



Weekly STR Complaint Report

07/07/2025 - 07/13/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/07/25 07:38 PM	Complaint Hotline	1137 Nadelhorn Dr	Lake Arrowhead	CESTRP-2023-01371	Trash	Notice of Violation
07/07/25 08:47 PM	Complaint Hotline	905 San Moritz Ct	Crestline	CSE-2025-20939	Unpermitted STR	Citation
07/08/25 08:50 AM	Complaint Hotline	779 Oriole Rd	Wrightwood	CESTRP-2024-01066	Other	Unconfirmed
07/08/25 09:34 AM	Complaint Hotline	1113 Mt Whitney Dr	Big Bear City	CESTRP-2020-00927	Trash	Action Already Taken
07/08/25 02:10 PM	Complaint Hotline	32951 Deer Ln	Running Springs	CSE-2025-20744	Unpermitted STR	Action Already Taken
07/08/25 04:39 PM	Email	22204 Crest Forest Dr	Cedarpines Park	CESTRA-2025-00669	Trash	Unconfirmed
07/09/25 08:49 AM	Complaint Hotline	27625 Alphen Dr	Lake Arrowhead	CESTRP-2020-01085	Parking	Notice of Violation
07/09/25 09:58 AM	Complaint Hotline	32355 Nordic Dr	Running Springs	CESTRP-2024-00040	Other	Notice of Violation
07/09/25 08:07 PM	Email	961 Michael Ave	Big Bear City	CESTRP-2020-01048	Advertising	Unconfirmed
07/09/25 08:07 PM	Email	1019 Sandalwood Dr	Lake Arrowhead	CESTRP-2023-01022	Advertising	Educational
07/10/25 04:03 PM	Email	26290 Walnut Hills Dr	Lake Arrowhead	CESTRP-2025-00448	Advertising	Educational
07/11/25 12:01 PM	Complaint Hotline	28982 Palisades Dr	Lake Arrowhead	CESTRP-2021-01861	Trash	Notice of Violation
07/11/25 12:08 PM	Complaint Hotline	436 Leonard Ln	Sugarloaf	CESTRP-2025-00443	Trash	Notice of Violation
07/11/25 12:17 PM	Complaint Hotline	623 Pyramid Dr	Valley of the Moon	CSE-2025-22295	Unpermitted STR	Notice of Violation
07/11/25 02:11 PM	Complaint Hotline	28400 Altamont Ct	Arrowhead Villas	CSE-2025-22301	Unpermitted STR	Notice of Violation
07/11/25 04:46 PM	Complaint Hotline	1659 Columbine Dr	Big Bear City	CESTRP-2020-01188	Trash	Notice of Violation
07/11/25 04:49 PM	Complaint Hotline	1688 Columbine Dr	Big Bear City	CESTRP-2021-00611	Trash	Notice of Violation
07/11/25 04:58 PM	Complaint Hotline	1260 Yukon Ct	Lake Arrowhead	CESTRP-2022-01841	Parking	Unconfirmed
07/12/25 07:17 AM	Complaint Hotline	623 Pyramid Dr	Crestline	CSE-2025-22295	Unpermitted STR	Action Already Taken
07/12/25 08:53 AM	Complaint Hotline	28858 Palisades Dr	Lake Arrowhead	CESTRA-2025-00494	Trash	Notice of Violation
07/12/25 11:19 AM	Complaint Hotline	22204 Crest Forest Dr	Cedarpines Park	CESTRA-2025-00669	Trash	Notice of Violation
07/12/25 11:40 AM	Complaint Hotline	28770 Palisades Dr	Lake Arrowhead	CESTRP-2023-01748	Noise	Unconfirmed
07/12/25 01:42 PM	Complaint Hotline	925 Mountain Ln	Big Bear City	CESTRP-2023-01741	Other	Unconfirmed
07/12/25 03:03 PM	Complaint Hotline	541 Maple Ln	Sugarloaf	CESTRP-2025-00373	Trash	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.

Educational - Responsible party reminded of conditions of operation.

Notice of Violation - Courtesy notice issued for violation(s).

Citation - Issued for violation(s).



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Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/12/25 03:21 PM	Complaint Hotline	682 Maple Ln	Sugarloaf	CESTRP-2024-00873	Trash	Notice of Violation
07/12/25 06:36 PM	Complaint Hotline	27354 Elmwood Dr	Lake Arrowhead	CESTRP-2021-00095	Occupancy	Unconfirmed
07/12/25 07:53 PM	Complaint Hotline	32951 Deer Ln	Running Springs	CESTRA-2025-00644	Unpermitted STR	Unconfirmed
07/12/25 10:53 PM	Complaint Hotline	764 Fern Rd	Sky Forest	CESTRP-2023-01143	Noise	Unconfirmed
07/12/25 11:48 PM	Complaint Hotline	27354 Elmwood Dr	Lake Arrowhead	CESTRP-2021-00095	Noise	Unconfirmed
07/13/25 04:38 PM	Complaint Hotline	810 Kern Ave	Sugarloaf	CESTRP-2025-00471	Trash	Notice of Violation
07/13/25 08:07 PM	Complaint Hotline	1040 W. Rainbow Blvd	Big Bear City	CSE-2024-17476	Unpermitted STR	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
Educational - Responsible party reminded of conditions of operation.
Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).