



Weekly STR Complaint Report

02/05/2024 - 02/11/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
02/04/2024	8:13 AM	Complaint Hotline	101 Winding Ln	Big Bear City	CESTRP-2022-00517	Noise	Notice of Violation
02/04/2024	9:10 AM	Complaint Hotline	651 Holmes Ln	Sugarloaf	CESTRP-2023-01749	Noise	Unconfirmed
02/04/2024	9:24 AM	Complaint Hotline	28937 Lassen Dr	Lake Arrowhead	CESTRP-2022-00218	Parking	Unconfirmed
02/04/2024	1:38 PM	Complaint Hotline	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2021-00742	Trash	Unconfirmed
02/04/2024	5:27 PM	Complaint Hotline	1243 Klondike Dr	Lake Arrowhead	CESTRP-2023-00327	Parking	Citation
02/05/2024	9:15 AM	Phone Call	1140 Vine Ave	Big Bear City	CESTRP-2023-01456	Unpermitted STR	Notice of Violation
02/09/2024	10:41 AM	Complaint Hotline	131 Cypress Dr	Lake Arrowhead	CESTRP-2021-02638	Advertising	Notice of Violation
02/09/2024	10:43 AM	Complaint Hotline	26601 Thunderbird Dr	Lake Arrowhead	CESTRP-2022-00436	Advertising	Notice of Violation
02/09/2024	10:44 AM	Complaint Hotline	26561 Thunderbird Dr	Lake Arrowhead	CESTRP-2022-01303	Advertising	Notice of Violation
02/09/2024	12:14 PM	Complaint Hotline	899 Sonmoma	Lake Arrowhead	CESTRP-2023-01837	Advertising	Unconfirmed
02/09/2024	3:58 PM	Phone Call	1238 Brentwood Dr	Lake Arrowhead	CESTRP-2023-01368	Other	Notice of Violation
02/09/2024	5:36 PM	Complaint Hotline	33452 Weeping Willow Dr	Green Valley Lake	STRA-2024-00004 (process	Unpermitted STR	Under Investigation
02/09/2024	11:59 PM	Complaint Hotline	1255 Yukon Dr	Lake Arrowhead	CESTRP-2021-00969	Noise	Unconfirmed
02/09/2024	10:00 PM	Complaint Hotline	842 Nadelhorn Dr	Lake Arrowhead	CESTRP-2023-01071	Parking	Notice of Violation
02/10/2024	10:24 AM	Complaint Hotline	33452 Weeping Willow Dr	Green Valley Lake	CESTRP-2023-00366	Advertising	Educational
02/10/2024	12:43 PM	Complaint Hotline	743 Bishorn Dr	Lake Arrowhead	CESTRP-2023-01381	Parking	Notice of Violation
02/10/2024	2:28 PM	Complaint Hotline	332 Grizzly Rd	Lake Arrowhead	CESTRP-2023-00082	Other	Educational
02/10/2024	2:41 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRP-2023-01370	Parking	Unconfirmed
02/10/2024	2:53 PM	Email	517 Rainbow	Big Bear	CESTRP-2019-00137	Occupancy	Unconfirmed
02/10/2024	3:16 PM	Complaint Hotline	31371 Easy Dr	Running Springs	CESTRP-2023-00169	Parking	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



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02/10/2024	4:16 PM	Complaint Hotline	362 State Hwy	Lake Arrowhead	CESTRP-2019-00020	Parking	Unconfirmed
02/10/2024	4:25 PM	Complaint Hotline	401 S. Marlowe Dr	Big Bear City	CESTRP-2022-00018	Other	Unconfirmed
02/10/2024	4:30 PM	Complaint Hotline	613 Vila Grove	Big Bear City	CESTRP-2020-00634	Parking	Unconfirmed
02/10/2024	5:26 PM	Complaint Hotline	27809 North Bay Rd	Lake Arrowhead	CESTRP-2023-00540	Trespassing	Unconfirmed
02/10/2024	5:43 PM	Complaint Hotline	644 Cedar Ln	Twin Peaks	CESTRP-2021-02530	Parking	Unconfirmed
02/10/2024	6:54 PM	Complaint Hotline	28240 Arbon Ln	Lake Arrowhead	CESTRP-2023-01216	Parking	Unconfirmed
02/11/2024	7:10 AM	Complaint Hotline	209 Rodeo Rd	Big Bear City	CESTRP-2020-00724	Trespassing	Educational
02/11/2024	6:49 PM	Complaint Hotline	24656 Bernard Dr	Crestline	CESTRP-2023-00300	Advertising	Educational
02/11/2024	6:35 PM	Complaint Hotline	27701 St Saint Bernard Ln	Lake Arrowhead	CESTRP-2023-00549	Parking	Unconfirmed
02/11/2024	7:21 PM	Complaint Hotline	31127 All View Dr	Running Springs	CESTRP-2024-00026	Parking	Unconfirmed

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