



Weekly STR Complaint Report

04/15/2024 - 04/21/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
04/15/2024	10:26 AM	Phone Call	178 Hemlock	Lake Arrowhead	CESTRP-2021-01823	Trash	Educational
04/15/2024	1:16 PM	Phone Call	650 Santa Barbara Ave	Sugarloaf	CESTRP-2020-00583	Trash	Notice of Violation
04/16/2024	8:54 PM	Complaint Hotline	1132 Mt Shafta Rd	Big Bear City	CESTRP-2022-00932	Other	Unconfirmed
04/16/2024	9:58 PM	Complaint Hotline	29450 Piney Ln	Cedar Glen	CSE-2024-16821	Advertising	Action Already Taken
04/16/2024	10:01 PM	Complaint Hotline	27896 North Bay Rd	Lake Arrowhead	CESTRP-2021-02709	Advertising	Unconfirmed
04/16/2024	10:04 PM	Complaint Hotline	1382 Montreal Dr	Lake Arrowhead	CESTRP-2022-00834	Advertising	Unconfirmed
04/16/2024	10:10 PM	Complaint Hotline	28088 Lachen Rd	Lake Arrowhead	CESTRA-2024-00214	Advertising	Unconfirmed
04/16/2024	10:14 PM	Complaint Hotline	28281 Arbon Ln	Lake Arrowhead	CESTRP-2022-00597	Advertising	Educational
04/16/2024	10:20 PM	Complaint Hotline	860 Elder Dr	Cedar Glen	CESTRP-2021-00195	Advertising	Educational
04/17/2024	10:25 AM	Phone Call	671 Moreno Ln	Sugarloaf	CESTRP-2023-01490	Other	Educational
04/17/2024	1:29 PM	Email	730 Arth Dr	Crestline	Unpermitted STR	Unpermitted STR	Unconfirmed
04/17/2024	1:37 PM	Email	31822 Panorama Dr	Running Springs	CESTRP-2024-00183	Other	Educational
04/17/2024	3:58 PM	Complaint Hotline	825 Grass Valley Rd	Lake Arrowhead	CESTRP-2023-00760	Advertising	Educational
04/16/2024	10:27 PM	Complaint Hotline	27932 Matterhorn Dr	Lake Arrowhead	Unpermitted STR	Advertising	Unconfirmed
04/16/2024	10:39 PM	Complaint Hotline	28152 North Bay Rd	Lake Arrowhead	CESTRP-2023-00252	Advertising	Notice of Violation
04/18/2024	10:31 AM	Complaint Hotline	24645 Bernard Dr	Crestline	Unpermitted STR	Advertising	Unconfirmed
04/18/2024	11:25 AM	Phone Call	1094 Mt Whitney Dr	Big Bear City	CESTRP-2022-00316	Trash	Citation
04/18/2024	2:34 PM	Complaint Hotline	912 Bear Mountain Rd	Big Bear	CESTRP-2023-01666	Trash	Educational
04/19/2024	7:19 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRP-2023-01370	Noise	Unconfirmed
04/20/2024	3:27 AM	Complaint Hotline	551 Los Angeles Ave	Sugarloaf	CESTRP-2022-00890	Noise	Unconfirmed
04/20/2024	8:04 AM	Complaint Hotline	31177 Valley Oak	Running Springs	Unpermitted STR	Unpermitted STR	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



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