



Weekly STR Complaint Report

07/14/2025 - 07/20/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/14/25 11:15 AM	Complaint Hotline	22204 Crest Forest Dr	Cedarpines Park	CESTRA-2025-00669	Trash	Unconfirmed
07/14/25 12:51 PM	Phone Call	290 Crest Cir	Lake Arrowhead	CESTRP-2021-00815	Trash	Notice of Violation
07/15/25 08:39 AM	Complaint Hotline	28904 Palisades Dr	Lake Arrowhead	CESTRP-2024-00720	Trash	Unconfirmed
07/15/25 09:40 AM	Phone Call	716 Villa Grove Ave	Big Bear City	CSE-2025-22367	Unpermitted STR	Unconfirmed
07/15/25 12:23 PM	Email	660 Butte Ave	Big Bear City	CESTRP-2023-01347	Other	Notice of Violation
07/15/25 07:01 PM	Complaint Hotline	32951 Deer	Arrow Bear Pk	CESTRA-2025-00644	Unpermitted STR	Citation
07/16/25 08:54 AM	Phone Call	28616 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01326	Trash	Notice of Violation
07/16/25 12:34 PM	Phone Call	190 Joaquin Miller Rd	Lake Arrowhead	CESTRP-2023-00554	Trash	Notice of Violation
07/16/25 03:07 PM	Complaint Hotline	27495 Cedarwood Dr	Lake Arrowhead	CESTRP-2021-02707	Trash	Notice of Violation
07/16/25 06:33 PM	Complaint Hotline	1986 Shady Ln	Erwin Lake	CESTRP-2022-00774	Noise	Unconfirmed
07/16/25 06:57 PM	Complaint Hotline	32951 Deer Ln	Arrowbear Pk	CESTRA-2025-00644	Unpermitted STR	Action Already Taken
07/17/25 05:52 AM	Email	1296 Calgary Dr	Lake Arrowhead	CESTRP-2023-01230	Advertising	Educational
07/16/25 06:51 AM	Complaint Hotline	31371 Easy Dr	Running Springs	CESTRP-2023-00169	Trash	Notice of Violation
07/17/25 09:52 AM	Phone Call	28626 Shenandoah Dr	Lake Arrowhead	CSE-2025-21090	Unpermitted STR	Citation
07/17/25 03:31 PM	Email	1629 Virgina St	Wrightwood	CESTRP-2025-00519	Other	Notice of Violation
07/17/25 06:39 PM	Complaint Hotline	31371 Easy Dr	Running Springs	CESTRP-2023-00169	Trash	Citation
07/17/25 09:32 AM	Phone Call	1075 Rivera Dr	Wrightwood	CESTRP-2022-01749	Other	Educational
07/18/25 01:18 PM	Complaint Hotline	1416 Klamath Rd	Big Bear City	CESTRP-2020-01247	Trash	Notice of Violation
07/18/25 04:22 PM	Complaint Hotline	556 Villa Grove Ave	Big Bear City	CESTRP-2024-00133	Trash	Unconfirmed
07/18/25 08:48 PM	Complaint Hotline	27528 Matterhorn Dr	Lake Arrowhead	CESTRA-2025-00388	Noise	Educational
07/18/25 09:33 PM	Complaint Hotline	710 Villa Grove Ave	Big Bear City	CESTRP-2020-00799	Noise	Unconfirmed
07/19/25 10:01 AM	Complaint Hotline	790 Tulip Dr	Green Valley Lake	CESTRP-2021-00187	Unpermitted STR	Notice of Violation
07/19/25 10:07 AM	Complaint Hotline	556 Villa Grove Ave	Big Bear City	CESTRP-2024-00133	Trash	Unconfirmed
07/19/25 12:35 PM	Complaint Hotline	623 Pyramid Dr	Crestline	CSE-2025-22295	Unpermitted STR	Action Already Taken

Unconfirmed - Evidence supporting a violation was not obtained.

Educational - Responsible party reminded of conditions of operation.

Notice of Violation - Courtesy notice issued for violation(s).

Citation - Issued for violation(s).



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Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/19/25 01:06 PM	Complaint Hotline	664 Santa Barbara Ave	Sugarloaf	CESTRA-2025-00526	Unpermitted STR	Educational
07/19/25 02:13 PM	Complaint Hotline	1134 Yukon Dr	Lake Arrowhead	CESTRP-2024-00472	Unpermitted STR	Unconfirmed
07/19/25 02:22 PM	Complaint Hotline	27528 Matterhorn Dr	Lake Arrowhead	CESTRA-2025-00388	Noise	Unconfirmed
07/19/25 05:34 PM	Complaint Hotline	32951 Deer Ln	Running Springs	CESTRA-2025-00644	Unpermitted STR	Action Already Taken
07/19/25 06:21 PM	Complaint Hotline	33163 Holcomb St	Green Valley Lake	CESTRP-2023-01102	Noise	Unconfirmed
07/20/25 10:01 AM	Complaint Hotline	26438 Spyglass Dr	Lake Arrowhead	CESTRP-2023-00784	Noise	Notice of Violation
07/20/25 05:35 PM	Complaint Hotline	32951 Deer Ln	Lake Arrowhead	CESTRA-2025-00644	Unpermitted STR	Action Already Taken
07/20/25 07:26 PM	Complaint Hotline	2475 Elko Dr	Arrow Bear Pk	CESTRP-2019-00104	Noise	Unconfirmed
07/20/25 09:54 PM	Complaint Hotline	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2024-00967	Other	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
Educational - Responsible party reminded of conditions of operation.
Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).