



Weekly STR Complaint Report

02/17/2025 - 02/23/2025

Complaint Date & Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
02/17/25 09:07 AM	Complaint Hotline	26900 Everest Dr	Lake Arrowhead	CESTRP-2024-00148	Parking	Notice of Violation
02/17/25 02:06 PM	Complaint Hotline	2009 Mojave Scenic Dr	Wrightwood	CESTRA-2025-00106	Unpermitted STR	Notice of Violation
02/18/25 11:50 AM	Complaint Hotline	838 Berne Dr	San Moritz	CESTRP-2021-01692	Trash	Notice of Violation
02/18/25 02:09 PM	Complaint Hotline	1760 Canyon Crest Dr	Big Bear City	CESTRP-2022-00420	Trash	Citation
02/19/25 08:54 AM	Complaint Hotline	253 la casita dr (spur)	Twin Peaks	CESTRA-2024-01349	Other	Notice of Violation
02/19/25 09:05 AM	Complaint Hotline	208 Dutch Way	Big Bear city	CESTRP-2020-01288	Trash	Notice of Violation
02/19/25 09:21 AM	Phone Call	201 Dutch Way	Big Bear City	CESTRP-2020-01415	Trash	Unconfirmed
02/19/25 01:07 PM	Complaint Hotline	201 Dutch Way	Big Bear City	CESTRP-2020-01415	Trash	Unconfirmed
02/19/25 03:23 PM	Phone Call	533 Sunset Ln	Sugarloaf	CESTRP-2023-00865	Trash	Notice of Violation
02/19/25 06:58 PM	Complaint Hotline	27491 Oakwood Dr	Lake Arrowhead	CESTRP-2024-00903	Trash	Notice of Violation
02/20/25 07:34 AM	Complaint Hotline	2610 Thule Ln	Running Springs	CSE-2025-20524	Unpermitted STR	Notice of Violation
02/20/25 08:35 AM	Phone Call	1760 Canyon Crest Dr	Big Bear City	CESTRP-2022-00420	Trash	Unconfirmed
02/20/25 08:26 AM	Email	24310 Altdorf DR	San Moritz	CESTRP-2022-00344	Trash	Notice of Violation
02/20/25 07:32 PM	Complaint Hotline	33379 Lakeside Dr	Green Valley Lake	CESTRP-2024-00380	Trash	Notice of Violation
02/21/25 12:28 AM	Complaint Hotline	764 Panamint Mountain Dr	Big Bear City	CESTRP-2023-01409	Noise	Unconfirmed
02/21/25 10:48 AM	Phone Call	416 Klamath Dr	Lake Arrowhead	CESTRP-2021-01372	Parking	Unconfirmed
02/21/25 04:20 PM	Complaint Hotline	2449 Secret Dr	Running Springs	CSE-2025-20561	Unpermitted STR	Notice of Violation
02/21/25 06:32 PM	Complaint Hotline	1198 Montreal Dr	Lake Arrowhead	CESTRP-2024-00370	Noise	Unconfirmed
02/21/25 09:34 PM	Complaint Hotline	26154 Boulder Ln	Twin Peaks	CESTRP-2021-00913	Noise	Unconfirmed
02/22/25 01:11 PM	Complaint Hotline	42413 Bear Loop	Big Bear City	CESTRP-2025-00023	Parking	Unconfirmed
02/22/25 03:37 PM	Complaint Hotline	481 Pyramid Dr	Lake Arrowhead	CESTRP-2025-00061	Noise	Unconfirmed
02/22/25 10:04 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Trespassing	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



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Complaint Date & Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
02/22/25 11:00 PM	Complaint Hotline	1037 Sequoia Dr	Big Bear City	CESTRP-2022-00285	Noise	Notice of Violation
02/23/25 09:33 AM	Complaint Hotline	168 Sunset Dr	Lake Arrowhead	CESTRA-2025-00126	Unpermitted STR	Notice of Violation
02/23/25 10:14 AM	Complaint Hotline	28553 Wabash Rd	Lake Arrowhead	CESTRP-2022-01615	Other	Unconfirmed
02/23/25 06:27 PM	Complaint Hotline	194 A Ln	Lake Arrowhead	CESTRP-2024-00452	Trash	Unconfirmed
02/23/25 08:36 PM	Complaint Hotline	1057 Carousel Rd	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Notice of Violation
02/23/25 10:11 PM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed

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Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).