



Weekly STR Complaint Report

01/12/2026 - 01/18/2026

| Complaint Date & Time | Complaint Source | Complaint Address | City | STR Permit Number | Type of Complaint | Resolution |
|-----------------------|-------------------|----------------------|-----------------|-------------------|-------------------|---------------------|
| 01/12/26 07:02 AM | Complaint Hotline | 27895 St. Bernard Ln | Lake Arrowhead | CESTRP-2025-00289 | Trash | Citation |
| 01/12/26 09:08 AM | Complaint Hotline | 1262 Yukon Ct | Lake Arrowhead | CESTRP-2022-00518 | Trash | Notice of Violation |
| 01/12/26 09:58 AM | Phone Call | 915 Breithorn Dr | Lake Arrowhead | CESTRP-2025-00962 | Trash | Notice of Violation |
| 01/12/26 08:05 PM | Complaint Hotline | 1803 Nob Hill | Running Springs | CSE-2026-24724 | Unpermitted STR | Notice of Violation |
| 01/13/26 09:38 AM | Phone Call | 252 Crest Circle Dr | Lake Arrowhead | CESTRP-2024-00184 | Other | Educational |
| 01/13/26 12:19 PM | Phone Call | 329 Summit Rd | Lake Arrowhead | CESTRP-2022-01054 | Other | Notice of Violation |
| 01/13/26 04:26 PM | Complaint Hotline | 31867 Wagon Wheel | Running Springs | CSE-2025-24190 | Unpermitted STR | Unconfirmed |
| 01/14/26 02:46 PM | Complaint Hotline | 1118 Robinhood Blvd | Big Bear City | CESTRP-2021-02434 | Advertising | Unconfirmed |
| 01/14/26 03:03 PM | Complaint Hotline | 1120 Robinhood Blvd | Big Bear City | CESTRP-2025-00834 | Advertising | Notice of Violation |
| 01/14/26 03:13 PM | Complaint Hotline | 1129 Robinhood Blvd | Big Bear City | CESTRP-2021-02410 | Advertising | Unconfirmed |
| 01/14/26 08:33 PM | Complaint Hotline | 28577 Shenandoah Dr | Lake Arrowhead | CESTRP-2023-01679 | Parking | Unconfirmed |
| 01/15/26 10:08 AM | Complaint Hotline | 1041 Pinon Ln | Big Bear City | CESTRP-2021-01065 | Parking | Unconfirmed |
| 01/15/26 11:37 AM | Complaint Hotline | 253 La Casita Spur | Twin Peaks | CESTRP-2025-00185 | Other | Unconfirmed |
| 01/15/26 02:39 PM | Complaint Hotline | 1118 Robinhood Blvd | Big Bear City | CESTRP-2021-02434 | Advertising | Notice of Violation |
| 01/16/26 03:25 PM | Complaint Hotline | 366 Curly Dr | Big Bear City | CESTRP-2024-00219 | Trash | Unconfirmed |
| 01/16/26 03:57 PM | Complaint Hotline | 183 Chippewa Ln | Lake Arrowhead | CESTRP-2021-00201 | Other | Notice of Violation |
| 01/16/26 07:11 PM | Complaint Hotline | 31177 Valley Oak | Running Springs | CSE-2026-24768 | Unpermitted STR | Notice of Violation |
| 01/17/26 07:28 AM | Complaint Hotline | 42413 Bear Loop Dr | Big Bear City | CESTRP-2025-00023 | Parking | Citation |
| 01/17/26 03:38 PM | Complaint Hotline | 26845 Modoc Ln | Lake Arrowhead | CESTRP-2022-00937 | Parking | Unconfirmed |
| 01/17/26 11:11 PM | Complaint Hotline | 1315 Sequoia Dr | Lake Arrowhead | CESTRP-2023-01873 | Noise | Unconfirmed |
| 01/18/26 09:39 PM | Complaint Hotline | 866 Golf Course Rd | Lake Arrowhead | CESTRP-2023-00053 | Parking | Notice of Violation |

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).