



# Weekly STR Complaint Report

03/25/2024 - 03/31/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
03/25/2024	6:21 AM	Complaint Hotline	1370 Calgary Dr	Lake Arrowhead	CESTRP-2023-01462	Light Trespass	Action Already Taken
03/25/2024	7:19 AM	Complaint Hotline	1370 Calgary Dr	Lake Arrowhead	CESTRP-2023-01462	Light Trespass	Educational
03/25/2024	9:07 AM	Complaint Hotline	29160 Arrowhead Dr	Cedar Glen	CERDUP-2023-001606	parking	Not STR Related
03/25/2024	2:56 PM	Complaint Hotline	26330 Augusta Dr	Lake Arrowhead	CESTRP-2022-01798	Parking	Unconfirmed
03/26/2024	6:27 AM	Complaint Hotline	1370 Calgary Dr	Lake Arrowhead	CESTRP-2023-01462	Light Trespass	Unconfirmed
03/26/2024	10:15 AM	Proactive	1298 Luna Rd	Big Bear City	CESTRP-2021-00446	Trash	Notice of Violation
03/26/2024	10:51 AN	Phone call	2081 9th Ln	Big Bear City	CESTRP-2020-01416	Trash	Notice of Violation
03/26/2024	10:19 AM	Complaint Hotline	28410 Altamont Ct	Arrowhead Villas	CESTRP-2023-01715	Trash	Citation
03/26/2024	11:40 AM	Complaint Hotline	28410 Altamont Ct	Arrowhead Villas	CESTRP-2023-01715	Trash	Action Already Taken
03/26/2024	7:47 PM	Complaint Hotline	1370 Calgary Dr	Lake Arrowhead	CESTRP-2023-01462	other	Notice of Violation
03/28/2024	12:38 PM	Phone Call	28982 Palisades Dr	Lake Arrowhead	CESTRP-2021-01861	Other	Educational
03/28/2024	2:19:PM	Complaint Hotline	837 Del Norte Ln	Lake Arrowhead	CESTRP-2020-00014	Advertising	Educational
03/28/2024	2:21 PM	Complaint Hotline	26845 Modoc Ln	Lake Arrowhead	CESTRP-2022-00937	Advertising	Educational
03/28/2024	2:23 PM	Complaint Hotline	139 Cypress Dr	Lake Arrowhead	CESTRP-2021-02952	Call Response	Notice of Violation
03/28/2024	2:27 PM	Complaint Hotline	286 N. Fairway Dr	Lake Arrowhead	CESTRP-2021-01838	Advertising	Notice of Violation
03/28/2024	2:35 PM	Complaint Hotline	288 Fairway Dr	Lake Arrowhead	CESTRP-2023-01857	Advertising	Educational
03/29/2024	6:42 AM	Complaint Hotline	423 Pine View Dr	Big Bear City	CESTRP-2023-01200	Trash	Educational
03/28/2024	5:08 PM	Complaint Hotline	1138 Craggs Ln	Fawnskin	CESTRP-2021-00421	Trash	Unconfirmed
03/29/2024	6:53 AM	Complaint Hotline	714 Bishorn Dr	Lake Arrowhead	CESTRP-2023-00392	Noise	Notice of Violation
03/29/2024	7:29AM	Complaint Hotline	1187 Acadia Dr	Lake Arrowhead	CESTRP-2023-00704	Trash	Notice of Violation
03/29/2024	4:17 PM	Phone call	31404 Panorama Dr	Running Springs	CESTRP-2023-00116	Parking	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.  
 Educational - Responsible party reminded of conditions of operation.  
 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).



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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
03/29/2024	4:30 PM	Complaint Hotline	2350 Lookout Dr	Running Springs	CESTRP-2020-01292	Fire Pit	Unconfirmed
03/29/2024	4:45 PM	Complaint Hotline	2350 Lookout Dr	Running Springs	CESTRP-2020-01292	Fire Pit	Unconfirmed
03/30/2024	1:18 PM	Complaint Hotline	385 Birchwood Dr	Lake Arrowhead	CESTRP-2022-00507	Parking	Notice of Violation
03/30/2024	1:43 PM	Complaint Hotline	801 Riverside Ave	Sugaloaf	Unpermitted STR	Unpermitted STR	Unconfirmed
03/30/2024	2:04 PM	Complaint Hotline	644 Cedar Ln	Twin Peaks	CESTRP-2021-02530	Parking	Unconfirmed
03/30/2024	2:10 PM	Complaint Hotline	743 N Grass Valley Rd	Lake Arrowhead	CESTRP-2022-01751	Trespassing	Unconfirmed
03/30/2024	5:18 PM	Complaint Hotline	953 Breithorn Dr	Lake Arrowhead	Not an STR	Trespassing	Not STR Related
03/30/2024	6:15 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Trespassing	Under Investigation
03/30/2024	9:03 PM	Complaint Hotline	270 Crest Cir	Lake Arrowhead	CESTRP-2020-00814	Parking	Unconfirmed
03/31/2024	6:25 PM	Email	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Trespassing	Educational

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