



Weekly STR Complaint Report

02/10/2025 - 02/16/2025

Complaint Date & Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
02/10/25 11:14 AM	Complaint Hotline	890 Alpenweg Dr	Big Bear City	CESTRP-2023-01826	Noise	Unconfirmed
02/11/25 08:22 AM	Phone Call	1680 Wolf Rd	Big Bear City	CESTRP-2021-01695	Trash	Unconfirmed
02/11/25 09:42 AM	Complaint Hotline	279 Imperial Lane	Sugarloaf	CESTRP-2022-01115	Trash	Notice of Violation
02/11/25 12:03 PM	Complaint Hotline	30457 Live Oak Dr	Running Springs	CSE-2025-20434	Unpermitted STR	Notice of Violation
02/11/25 12:28 PM	Complaint Hotline	28620 Manitoba Dr	Lake Arrowhead	CESTRP-2024-01439	Trash	Citation
02/11/25 01:18 PM	Complaint Hotline	205 Bret Harte Rd	Lake Arrowhead	CESTRP-2024-00529	Trash	Notice of Violation
02/12/25 08:10 AM	Phone Call	1025 E Country club Blvd	Big Bear city	CESTRP-2024-01009	Parking	Notice of Violation
02/12/25 01:15 PM	Complaint Hotline	113 E Fairway Blvd	Big Bear City	CESTRP-2023-01365	Parking	Not STR Related
02/12/25 01:17 PM	Complaint Hotline	117 E Fairway Blvd	Big Bear City	CESTRP-2020-01087	Parking	Unconfirmed
02/13/25 05:23 PM	Complaint Hotline	253 Imperial Ave	Sugarloaf	CESTRP-2024-00649	Trash	Unconfirmed
02/14/25 06:58 AM	Complaint Hotline	27597 St Bernard Ln	Lake Arrowhead	CESTRP-2023-00349	Parking	Notice of Violation
02/14/25 02:32 PM	Complaint Hotline	841 Santa Barbara Ave	Sugarloaf	CESTRP-2021-02457	Parking	Unconfirmed
02/14/25 03:29 PM	Complaint Hotline	832 Santa Barbara Ave	Sugarloaf	CESTRP-2023-00528	Parking	Unconfirmed
02/14/25 06:50 PM	Complaint Hotline	991 Alpine Way	Big Bear lake	CSE-2025-20481	Unpermitted STR	Notice of Violation
02/14/25 08:05 PM	Complaint Hotline	593 Arbula Dr	Crestline	CESTRP-2024-00336	Advertising	Notice of Violation
02/15/25 12:03 AM	Complaint Hotline	970 Sahuaro Way	Big Bear City	CESTRP-2023-01865	Parking	Notice of Violation
02/15/25 09:01 AM	Complaint Hotline	832 Santa Barbara Ave	Sugarloaf	CESTRP-2023-00528	Parking	Unconfirmed
02/15/25 03:30 PM	Complaint Hotline	410 Los Angeles	Sugarloaf	CESTRP-2022-01034	Noise	Notice of Violation
02/15/25 05:12 PM	Complaint Hotline	1296 Calgary Dr	Lake Arrowhead	CESTRP-2023-01230	Trash	Notice of Violation
02/15/25 09:39 PM	Email	24720 Valle Dr	San Moritz	CESTRP-2025-00083	Other	Notice of Violation
02/15/25 09:55 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Unconfirmed
02/15/25 10:44 PM	Complaint Hotline	135 S Fairway Dr	Lake Arrowhead	CSE-2025-20494	Unpermitted STR	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



Weekly STR Complaint Report

02/10/2025 - 02/16/2025

Complaint Date & Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
02/16/25 01:03 AM	Complaint Hotline	1160 Nadelhorn Dr	Lake Arrowhead	CESTRP-2020-01321	Noise	Unconfirmed
02/16/25 02:45 PM	Email	24720 Valle Dr	San Moritz	CESTRA-2025-00083	Other	Notice of Violation
02/16/25 06:24 AM	Complaint Hotline	253 Imperial Ave	Sugarloaf	CESTRP-2024-00649	Parking	Notice of Violation
02/16/25 07:23 AM	Complaint Hotline	712 E Mountain View Blvd	Big Bear City	CESTRP-2023-00966	Noise	Unconfirmed
02/16/25 02:41 PM	Complaint Hotline	28620 Manitoba Dr	Lake Arrowhead	CESTRA-2024-01439	Trash	Unconfirmed
02/16/25 03:56 PM	Complaint Hotline	25133 Moon Dr	Crestline	CSE-2022-8455	Trash	Citation
02/16/25 07:10 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Unconfirmed
02/16/25 07:13 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Unconfirmed
02/16/25 09:36 PM	Complaint Hotline	716 Villa Grove Ave	Big Bear City	Unpermitted STR	Noise	Unconfirmed
02/16/25 10:33 PM	Complaint Hotline	33597 Green Valley Lake Rd	Green Valley Lake	CESTRP-2024-00350	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).