



Weekly STR Complaint Report

12/23/2024 - 12/29/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
12/23/2024	12:32 AM	Complaint Hotline	353 Mittry Lane	Lake Arrowhead	CESTRP-2020-01468	Trash	Notice of Violation
12/23/2024	8:13 AM	Complaint Hotline	124 Winding Ln	Big Bear City	CESTRP-2023-01038	Parking	Notice of Violation
12/23/2024	11:11 AM	Phone Call	1346 Saint Anton Dr	Lake Arrowhead	CESTRP-2023-01191	Trash	Unconfirmed
12/23/2024	2:55 PM	Complaint Hotline	212 Muroc Dr	Big Bear City	CESTRP-2022-00638	Trash	Citation
12/23/2024	5:54 PM	Complaint Hotline	27638 Sain Bernard Ln	Lake Arrowhead	CESTRP-2021-02403	Noise	Unconfirmed
12/23/2024	6:58 PM	Complaint Hotline	124 Winding Ln	Big Bear City	CESTRP-2023-01038	Parking	Action Already Taken
12/23/2024	8:04 PM	Complaint Hotline	33135 Hilltop Blvd	Arrowbear Lake	CESTRP-2024-00268	Other	
12/24/2024	7:45 PM	Complaint Hotline	28410 Altamont Ct	Arrowhead Villas	CESTRP-2023-01715	Unpermitted STR	Unconfirmed
12/24/2024	10:19 PM	Complaint Hotline	1175 Yellowstone	Lake Arrowhead	CESTRP-2022-00451	Noise	Unconfirmed
12/25/2024	10:43 PM	Complaint Hotline	737 Sunset Ln	Sugarloaf	CESTRP-2024-00347	Other	Unconfirmed
12/26/2024	9:52 AM	Phone Call	620 Elysian Blvd	Big Bear City	CESTRP-2023-00180	Trash	Notice of Violation
12/26/2024	10:16 AM	Complaint Hotline	696 Old Toll Rd	Agua Fria	CESTRP-2024-01081	Parking	Unconfirmed
12/26/2024	2:44 PM	Phone Call	26834 Huron Rd	Lake Arrowhead	CESTRP-2024-00228	Trash	Notice of Violation
12/26/2024	4:51 PM	Complaint Hotline	2248 Manzanita Ln	Big Bear City	Unpermitted STR	Unpermitted STR	Unconfirmed
12/26/2024	9:14 PM	Complaint Hotline	27887 West Shore Rd	Lake Arrowhead	CESTRP-2022-00857	Noise	Unconfirmed
12/26/2024	10:18 PM	Complaint Hotline	27887 West Shore Rd	Lake Arrowhead	CESTRP-2022-00857	Noise	Unconfirmed
12/26/2024	10:40 PM	Complaint Hotline	27887 West Shore Rd	Lake Arrowhead	CESTRP-2022-00857	Noise	Unconfirmed
12/27/2024	9:38 AM	Complaint Hotline	24848 Basel Dr	Crestline	CESTRP-2021-02466	Parking	Notice of Violation
12/27/2024	11:11 AM	Phone Call	1084 Butte Ave	Big Bear City	CESTRP-2021-02635	Trash	Notice of Violation
12/27/2024	12:21 PM	Complaint Hotline	1084 Butte Ave	Big Bear City	CESTRP-2021-02635	Trash	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



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12/27/2024	4:01 PM	Complaint Hotline	408 Zermatt Dr	Crestline	CESTRP-2024-00003	Occupancy	Unconfirmed
12/27/2024	10:40 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Unconfirmed
12/27/2024	10:47 PM	Complaint Hotline	586 Villa Grove	Big Bear City	CESTRP-2023-01700	Trash	Notice of Violation
12/28/2024	6:26 AM	Complaint Hotline	27621 Cedarwood	Lake Arrowhead	CESTRP-2021-01730	Parking	Notice of Violation
12/28/2024	7:30 AM	Complaint Hotline	27621 Cedarwood	Lake Arrowhead	CESTRP-2021-01730	Parking	Action Already Taken
12/28/2024	8:40 AM	Complaint Hotline	27502 N. Bay Rd	Lake Arrowhead	CESTRP-2024-00497	Parking	Unconfirmed
12/28/2024	10:08 AM	Complaint Hotline	655 San Benito Rd	Lake Arrowhead	CESTRP-2023-00497	Trash	Unconfirmed
12/28/2024	12:51 PM	Complaint Hotline	113 E Fairway Blvd	Big Bear City	CESTRP-2023-01365	Trash	Notice of Violation
12/28/2024	1:05 PM	Complaint Hotline	117 E Fairway Blvd	Big Bear City	CESTRP-2020-01087	Trash	Notice of Violation
12/28/2024	3:00 PM	Complaint Hotline	262 N. Fairway Dr	Lake Arrowhead	CESTRP-2022-00887	Noise	Notice of Violation
12/28/2024	6:59 PM	Complaint Hotline	262 N. Fairway Dr	Lake Arrowhead	CESTRP-2022-00887	Noise	Notice of Violation
12/28/2024	8:16 PM	Complaint Hotline	33597 Green Valley Lake Rd	Green Valley Lake	CESTRP-2024-00350	Open Fire	Unconfirmed
12/28/2024	9:36 PM	Complaint Hotline	26150 Walnut hills Dr	Lake Arrowhead	CESTRP-2022-01496	Noise	Citation
12/28/2024	9:41 PM	Complaint Hotline	26150 Walnut hills Dr	Lake Arrowhead	CESTRP-2022-01496	Noise	Citation
12/29/2024	1:27 AM	Complaint Hotline	625 Arth Dr	Crestline	CESTRP-2021-01489	Trespassing	Notice of Violation
12/29/2024	10:05 AM	Complaint Hotline	27889 Rainbow Dr	Lake Arrowhead	CESTRP-2024-00189	Trash	Citation
12/29/2024	1:00 PM	Complaint Hotline	801 Riverside Ave	Sugarloaf	CSE-2024-19981	Advertising	Notice of Violation
12/29/2024	6:31 PM	Complaint Hotline	27621 Cedarwood Dr	Lake Arrowhead	CESTRP-2021-01730	Parking	Citation
12/29/2024	8:54 PM	Complaint Hotline	212 Muroc Dr	Big Bear City	CESTRP-2022-00638	Noise	Unconfirmed
12/29/2024	11:52 PM	Complaint Hotline	366 Curly Dr	Big Bear City	CESTRP-2024-00219	Trash	Unconfirmed

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