



Weekly STR Complaint Report

07/21/2025 - 07/27/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/21/25 03:09 AM	Complaint Hotline	163 N Fairway Dr	Lake Arrowhead	CESTRP-2021-02695	Occupancy	Notice of Violation
07/21/25 10:22 AM	Complaint Hotline	26438 Spyglass Dr	Lake Arrowhead	CESTRP-2023-00784	Trash	Notice of Violation
07/21/25 11:26 AM	Complaint Hotline	1601 Malabar Way	Big Bear City	CESTRP-2022-01127	Other	Notice of Violation
07/21/25 02:58 PM	Complaint Hotline	1213 Montreal Dr	Lake Arrowhead	CESTRP-2024-00607	Other	Unconfirmed
07/21/25 03:15 PM	Phone Call	394 Emerald Dr	Lake Arrowhead	CESTRP-2020-01078	Noise	Unconfirmed
07/21/25 03:17 PM	Complaint Hotline	23660 Hillside Dr	Crestline	CESTRP-2022-01232	Parking	Unconfirmed
07/21/25 09:21 PM	Complaint Hotline	625 Arth Dr	Crestline	CESTRP-2021-01489	Other	Educational
07/22/25 07:40 AM	Complaint Hotline	28820 Cedar Dr	Lake Arrowhead	CESTRP-2021-01249	Trash	Notice of Violation
07/22/25 09:16 AM	Complaint Hotline	39535 N. Shore Dr	Fawnskin	CESTRP-2022-01403	Other	Notice of Violation
07/22/25 01:37 PM	Complaint Hotline	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2024-00967	Other	Notice of Violation
07/22/25 02:50 PM	Complaint Hotline	704 Zurich Dr	Lake Arrowhead	CSE-2024-19588	Unpermitted STR	Notice of Violation
07/22/25 08:36 PM	Complaint Hotline	1636 Columbine Dr	Big Bear City	CESTRP-2021-01296	Trash	Notice of Violation
07/22/25 09:37 PM	Complaint Hotline	394 Emerald Dr	Lake Arrowhead	CESTRP-2020-01078	Parking	Unconfirmed
07/23/25 07:40 AM	Complaint Hotline	27416 Cedarwood Dr	Lake Arrowhead	CESTRP-2022-01026	Trash	Notice of Violation
07/23/25 07:45 AM	Complaint Hotline	27488 Cedarwood Dr	Lake Arrowhead	CESTRP-2025-00415	Trash	Notice of Violation
07/23/25 02:17 PM	Phone Call	23991 Pioneer Camp Rd	Crestline	CESTRP-2023-01568	Other	Unconfirmed
07/24/25 10:38 AM	Complaint Hotline	27355 Alpen Dr	Lake Arrowhead	CESTRP-2022-01196	Other	Educational
07/24/25 06:54 PM	Complaint Hotline	724 Santa Barbara Ave	Sugarloaf	CESTRP-2024-00080	Trash	Not STR Related
07/24/25 09:39 PM	Complaint Hotline	24030 Pioneer Camp Rd	Crestline	CESTRP-2024-00992	Noise	Under Investigation
07/25/25 05:37 AM	Complaint Hotline	460 Hillendale Dr	Big Bear City	CESTRP-2025-00091	Parking	Notice of Violation
07/25/25 08:59 AM	Email	250 E Ln	Lake Arrowhead	CESTRP-2024-00558	Other	Notice of Violation
07/25/25 10:29 AM	Phone Call	760 Lake Dr	Arrowhead Villas	CESTRP-2025-00364	Noise	Unconfirmed
07/25/25 10:44 AM	Complaint Hotline	912 Nana Ave	Big Bear City	CESTRP-2023-00720	Trash	Notice of Violation
07/25/25 04:22 PM	Complaint Hotline	27355 Alpen Dr	Lake Arrowhead	CESTRP-2022-01196	Trespassing	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.

Educational - Responsible party reminded of conditions of operation.

Notice of Violation - Courtesy notice issued for violation(s).

Citation - Issued for violation(s).



Weekly STR Complaint Report

07/21/2025 - 07/27/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/25/25 07:33 PM	Complaint Hotline	764 Panamint Mountain Dr	Big Bear City	CESTRP-2023-01409	Noise	Unconfirmed
07/25/25 08:10 PM	Complaint Hotline	764 Panamint Mountain Dr	Big Bear City	CESTRP-2023-01409	Noise	Unconfirmed
07/25/25 08:16 PM	Complaint Hotline	764 Panamint Mountain Dr	Big Bear City	CESTRP-2023-01409	Noise	Unconfirmed
07/25/25 09:35 PM	Complaint Hotline	743 Butte Dr	Big Bear City	CESTRP-2022-01440	Noise	Unconfirmed
07/26/25 06:28 PM	Complaint Hotline	28772 Potomac Dr	Lake Arrowhead	CESTRP-2025-00033	Noise	Notice of Violation
07/26/25 07:14 PM	Complaint Hotline	807 Villa Grove Ave	Big Bear City	CESTRP-2022-00482	Noise	Unconfirmed
07/26/25 10:55 PM	Complaint Hotline	544 Rainier Rd	Lake Arrowhead	CESTRP-2023-01039	Open Fire	Unconfirmed
07/27/25 12:21 AM	Complaint Hotline	24800 Altamont Ct	Arrowhead Villas	CSE-2025-22301	Unpermitted STR	Unconfirmed
07/27/25 05:38 PM	Complaint Hotline	794 Kern Ave	Sugarloaf	CSE-2025-22182	Trash	Notice of Violation
07/27/25 09:56 PM	Complaint Hotline	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2024-00967	Other	Action Already Taken
07/27/25 10:14 PM	Complaint Hotline	1175 Yellowstone Dr	Lake Arrowhead	CESTRP-2022-00451	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
Educational - Responsible party reminded of conditions of operation.
Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).