



Weekly STR Complaint Report

01/26/2026 - 01/31/2026

Complaint Date & Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/27/26 08:30 AM	Phone Call	252 Crest Circle Dr	Lake Arrowhead	CESTRP-2024-00184	Trash	Notice of Violation
01/27/26 09:49 AM	Email	31549 Pleasant Dr	Running Springs	CESTRP-2024-00239	Other	Notice of Violation
01/27/26 10:42 AM	Complaint Hotline	353 Leonard Ln	Sugarloaf	CESTRP-2022-00308	Other	Notice of Violation
01/27/26 09:48 PM	Complaint Hotline	843 Maple Lane	Sugarloaf	CESTRP-2025-00907	Noise	Notice of Violation
01/28/26 02:05 PM	Phone Call	1100 Hemlock Ln	Lake Erwin	CESTRP-2022-01694	Trash	Educational
01/28/26 02:06 PM	Phone Call	1089 Hemlock Ln	Lake Erwin	CESTRP-2023-00387	Trash	Educational
01/28/26 03:40 PM	Email	732 W. Sugarloaf Blvd	Big Bear City	CESTRP-2023-00957	Other	Educational
01/28/26 04:02 PM	Email	1136 Sugarloaf Blvd	Big Bear City	CESTRP-2023-01151	Other	Notice of Violation
01/29/26 09:30 AM	Phone Call	24273 Horst Dr	San Moritz	CESTRP-2025-00528	Parking	Unconfirmed
01/29/26 06:33 PM	Complaint Hotline	24266 Zurich Dr	Crestline	CESTRP-2021-00329	Other	Notice of Violation
01/29/26 08:20 PM	Complaint Hotline	27288 Bernina Dr	Lake Arrowhead	CSE-2026-24922	Unpermitted STR	Notice of Violation
01/29/26 10:28 PM	Email	1068 Oak Ln	Crest Park	CESTRP-2025-00846	Advertising	Educational
01/29/26 11:06 PM	Complaint Hotline	720 Cottage Grove Rd	Lake Arrowhead	CESTRP-2022-00215	Noise	Notice of Violation
01/30/26 10:22 AM	Complaint Hotline	28224 Larchmont Ln	Arrowhead Villas	CESTRP-2022-00972	Other	Unconfirmed
01/30/26 04:10 PM	Complaint Hotline	1617 Virginia St	Wrightwood	CESTRP-2021-02353	Parking	Unconfirmed
01/30/26 04:28 PM	Complaint Hotline	1629 Virginia St	Wrightwood	CESTRP-2025-00519	Other	Unconfirmed
01/30/26 07:41 PM	Complaint Hotline	27625 Alpen Dr	Lake Arrowhead	CESTRP-2020-01085	Parking	Unconfirmed
01/30/26 09:19 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Unconfirmed
01/30/26 09:48 PM	Complaint Hotline	843 Maple Lane	Sugarloaf	CESTRP-2025-00907	Noise	Citation
01/31/26 07:47 AM	Complaint Hotline	229 Aeroplane Blvd	Big Bear City	CSE-2026-24934	Unpermitted STR	Notice of Violation
01/31/26 02:37 PM	Complaint Hotline	915 Breithorn Dr	Lake Arrowhead	CESTRP-2025-00962	Other	Unconfirmed
01/31/26 03:11 PM	Complaint Hotline	28277 Arbon Ln	Lake Arrowhead	CESTRP-2022-01050	Noise	Notice of Violation
01/31/26 03:51 PM	Complaint Hotline	26975 Grass Valley Ln	Lake Arrowhead	CESTRP-2024-00594	Noise	Unconfirmed
01/31/26 10:18 PM	Complaint Hotline	915 Breithorn Dr	Lake Arrowhead	CESTRP-2025-00962	Trespassing	Citation
01/31/26 11:09 PM	Complaint Hotline	30854 Live Oak	Running Springs	CESTRP-2024-00528	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).