



Weekly STR Complaint Report

08/04/2025 - 08/10/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
08/04/25 07:24 AM	Complaint Hotline	27951 Rainbow Dr	Lake Arrowhead	CESTRP-2022-01123	Trash	Notice of Violation
08/04/25 11:52 AM	Phone Call	710 Villa Grove Ave	Big Bear City	CESTRP-2020-00799	Trash	Citation
08/04/25 11:52 AM	Phone Call	712 Villa Grove Ave	Big Bear City	CESTRP-2021-00294	Trash	Citation
08/05/25 08:52 AM	Phone Call	27591 West Shore Rd	Lake Arrowhead	CESTRP-2025-00268	Other	Notice of Violation
08/05/25 09:17 AM	Phone Call	607 Villa Grove Ave	Big Bear City	CESTRP-2024-00298	Trash	Citation
08/05/25 12:02 PM	Complaint Hotline	1635 Cascade Rd	Big Bear Lake	CESTRP-2023-00088	Trash	Notice of Violation
08/06/25 07:59 AM	Complaint Hotline	949 Hemlock Ln	Erwin Lake	CESTRP-2025-00401	Trash	Educational
08/06/25 03:17 PM	Complaint Hotline	884 Kern Ave	Sugarloaf	CSE-2025-22663	Unpermitted STR	Notice of Complaint
08/06/25 04:13 PM	Email	27315 Matterhorn Dr	Lake Arrowhead	CSE-2025-22618	Unpermitted STR	Action Already Taken
08/06/25 06:25 PM	Complaint Hotline	32951 Deer Ln	Arrow Bear Pk	CESTRP-2025-00644	Unpermitted STR	Unconfirmed
08/07/25 07:50 AM	Complaint Hotline	779 Oriole Rd	Wrightwood	CESTRP-2024-01066	Noise	Notice of Violation
08/07/25 11:24 AM	Complaint Hotline	26225 Sky Ridge Dr	Twin Peaks	CESTRP-2025-00225	Noise	Notice of Violation
08/07/25 07:22 PM	Complaint Hotline	32951 Deer Ln	Arrowbear Pk	CESTRP-2025-00644	Unpermitted STR	Unconfirmed
08/08/25 11:33 AM	Complaint Hotline	1259 Minton Dr	Big Bear City	CESTRP-2024-00966	Trash	Notice of Violation
08/08/25 04:34 PM	Complaint Hotline	664 Santa Barbara Ave	Sugarloaf	CESTRP-2025-00600	Trash	Unconfirmed
08/08/25 06:13 PM	Complaint Hotline	442 E Fairway Blvd	Big Bear City	CESTRP-2021-02882	Parking	Unconfirmed
08/08/25 08:25 PM	Complaint Hotline	1070 W Mountain Ln	Big Bear City	CESTRP-2024-00932	Noise	Notice of Violation
08/08/25 10:22 PM	Complaint Hotline	739 Panamint Mountain	Big Bear City	Unpermitted STR	Unpermitted STR	Unconfirmed
08/09/25 01:53 PM	Complaint Hotline	133 Weissborn Dr	Crestline	CESTRP-2024-00583	Noise	Notice of Violation
08/09/25 06:53 PM	Complaint Hotline	32951 Deer Ln	Arrow Bear Pk	CESTRP-2025-00644	Unpermitted STR	Unconfirmed
08/09/25 07:30 PM	Complaint Hotline	143 Cumberland Dr	Lake Arrowhead	CESTRP-2024-01052	Noise	Unconfirmed
08/09/25 11:02 PM	Complaint Hotline	26975 Grass Valley Ln	Lake Arrowhead	CESTRP-2024-00594	Noise	Unconfirmed
08/09/25 11:43 PM	Complaint Hotline	1023 Butte Ave	Big Bear City	CESTRP-2023-01671	Noise	Notice of Violation
08/10/25 08:26 AM	Complaint Hotline	28898 Palisades Dr	Lake Arrowhead	CESTRP-2023-01752	Trash	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Educational - Responsible party reminded of conditions of operation.

Notice of Violation - Courtesy notice issued for violation(s).

Citation - Issued for violation(s).



Weekly STR Complaint Report

08/04/2025 - 08/10/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
08/10/25 02:28 PM	Complaint Hotline	1021 Teakwood Dr	Lake Arrowhead	CESTRP-2024-00971	Trash	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
Educational - Responsible party reminded of conditions of operation.
Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).