



Weekly STR Complaint Report

07/28/2025 - 07/31/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/28/25 01:16 PM	Phone Call	24645 Bernard Dr	Crestline	CESTRP-2024-00945	Advertising	Educational
07/29/25 05:45 PM	Complaint Hotline	442 Wagon Wheel Rd	Big Bear City	CESTRP-2024-00252	Other	Unconfirmed
07/29/25 06:03 PM	Complaint Hotline	526 W Aeroplane Blvd	Big Bear City	CESTRP-2024-00968	Parking	Notice of Violation
07/29/25 09:22 PM	Complaint Hotline	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2024-00967	Other	Action Already Taken
07/30/25 08:08 AM	Phone Call	381 Klamath Dr	Lake Arrowhead	CESTRP-2024-00274	Noise	Notice of Violation
07/30/25 08:33 PM	Complaint Hotline	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2024-00967	Other	Citation
07/30/25 11:14 PM	Complaint Hotline	1180 Alameda Rd	Big Bear City	CESTRP-2024-00977	Noise	Notice of Violation
07/31/25 06:37 AM	Complaint Hotline	28464 Altamont Ct	Arrowhead Villas	CESTRP-2024-00850	Trash	Notice of Violation
07/31/25 08:13 AM	Phone Call	28577 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01679	Trash	Notice of Violation
07/31/25 08:13 AM	Phone Call	28616 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01326	Other	Notice of Violation
07/31/25 08:13 AM	Phone Call	28618 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-00916	Other	Notice of Violation
07/31/25 11:22 AM	Phone Call	24645 Bernard Dr	Crestline	CESTRP-2024-00945	Advertising	Action Already Taken
07/31/25 05:09 PM	Complaint Hotline	818 Kern Ave	Sugarloaf	CESTRA-2025-00289	Trash	Notice of Violation
07/31/25 05:14 PM	Complaint Hotline	27315 Matterhorn Dr	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Unconfirmed
07/31/25 06:17 PM	Complaint Hotline	28772 Potomac Dr	Lake Arrowhead	CESTRP-2025-00033	Noise	Unconfirmed
07/31/25 08:59 AM	Phone Call	779 Oriole Rd	Wrightwood	CESTRP-2024-01066	Other	Under Investigation

Unconfirmed - Evidence supporting a violation was not obtained.
Educational - Responsible party reminded of conditions of operation.
Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).