



Weekly STR Complaint Report

12/09/2024 - 12/15/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
12/09/2024	9:07 AM	Complaint Hotline	556 Villa Grove Ave	Big Bear City	CESTRP-2024-00133	Trash	Citation
12/09/2024	1:50 PM	Phone Call	930 Sahuaro Way	Big Bear lake	CESTRP-2023-01178	Noise	Unconfirmed
12/10/2024	8:12 AM	Complaint Hotline	28925 Mammouth Dr	Lake Arrowhead	CESTRP-2023-01525	Trash	Unconfirmed
12/11/2024	8:32 AM	Complaint Hotline	1110 Mitchell Ln	Big Bear City	CESTRP-2023-01917	Trash	Citation
12/11/2024	9:08 AM	Complaint Hotline	156 Victoria	SugarLoaf	CSE-2024-19889	Advertising	Notice of Violation
12/12/2024	8:05 AM	Complaint Hotline	27609 Cedarwood Dr	Lake Arrowhead	CESTRP-2020-00240	Trash	Notice of Violation
12/12/2024	10:56 AM	Complaint Hotline	32749 Hilltop Dr	Running Springs	CESTRP-2022-00239	Advertising	Action Already Taken
12/12/2024	10:58 AM	Complaint Hotline	31416 Easy St	Running Springs	CESTRP-2023-00095	Advertising	Action Already Taken
12/12/2024	11:00 AM	Complaint Hotline	320 State Hwy 173	Lake Arrowhead	CESTRP-2022-01717	Advertising	Action Already Taken
12/12/2024	12:05 PM	Complaint Hotline	27609 Cedarwood Dr	Lake Arrowhead	CESTRP-2020-00240	Trash	Action Already Taken
12/12/2024	2:23 PM	Complaint Hotline	1924 Wilderness Rd	Running Springs	CESTRP-2021-02421	Noise	Unconfirmed
12/13/2024	3:16 PM	Complaint Hotline	813 E Angeles Blvd	Big Bear City	CESTRP-2021-02515	Trash	Notice of Violation
12/14/2024	3:21 PM	Complaint Hotline	27600 cedarwood drive	Lake Arrowhead	CESTRP-2024-00899	Noise	Unconfirmed
12/14/2024	3:28 PM	Complaint Hotline	27600 cedarwood drive	Lake Arrowhead	CESTRP-2024-00899	Noise	Unconfirmed
12/14/2024	10:08 PM	Complaint Hotline	843 Crown Dr.	Lake Arrowhead	CESTRP-2021-02192	Open Fire	Citation
12/15/2024	10:36 AM	Complaint Hotline	920 Arbula Dr	Crestline	CESTRP-2021-01845	Parking	Unconfirmed
12/15/2024	10:54 AM	Complaint Hotline	27384 Matterhorn Dr	Lake Arrowhead	CESTRP-2023-00113	Trash	Citation
12/15/2024	7:07 PM	Complaint Hotline	1285 Minton Ave	Big Bear City	CESTRP-2020-01091	Trash	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).