



Weekly STR Complaint Report

03/04/2024 - 03/10/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
03/04/2024	7:36 AM	Complaint Hotline	26338 Forest Ln	Twin Peaks	CESTRP-2022-00208	Trash	Notice of Violation
03/04/2024	7:36 AM	Complaint Hotline	26335 Forest Ln	Twin Peaks	CESTRP-2021-01544	Trash	Unconfirmed
03/04/2024	8:22 AM	Complaint Hotline	7217 Juniper Rd	Joshua Tree	CESTRP-2023-01676	Noise	Unconfirmed
03/04/2024	9:24 AM	Complaint Hotline	1032 Whispering Forest Dr	Big Bear City	CESTRP-2023-01803	Trash	Unconfirmed
03/04/2024	11:03 AM	Complaint Hotline	1032 Whispering Forest Dr	Big Bear City	CESTRP-2023-01803	Trash	Unconfirmed
03/04/2024	1:14 PM	Complaint Hotline	1032 Whispering Forest Dr	Big Bear City	CESTRP-2023-01803	Trash	Unconfirmed
03/04/2024	3:50 PM	Phone Call	161 Los Angeles Ave	Sugarloaf	CSE-2024-16256	Other	Not STR Related
03/04/2024	5:35 PM	Complaint Hotline	1032 Whispering Forest Dr	Big Bear City	CESTRP-2023-01803	Trash	Unconfirmed
03/04/2024	7:46PM	Complaint Hotline	27563 West Shore Rd	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Unconfirmed
03/05/2024	8:42 AM	Complaint Hotline	920 Arbula Dr	Crestline	CESTRP-2021-01845	Occupancy	Educational
03/05/2024	11:46 AM	Complaint Hotline	33076 Robin Ln	Arrowbear Lake	Unpermitted STR	Noise	Unconfirmed
03/02/2024	12:13 PM	Email	24761 Basel Dr	Crestline	CESTRP-2023-01623	Other	Under Investigation
03/06/2024	1:54 PM	Complaint Hotline	1198 Evergreen Ln	Lake Arrowhead	CESTRP-2023-00564	Other	Educational
03/06/2024	9:24 PM	Complaint Hotline	1198 Evergreen Ln	Lake Arrowhead	CESTRP-2023-00564	Other	Notice of Violation
03/06/2024	11:35 PM	Complaint Hotline	24761 Basel Dr	Crestline	CESTRP-2023-01623	Trash	Under Investigation
03/07/2024	12:32 PM	Complaint Hotline	432 W Sherwood Blvd	Big Bear City	CESTRP-2023-01197	Trash	Unconfirmed
03/07/2024	2:51 PM	Complaint Hotline	1342 Yellowstone Dr	Lake Arrowhead	CESTRP-2021-00626	Trash	Citation
03/08/2024	11:29 PM	Complaint Hotline	801 Riverside Ave	Sugarloaf	CSE-2024-16254	Unpermitted STR	Unconfirmed
03/08/2024	8:03 AM	Complaint Hotline	1126 Aleutian Dr	Lake Arrowhead	CESTRP-2023-00343	Call Response	Notice of Violation
03/08/2024	9:09 AM	Complaint Hotline	1050 Jupiter Way	Crestline	CESTRP-2023-02099	Advertising	Notice of Violation
03/08/2024	10:37 AM	Complaint Hotline	32364 Nordic Dr	Running Springs	Unpermitted STR	Unpermitted STR	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



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03/04/2024 - 03/10/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
03/08/2024	4:30 PM	Complaint Hotline	27563 West Shore Rd	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Unconfirmed
03/08/2024	9:56 PM	Complaint Hotline	28410 Altamont Ct	Arrowhead Villas	CESTRP-2023-01715	Parking	Educational
03/08/2024	10:03 PM	Complaint Hotline	801 NadelHorn Dr	Lake Arrowhead	CESTRP-2021-02917	Noise	Unconfirmed
03/08/2024	11:06 PM	Complaint Hotline	508 Merrimack Dr	Lake Arrowhead	CESTRP-2020-00795	Noise	Unconfirmed
03/09/2024	4:53 AM	Complaint Hotline	1262 Yukon Ct	Lake Arrowhead	CESTRP-2022-00518	Parking	Citation
03/09/2024	12:46 PM	Complaint Hotline	28326 Larchmont Ln	Lake Arrowhead	CESTRP-2023-01755	Noise	Unconfirmed
03/09/2024	5:23 PM	Complaint Hotline	1370 Calgary Dr	Lake Arrowhead	CESTRP-2023-01462	Noise	Educational
03/09/2024	5:54 PM	Complaint Hotline	42468 Bear Loop	Big Bear City	CESTRP-2023-01126	Parking	Notice of Violation
03/09/2024	7:05 PM	Complaint Hotline	124 Winding Ln	Big Bear City	CESTRP-2023-01038	Noise	Unconfirmed
03/09/2024	8:26 PM	Complaint Hotline	143 Cumberland Dr	Lake Arrowhead	CESTRP-2020-01109	Noise	Notice of Violation
03/09/2024	9:41 PM	Complaint Hotline	508 Merrimack Dr	Lake Arrowhead	CESTRP-2020-00795	Noise	Educational
03/09/2024	11:14 PM	Complaint Hotline	780 Raleigh Dr	Big Bear City	CESTRP-2021-00673	Parking	Notice of Violation
03/10/2024	12:31 AM	Complaint Hotline	261 N. Fairway Dr	Lake Arrowhead	CESTRR-2024-00273	Noise	Under Investigation
03/10/2024	11:10 AM	Complaint Hotline	1137 Nadelhorn Dr	Lake Arrohead	CESTRP-2023-01371	Trash	Unconfirmed

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