

Short-Term Rentals  
San Bernardino County

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**BEING A GOOD  
NEIGHBOR**

San Bernardino County





# WELCOME TO SB COUNTY!

Thank you for choosing to vacation in San Bernardino County. We want you to have the best experience possible. This brochure contains some tips on how to avoid some of the common complaints we get about short-term rentals. The number one rule to remember is being a vacation home renter also means being a good neighbor.

## **PARKING**

All short-term renters must park on the rental property, without obstructing roads or public right-of-way. No street parking is allowed.

## **NOISE**

Keep all noise to a minimum. Guests are advised to adhere to quiet hours between 10 p.m. and 7 a.m.

## **PETS**

Pets are required to be leashed or kept in an enclosed area on the property at all times. Dogs are required to be licensed. Barking or other animal noise may result in noise complaints.

## **TRASH**

Please place all trash in approved containers. Ensure containers are closed to keep animals out. Do not place trash bags or other uncontained trash anywhere on the property.

## **OCCUPANCY**

Exceeding the occupancy limit could result in expulsion from the rental, fines, or both. The approved number of people allowed in the unit can be found on the information posted inside the unit.

## **PROHIBITED USES**

Short-term rentals may not be used for commercial purposes, such as filming, corporate retreats, conferences, or wedding receptions.

## **COMPLAINTS**

The County operates a 24-hour hotline where residents can report short-term rental violations. All complaints are investigated and can result in a \$1,000 citation.

## **REGISTRATION/CHECK-IN**

You should receive a complete copy of the rental unit rules and regulations from the owner as well as information about penalties for violations. If you do not, please request this information. Review it closely to ensure you understand your responsibilities while renting the property.

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