



Weekly STR Complaint Report

01/22/2024 - 01/28/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/22/2024	8:46 AM	Complaint Hotline	121 E Starr Dr	Big Bear City	CESTRP-2023-01099	Parking	Unconfirmed
01/22/2024	10:32 AM	Complaint Hotline	282 Terrace Rd	Lake Arrowhead	CESTRP-2021-00096	Parking	Unconfirmed
01/22/2024	12:17 PM	Complaint Hotline	727 Riverside Ave	Sugar Loaf	CESTRP-2022-00847	Unpermitted STR	Unconfirmed
01/23/2024	8:31 AM	Complaint Hotline	357 Maple Dr	Lake Arrowhead	CESTRP-2022-00682	Trash	Educational
01/23/2024	9:02 AM	Complaint Hotline	282 Terrace Rd	Lake Arrowhead	CESTRP-2021-00096	Noise	Unconfirmed
01/23/2024	8:47 PM	Complaint Hotline	692 Santa Barbra Ave	Sugarloaf	CESTRP-2023-00173	Noise	Unconfirmed
01/23/2024	9:31 PM	Complaint Hotline	270 Crest Circle Dr	Lake Arrowhead	CESTRP-2020-00814	Trash	Unconfirmed
01/23/2024	9:55 PM	Complaint Hotline	252 Crest Circle Dr	Lake Arrowhead	CESTRA-2023-01900	Trash	Unconfirmed
01/24/2024	12:33 PM	Complaint Hotline	1014 White Mountain Rd	Big Bear City	CESTRP-2023-00597	Trash	Citation
01/24/2024	8:33 PM	Complaint Hotline	1373 Laura St	Wrightwood	CESTRA-2021-02636	Parking	Notice of Violation
01/25/2024	9:26 AM	Complaint Hotline	220 W Country Club	Big Bear City	CESTRA-2023-01966	Other	Unconfirmed
01/26/2024	9:44 AM	Complaint Hotline	27932 Matterhorn	Lake Arrowhead	CESTRP-2024-00055	Advertising	Notice of Violation
01/26/2024	1:15 PM	Complaint Hotline	681 Longview Dr	Twin Peaks	CESTRP-2023-00873	Trash	Notice of Violation
01/26/2024	2:32 PM	Complaint Hotline	27384 Matterhorn	Lake Arrowhead	CESTRP-2024-00113	Parking	Unconfirmed
01/26/2024	10:51 PM	Complaint Hotline	270 Crest Circle Dr	Lake Arrowhead	CESTRP-2020-00814	Noise	Unconfirmed
01/27/2024	10:18 AM	Complaint Hotline	708 Barrett Wy	Big Bear City	CESTRP-2021-01940	Parking	Unconfirmed
01/27/2024	10:42 AM	Complaint Hotline	440 E Mountain View Blvd	Big Bear City	CESTRP-2023-00949	Parking	Unconfirmed
01/27/2024	10:56 AM	Complaint Hotline	26330 Agusta Dr	Lake Arrowhead	CESTRP-2022-01798	Parking	Unconfirmed
01/27/2024	2:22 PM	Complaint Hotline	978 Deer Trail	Fawnskin	CESTRA-2024-00018	Unpermitted STR	Action Already Taken
01/27/2024	4:42 PM	Complaint Hotline	366 Curly Dr	Big Bear City	CESTRA-2023-01885	Unpermitted STR	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/27/2024	5:37 PM	Complaint Hotline	764 Panamint Mountain Dr	Big Bear City	CESTRP-2023-01409	Noise	Unconfirmed
01/27/2024	8:00 PM	Complaint Hotline	933 Peter Ave	Big Bear City	CESTRP-2021-01925	Parking	Notice of Violation
01/27/2024	8:11 PM	Complaint Hotline	1256 Grass Valley Rd	Lake Arrowhead	CESTRP-2023-00613	Parking	Notice of Violation
01/27/2024	11:10 PM	Complaint Hotline	843 Crown Dr	Lake Arrowhead	CESTRP-2021-02192	Parking	Citation
01/27/2024	11:51 PM	Complaint Hotline	33209 Piedras Grande Dr	Green Valley Lake	CESTRP-2023-00375	Parking	Educational
01/28/2024	8:51 AM	Complaint Hotline	31849 Wagon Wheel Dr	Running Springs	CESTRP-2021-02711	Parking	Unconfirmed
01/28/2024	10:05 AM	Complaint Hotline	361 Cinderella Dr	Big Bear City	CESTRP-2021-00564	Parking	Unconfirmed
01/28/2024	5:03 PM	Complaint Hotline	681 Longview Dr	Twin Peaks	CESTRP-2023-00873	Trash	Action Already Taken
01/28/2024	8:00 PM	Complaint Hotline	1181 Alameda Rd	Big Bear City	CSE-2023-13285	Unpermitted STR	Action Already Taken

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Citation - Issued for violation(s).