



## Weekly STR Complaint Report

07/01/2026 - 07/05/2026

| Complaint Date &Time | Complaint Source  | Complaint Address     | City            | STR Permit Number | Type of Complaint | Resolution           |
|----------------------|-------------------|-----------------------|-----------------|-------------------|-------------------|----------------------|
| 07/01/26 08:36 AM    | Complaint Hotline | 28982 Palisades Dr    | Lake Arrowhead  | CESTRP-2021-01861 | Trash             | Citation             |
| 07/01/26 08:50 AM    | Complaint Hotline | 28858 Palisades Dr    | Lake Arrowhead  | CESTRP-2025-00585 | Trash             | Citation             |
| 07/01/26 09:40 AM    | Phone Call        | 1021 Villa Grove Ave  | Big Bear Lake   | CESTRP-2026-00358 | Trash             | Notice of Violation  |
| 07/01/26 09:40 AM    | Phone Call        | 632 Villa Grove Ave   | Big Bear Lake   | CESTRP-2024-00170 | Trash             | Notice of Violation  |
| 07/01/26 09:40 AM    | Phone Call        | 702 Villa Grove Ave   | Big Bear Lake   | CESTRP-2021-00295 | Trash             | Citation             |
| 07/01/26 09:40 AM    | Phone Call        | 677 Villa Grove Ave   | Big Bear City   | CESTRP-2024-00823 | Trash             | Notice of Violation  |
| 07/01/26 11:36 AM    | Phone Call        | 1065 Minton Dr        | Big Bear Lake   | CESTRP-2026-00458 | Trash             | Notice of Violation  |
| 07/01/26 01:14 PM    | Complaint Hotline | 31336 Easy St         | Running Springs | CESTRP-2021-00762 | Trash             | Notice of Violation  |
| 07/01/26 05:25 PM    | Complaint Hotline | 32800 Badger Ln       | Arrowbear Pk    | CESTRP-2021-00354 | Noise             | Unconfirmed          |
| 07/02/26 10:40 AM    | Phone Call        | 27300 Bernina Dr      | Lake Arrowhead  | CSE-2026-26902    | Unpermitted STR   | Notice of Complaint  |
| 07/02/26 04:16 PM    | Complaint Hotline | 977 Pheasant Rd       | Wrightwood      | CESTRP-2020-00888 | Occupancy         | Unconfirmed          |
| 07/02/26 10:59 PM    | Complaint Hotline | 26249 Cedar Ln        | Twin Peaks      | CESTRP-2025-01028 | Other             | Educational          |
| 07/03/26 08:50 AM    | Complaint Hotline | 895 Santa Barbara Ave | Sugarloaf       | CESTRP-2024-00838 | Trash             | Notice of Violation  |
| 07/03/26 09:50 AM    | Complaint Hotline | 30071 Enchanted Way   | Running Springs | CSE-2025-20637    | Unpermitted STR   | Action Already Taken |
| 07/03/26 10:16 AM    | Complaint Hotline | 503 Woodside Dr       | Big Bear City   | CESTRP-2024-00510 | Other             | Notice of violation  |
| 07/03/26 02:54 PM    | Complaint Hotline | 42413 Bear Loop       | Big Bear City   | CESTRP-2025-00023 | Parking           | Citation             |
| 07/03/26 02:57 PM    | Complaint Hotline | 42401 Bear Loop       | Big Bear City   | CSE-2026-26915    | Unpermitted STR   | Notice of violation  |
| 07/03/26 06:51 PM    | Complaint Hotline | 126 Highway 173       | Lake Arrowhead  | CSE-2025-22938    | Unpermitted STR   | Unconfirmed          |
| 07/03/26 06:55 PM    | Complaint Hotline | 860 Elder Dr          | Cedar Glen      | CESTRP-2025-00358 | Open Fire         | Unconfirmed          |
| 07/03/26 08:51 PM    | Complaint Hotline | 26249 Cedar Ln        | Twin Peaks      | CESTRP-2025-01028 | Other             | Unconfirmed          |
| 07/03/26 09:14 PM    | Complaint Hotline | 1140 Minton Ave       | Big Bear Lake   | CESTRP-2020-01361 | Noise             | Notice of Violation  |
| 07/03/26 09:53 PM    | Complaint Hotline | 26249 Cedar Ln        | Twin Peaks      | CESTRP-2025-01028 | Other             | Unconfirmed          |
| 07/04/26 12:43 AM    | Complaint Hotline | 2475 Elko Dr          | Running Springs | CESTRP-2026-00339 | Noise             | Notice of Violation  |
| 07/04/26 02:44 AM    | Complaint Hotline | 1054 Sandalwood Dr    | Lake Arrowhead  | CESTRP-2023-01146 | Noise             | Citation             |
| 07/04/26 05:16 PM    | Complaint Hotline | 1240 Yosemite Dr      | Lake Arrowhead  | CESTRP-2024-00178 | Parking           | Citation             |

Unconfirmed - Evidence supporting a violation was not obtained.

Educational - Responsible party reminded of conditions of operation.

Notice of Violation - Courtesy notice issued for violation(s).

Citation - Issued for violation(s).



# Weekly STR Complaint Report

07/01/2026 - 07/05/2026

| Complaint Date &Time | Complaint Source  | Complaint Address   | City              | STR Permit Number | Type of Complaint | Resolution          |
|----------------------|-------------------|---------------------|-------------------|-------------------|-------------------|---------------------|
| 07/04/26 07:14 PM    | Complaint Hotline | 33487 Angeles Dr    | Green Valley Lake | CESTRP-2022-00203 | Other             | Notice of Violation |
| 07/04/26 10:08 PM    | Complaint Hotline | 230 Holiday Dr      | Lake Arrowhead    | CESTRP-2023-01836 | Open Fire         | Unconfirmed         |
| 07/04/26 11:32 PM    | Complaint Hotline | 30071 Enchanted Way | Running Springs   | CSE-2025-20637    | Other             | Notice of Violation |
| 07/04/26 11:38 PM    | Complaint Hotline | 521 Sunderland Ct   | Lake Arrowhead    | CESTRP-2026-00111 | Parking           | Unconfirmed         |
| 07/05/26 05:43 PM    | Complaint Hotline | 126 Highway 173     | Lake Arrowhead    | CSE-2025-22938    | Unpermitted STR   | Citation            |

Unconfirmed - Evidence supporting a violation was not obtained.  
Educational - Responsible party reminded of conditions of operation.  
Notice of Violation - Courtesy notice issued for violation(s).  
Citation - Issued for violation(s).