



Weekly STR Complaint Report

12/15/2025 - 12/21/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
12/15/25 10:50 AM	Complaint Hotline	915 Breithorn Dr	Lake Arrowhead	CESTRP-2025-00962	Trash	Unconfirmed
12/16/25 03:37 PM	Phone Call	28719 Bryce Dr	Lake Arrowhead	CESTRP-2022-01141	Other	Notice of Violation
12/16/25 03:37 PM	Phone Call	28708 Zion Dr	Lake Arrowhead	CESTRP-2025-00516	Trash	Notice of Violation
12/17/25 12:24 PM	Complaint Hotline	617 Highland Ln	Sugarloaf	CSE-2025-24446	Unpermitted STR	Notice of Violation
12/17/25 12:42 PM	Complaint Hotline	1066 Cedar Mountain Ave	Big Bear City	CESTRP-2021-01849	Advertising	Educational
12/18/25 12:17 PM	Complaint Hotline	1041 Pinon Ln	Big Bear City	CESTRP-2021-01065	Other	Educational
12/18/25 03:43 PM	Complaint Hotline	737 E Mountain View Blvd	Big Bear City	CSE-2024-17176	Unpermitted STR	Citation
12/18/25 03:48 PM	Complaint Hotline	321 E Fairway Blvd	Big Bear City	CESTRP-2024-00751	Advertising	Notice of Violation
12/18/25 03:53 PM	Complaint Hotline	1200 E Big Bear Blvd	Big Bear City	CESTRP-2021-00576	Advertising	Citation
12/18/25 03:58 PM	Complaint Hotline	1238 Pine Ln	Big Bear City	CESTRP-2025-00682	Advertising	Notice of Violation
12/18/25 04:13 PM	Complaint Hotline	1128 W Country Club Blvd	Big Bear City	CESTRP-2021-02763	Advertising	Unconfirmed
12/19/25 03:16 PM	Phone Call	1145 Mitchell	Lake Erwin	CESTRP-2025-00995	Trash	Notice of Violation
12/19/25 09:20 PM	Complaint Hotline	28046 West Shore Rd	Lake Arrowhead	CESTRP-2020-00253	Noise	Unconfirmed
12/20/25 01:08 AM	Complaint Hotline	440 Belmont Dr	Big Bear City	CESTRP-2021-00160	Noise	Unconfirmed
12/20/25 12:29 PM	Complaint Hotline	403 Heliotrope Dr	Lake Arrowhead	CESTRP-2020-00806	Other	Notice of Violation
12/20/25 05:44 PM	Complaint Hotline	29004 Mammoth Dr	Lake Arrowhead	CSE-2025-24474	Unpermitted STR	Notice of Complaint
12/20/25 10:07 PM	Complaint Hotline	940 E. Barker	Big Bear City	CESTRP-2023-01754	Noise	Unconfirmed
12/21/25 10:02 PM	Complaint Hotline	689 Highland Ln	Sugarloaf	CESTRP-2025-00981	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
Educational - Responsible party reminded of conditions of operation.
Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).