



Weekly STR Complaint Report

07/01/2025 - 07/06/2025

Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/01/25 02:50 PM	Phone Call	718 Villa Grove Ave	Big Bear City	CESTRP-2022-01057	Trash	Unconfirmed
07/01/25 02:50 PM	Phone Call	860 Butte Ave	Big Bear City	CESTRP-2022-01430	Trash	Notice of Violation
07/01/25 03:36 PM	Email	22204 Crest Forest Dr	Cedarpines Park	CESTRA-2025-00669	Unpermitted STR	Citation
07/02/25 11:02 AM	Complaint Hotline	28866 Banff Dr	Lake Arrowhead	CESTRP-2024-00860	Parking	Unconfirmed
07/03/25 06:13 AM	Complaint Hotline	31569 Panorama Dr	Running Springs	CESTRP-2020-00402	Other	Educational
07/03/25 07:02 AM	Complaint Hotline	28915 Palisades Dr	Lake Arrowhead	CESTRP-2023-00963	Trash	Educational
07/03/25 07:51 AM	Complaint Hotline	28915 Palisades Dr	Lake Arrowhead	CESTRP-2023-00963	Trash	Educational
07/03/25 10:13 AM	Complaint Hotline	28866 Banff Dr	Lake Arrowhead	CESTRP-2024-00860	Parking	Unconfirmed
07/03/25 02:18 PM	Complaint Hotline	1107 Cedar Mountain Rd	Big Bear City	CESTRP-2022-00770	Parking	Notice of Violation
07/03/25 04:33 PM	Complaint Hotline	164 Birchwood Dr	Lake Arrowhead	CESTRP-2019-00092	Other	Notice of Violation
07/03/25 06:02 PM	Complaint Hotline	794 Kern Ave	Sugarloaf	CSE-2025-22182	Unpermitted STR	Notice of Violation
07/03/25 07:22 PM	Complaint Hotline	28982 Palisades Dr	Lake Arrowhead	CESTRP-2021-01861	Noise	Unconfirmed
07/03/25 08:06 PM	Complaint Hotline	1113 Mt Whitney Dr	Big Bear City	CESTRP-2020-00927	Trash	Educational
07/03/25 10:35 PM	Complaint Hotline	544 Rainier Rd	Lake Arrowhead	CESTRP-2023-01039	Noise	Unconfirmed
07/03/25 10:37 PM	Complaint Hotline	955 Teakwood Dr	Lake Arrowhead	CSE-2025-22183	Unpermitted STR	Notice of Violation
07/03/25 10:39 PM	Complaint Hotline	544 Rainier Rd	Lake Arrowhead	CESTRP-2023-01039	Noise	Unconfirmed
07/04/25 07:23 AM	Complaint Hotline	805 Santa Barbara Ave	Sugarloaf	CSE-2025-21108	Unpermitted STR	Notice of Violation
07/04/25 10:46 AM	Complaint Hotline	805 Santa Barbara Ave	Sugarloaf	CSE-2025-21108	Unpermitted STR	Notice of Violation
07/04/25 05:55 PM	Complaint Hotline	32951 Deer Ln	Running Springs	CSE-2025-20744	Unpermitted STR	Unconfirmed
07/04/25 07:35 PM	Complaint Hotline	457 Cimarron Ln	Lake Arrowhead	CESTRP-2023-01635	Noise	Unconfirmed
07/04/25 08:12 PM	Complaint Hotline	42573 Bear Loop	Big Bear City	CESTRP-2023-01630	Noise	Citation
07/04/25 08:35 PM	Complaint Hotline	361 Grass Valley Rd	Lake Arrowhead	CESTRP-2020-00313	Noise	Unconfirmed
07/05/25 08:27 AM	Complaint Hotline	27937 West Shore Rd	Lake Arrowhead	CESTRP-2023-00775	Parking	Citation
07/05/25 08:55 AM	Complaint Hotline	537 Canyon View Dr	Lake Arrowhead	CESTRP-2022-01096	Advertising	Educational

Unconfirmed - Evidence supporting a violation was not obtained.

Educational - Responsible party reminded of conditions of operation.

Notice of Violation - Courtesy notice issued for violation(s).

Citation - Issued for violation(s).



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Complaint Date &Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/05/25 04:35 PM	Complaint Hotline	32951 DeerLane	Arrow Bear Pk	CESTRA-2025-00644	Unpermitted STR	Unconfirmed
07/05/25 08:01 PM	Complaint Hotline	361 N Grass Valley Rd	Lake Arrowhead	CESTRP-2020-00313	Noise	Unconfirmed
07/05/25 08:17 PM	Complaint Hotline	361 N Grass Valley Rd	Lake Arrowhead	CESTRP-2020-00313	Noise	Unconfirmed
07/05/25 10:16 PM	Complaint Hotline	1032 Whispering Forest	Big Bear City	CESTRP-2025-00253	Noise	Notice of Violation
07/06/25 12:13 AM	Complaint Hotline	6655 Cascade Road	Running Springs	CESTRP-2023-01498	Noise	Citation
07/06/25 10:13 AM	Complaint Hotline	503 Woodside Dr	Big Bear City	CESTRP-2024-00510	Other	Notice of Violation
07/06/25 07:15 PM	Complaint Hotline	1230 Calgary Dr	Lake Arrowhead	CESTRP-2024-00011	Parking	Notice of Violation

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Educational - Responsible party reminded of conditions of operation.
Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).