



## Weekly STR Complaint Report

08/18/2025 - 08/24/2025

| Complaint Date &Time | Complaint Source  | Complaint Address        | City             | STR Permit Number | Type of Complaint | Resolution           |
|----------------------|-------------------|--------------------------|------------------|-------------------|-------------------|----------------------|
| 08/18/25 08:16 AM    | Complaint Hotline | 884 Grass Valley Rd      | Lake Arrowhead   | CESTRP-2022-00876 | Noise             | Unconfirmed          |
| 08/18/25 11:07 AM    | Phone Call        | 1075 Rivera Dr           | Wrightwood       | CESTRP-2022-01749 | Other             | Unconfirmed          |
| 08/18/25 11:22 AM    | Complaint Hotline | 1259 Minton Dr           | Big Bear City    | CESTRP-2024-00966 | Trash             | Citation             |
| 08/18/25 11:25 AM    | Complaint Hotline | 1259 Minton Dr           | Big Bear City    | CESTRP-2024-00966 | Trash             | Action Already Taken |
| 08/18/25 08:12 PM    | Complaint Hotline | 28889 Cedar Dr           | Lake Arrowhead   | CESTRP-2025-00420 | Noise             | Notice of Violation  |
| 08/18/25 08:55 PM    | Complaint Hotline | 1625 Virginia St         | Wrightwood       | CESTRP-2024-01028 | Trash             | Citation             |
| 08/19/25 04:55 AM    | Complaint Hotline | 594 Kern Ave             | Sugarloaf        | CESTRP-2023-01221 | Trash             | Notice of Violation  |
| 08/19/25 10:43 AM    | Complaint Hotline | 27951 Rainbow Dr         | Lake Arrowhead   | CESTRP-2022-01123 | Trash             | Educational          |
| 08/19/25 11:38 AM    | Complaint Hotline | 27591 West Shore Rd      | Lake Arrowhead   | CESTRP-2025-00268 | Other             | Unconfirmed          |
| 08/19/25 12:01 PM    | Complaint Hotline | 31021 Summit Dr          | Running Springs  | CESTRA-2025-00685 | Unpermitted STR   | Unconfirmed          |
| 08/19/25 12:31 PM    | Complaint Hotline | 639 Oriole Rd            | Wrightwood       | CSE-2024-17224    | Unpermitted STR   | Action Already Taken |
| 08/19/25 01:13 PM    | Complaint Hotline | 6040 Cedar St            | Wrightwood       | CESTRP-2023-01871 | Advertising       | Unconfirmed          |
| 08/19/25 04:24 PM    | Phone Call        | 32951 Deer Ln            | Arrow Bear Pk    | CESTRA-2025-00644 | Unpermitted STR   | Unconfirmed          |
| 08/20/25 08:48 AM    | Complaint Hotline | 1118 Gold Mountain Dr    | Big Bear City    | CESTRP-2025-00246 | Noise             | Notice of Violation  |
| 08/20/25 08:57 AM    | Complaint Hotline | 28833 Manitoba Dr        | Lake Arrowhead   | CESTRP-2023-00751 | Open Fire         | Notice of Violation  |
| 08/22/25 07:41 AM    | Complaint Hotline | 28484 Warner Ct          | Arrowhead Villas | CESTRP-2021-02703 | Noise             | Unconfirmed          |
| 08/22/25 08:02 AM    | Complaint Hotline | 28484 Warner Ct          | Arrowhead Villas | CESTRP-2021-02703 | Noise             | Unconfirmed          |
| 08/22/25 06:47 PM    | Complaint Hotline | 32951 Deer Ln            | Running Springs  | CESTRA-2025-00644 | Unpermitted STR   | Unconfirmed          |
| 08/22/25 07:49 PM    | Complaint Hotline | 943 Nadelhorn Dr         | Lake Arrowhead   | CESTRP-2024-00967 | Other             | Citation             |
| 08/22/25 09:39 PM    | Complaint Hotline | 764 Panamint Mountain Dr | Big Bear City    | CESTRP-2023-01409 | Noise             | Unconfirmed          |
| 08/23/25 03:53 PM    | Complaint Hotline | 42432 Bear Loop          | Big Bear City    | CESTRP-2024-00586 | Noise             | Unconfirmed          |
| 08/23/25 06:54 PM    | Complaint Hotline | 27889 Rainbow Dr         | Lake Arrowhead   | CESTRP-2024-00189 | Parking           | Citation             |
| 08/23/25 07:09 PM    | Email             | 524 Rainier Rd           | Lake Arrowhead   | CESTRP-2020-01318 | Parking           | Notice of Violation  |
| 08/23/25 09:08 PM    | Complaint Hotline | 32951 Deer Ln            | Arrowbear Pk     | CESTRA-2025-00644 | Unpermitted STR   | Unconfirmed          |
| 08/23/25 09:29 PM    | Complaint Hotline | 764 Panamint Mountain Dr | Big Bear City    | CESTRP-2023-01409 | Noise             | Unconfirmed          |

Unconfirmed - Evidence supporting a violation was not obtained.

Educational - Responsible party reminded of conditions of operation.

Notice of Violation - Courtesy notice issued for violation(s).

Citation - Issued for violation(s).



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| 08/23/25 09:44 PM    | Complaint Hotline | 764 Fern Rd         | Sky Forest     | CSE-2024-19330    | Unpermitted STR   | Notice of Violation |
| 08/24/25 05:14 PM    | Complaint Hotline | 126 N State Hwy 173 | Lake Arrowhead | CSE-2025-22938    | Unpermitted STR   | Notice of Violation |
| 08/24/25 07:24 PM    | Complaint Hotline | 32951 Deer Ln       | Arrow Bear Pk  | CESTRA-2025-00644 | Unpermitted STR   | Unconfirmed         |

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Educational - Responsible party reminded of conditions of operation.  
Notice of Violation - Courtesy notice issued for violation(s).  
Citation - Issued for violation(s).