



Weekly STR Complaint Report

03/11/2024 - 03/17/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
03/11/2024	6:58 AM	Complaint Hotline	1296 Calgary Dr	Lake Arrowhead	CESTRP-2023-01230	Trash	Educational
03/11/2024	7:03 AM	Complaint Hotline	1370 Calgary Dr	Lake Arrowhead	CESTRP-2023-01462	Trash	Action Already Taken
03/11/2024	8:57 AM	Complaint Hotline	2761 Mahogany	Lake Erwin	CESTRP-2022-01536	Trash	Educational
03/11/2024	12:44 PM	Complaint Hotline	535 West Rainbow Blvd	Big Bear City	CESTRP-2021-00654	Trash	Notice of Violation
03/11/2024	4:09 PM	Phone Call	650 Santa Barbara Ave	Sugarloaf	CESTRP-2020-00583	Trash	Notice of Violation
03/11/2024	10:29 PM	Complaint Hotline	26645 Thunderbird Dr	Lake Arrowhead	CESTRP-2023-01759	Noise	Notice of Violation
03/11/2024	8:03 AM	Complaint Hotline	677 Holmes	Sugarloaf	CESTRP-2020-01360	Trash	Notice of Violation
03/12/2024	7:00 AM	Complaint Hotline	1370 Calgary Dr	Lake Arrowhead	CESTRP-2023-01462	Trash	Notice of Violation
03/12/2024	11:41 AM	Complaint Hotline	876 Castle Lane	Big Bear City	CESTRP-2023-00147	Other	Unconfirmed
03/12/2024	1:29 PM	Complaint Hotline	730 Arth Dr	San Moritz	CESTRP-2021-0228	Advertising	Unconfirmed
03/14/2024	8:16 AM	Phone Call	5744 Heath Creek Dr	Wrightwood	CESTRP-2023-01969	Other	Unconfirmed
03/14/2024	1:57 PM	Email	1382 Montreal Dr	Lake Arrowhead	CESTRP-2022-00834	Trash	Educational
03/14/2024	9:32 PM	Email	1090 Menlo Dr	Big Bear City	CESTRP-2021-00296	Noise	Unconfirmed
03/15/2024	10:43 AM	Email	861 San Bernardino Ave	Sugarloaf	CESTRP-2023-01649	Other	Unconfirmed
03/15/2024	10:48 AM	Email	801 Riverside Ave	Sugarloaf	Unpermitted STR	Advertising	Unconfirmed
03/15/2024	2:16PM	Phone Call	1228 Glacier Dr	Lake Arrowhead	CESTRP-2021-01397	Trash	Notice of Violation
03/15/2024	3:46 PM	Complaint Hotline	27861 North Shore Rd	Lake Arrowhead	CESTRP-2024-00179	Parking	Educational
03/15/2024	9:47 PM	Complaint Hotline	970 Sahuaro Way	Big Bear City	CESTRP-2023-01865	Parking	Unconfirmed
03/16/2024	1:14 AM	Complaint Hotline	508 Merrimack Dr	Lake Arrowhead	CESTRP-2020-00795	Noise	Unconfirmed
03/16/2024	3:30 AM	Complaint Hotline	22800 Azalia Ln	Valley of Enchantment	CESTRP-2023-00489	Call Response	Notice of Violation
03/16/2024	10:47 AM	Complaint Hotline	621 West Aeroplane Blvd	Big Bear City	CESTRP-2023-01977	Parking	Educational

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
03/16/2024	1:09 PM	Complaint Hotline	42577 Bear Loop	Big Bear City	CESTRP-2023-01288	Call Response	Citation
03/16/2024	1:27 PM	Complaint Hotline	42577 Bear Loop	Big Bear City	CESTRP-2023-01288	Call Response	Action Already Taken
03/16/2024	2:30 PM	Complaint Hotline	24085 Alpine Dr	Crestline	CESTRP-2023-01335	Call Response	Notice of Violation
03/16/2024	4:11 PM	Complaint Hotline	27085 Ironwood Ln	Lake Arrowhead	CESTRP-2024-00190	Trash	Unconfirmed
03/16/2024	4:27 PM	Complaint Hotline	27384 Matterhorn Dr	Lake Arrowhead	CESTRP-2023-00113	Parking	Unconfirmed
03/16/2024	8:02 PM	Complaint Hotline	42583 Bear Loop	Big Bear	CESTRP-2021-01957	Parking	Unconfirmed
03/16/2024	11:21 PM	Complaint Hotline	422 Klamath Dr	Lake Arrowhead	CESTRP-2021-00328	Noise	Educational
03/17/2024	11:17 AM	Complaint Hotline	1140 Minton Ave	Big Bear Lake	CESTRP-2020-01361	Parking	Unconfirmed
03/17/2024	5:21 PM	Complaint Hotline	866 Golf Course Rd	Lake Arrowhead, CA	CESTRP-2023-00053	Trash	Educational

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