



# Weekly STR Complaint Report

01/08/2024 - 01/14/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/08/2024	11:13 AM	Phone Call	26277 Alpine Ln	Twin Peaks	CESTRP-2023-01740	Call Response	Notice of Violation
01/08/2024	11:29 AM	Complaint Hotline	209 Zaca Rd	Big Bear City	CESTRP-2023-01681	Trash	Educational
01/09/2024	9:59 AM	Complaint Hotline	770 Cottage Grove	Lake Arrowhead	CESTRA-2023-01754	Occupancy	Educational
01/09/2024	11:17 AM	Complaint Hotline	142 B Ln	Lake Arrowhead	CESTRP-2022-00405	Trash	Educational
01/09/2024	11:33 PM	Complaint Hotline	31036 Valley Oak Dr	Running Springs	CESTRP-2023-01117	Trash	Educational
01/10/2024	8:19 AM	Complaint Hotline	22905 Redwood Wy	Valley of Enchantment	CSE-2021-8407	Unpermitted STR	Action Already Taken
01/10/2024	10:42 AM	Complaint Hotline	39394 Garden Pl	Fawnskin	CESTRP-2022-01163	Trash	Notice of Violation
01/10/2024	8:52 AM	Complaint Hotline	267 Pioneer Rd	Lake Arrowhead	CESTRP-2020-01317	Other	Educational
01/10/2024	1:35 PM	Phone Call	399 Kern Ave	Sugarloaf	CESTRP-2022-00571	Call Response	Citation
01/10/2024	4:31 PM	Phone Call	1373 Laura St	Wrightwood	CESTRP-2021-02460	Trespassing	Unconfirmed
01/10/2024	5:57 PM	Complaint Hotline	1332 La Crescenta Dr	Big Bear City	CSE-2024-15644	Noise	Notice of Violation
01/11/2024	5:21 AM	Complaint Hotline	52131 Pipes Canyon Rd	Pioneertown	CESTRP-2023-01201	Other	Unconfirmed
01/11/2024	8:33 AM	Phone Call	220 E Big Bear Blvd	Big Bear city	CESTRP-2023-00674	Trash	Unconfirmed
01/11/2024	1:03 PM	Complaint Hotline	880 Alpenweg Dr	Big Bear Lake	CESTRP-2020-00407	Trash	Educational
01/11/2024	1:03 PM	Complaint Hotline	890 Alpenweg Dr	Big Bear Lake	CESTRP-2023-01826	Trash	Unconfirmed
01/11/2024	1:10 PM	Complaint Hotline	26277 Alpine Ln	Twin Peaks	CESTRP-2023-01740	Trash	Educational
01/11/2024	7:26 PM	Complaint Hotline	2466 Secret Dr	Running Springs	CESTRP-2023-00247	Other	Notice of Violation
01/12/2024	9:02 AM	Complaint Hotline	1344 Malabar Way	Big Bear	CESTRP-2021-01921	Other	Unconfirmed
01/12/2024	11:38 AM	Complaint Hotline	31849 Wagon Wheel Dr	Running Springs	CESTRP-2021-02711	Trash	Citation
01/12/2024	10:26 PM	Complaint Hotline	27558 W Shore Rd	Lake Arrowhead	CESTRP-2023-01973	Parking	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.  
 Educational - Responsible party reminded of conditions of operation.  
 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).



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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/12/2024	10:39 PM	Complaint Hotline	799 Crown Dr	Lake Arrowhead	CESTRP-2021-02739	Parking	Educational
01/12/2024	11:59 PM	Complaint Hotline	503 Woodside Dr	Big Bear City	CSE-2024-15683	Unpermitted STR	Notice of Violation
01/13/2024	12:01 PM	Complaint Hotline	27887 West Shore Rd	Lake Arrowhead	CESTRP-2022-00857	Noise	Unconfirmed
01/13/2024	12:18 PM	Complaint Hotline	29729 Katherine Wy	Cedar Glen	CESTRP-2022-01314	Trespassing	Unconfirmed
01/13/2024	2:18 PM	Complaint Hotline	366 Curly Dr	Big Bear	CESTRA-2023-01885	Noise	Under Investigation
01/13/2024	2:37 PM	Complaint Hotline	396 Maple Dr	Lake Arrowhead	CESTRP-2020-01010	Parking	Notice of Violation
01/13/2024	9:28 PM	Complaint Hotline	2066 Sixth Ln	Big Bear City	CESTRP-2023-00793	Parking	Unconfirmed
01/13/2024	10:16 PM	Complaint Hotline	687 Ashlar Lane	Crestline	CESTRP-2023-00631	Noise	Citation
01/14/2024	12:46 PM	Complaint Hotline	440 Belmont Dr	Big Bear City	CESTRP-2021-00160	Noise	Notice of Violation
01/14/2024	7:57 AM	Complaint Hotline	2066 Sixth Ln	Big Bear City	CESTRP-2023-00793	Parking	Notice of Violation
01/14/2024	8:49 AM	Complaint Hotline	27488 Cedarwood Dr	Lake Arrowhead	CESTRP-2021-01793	parking	Citation
01/14/2024	11:44 AM	Complaint Hotline	426 Meadow Lane	Big Bear City	CESTRP-2021-02772	Trash	Unconfirmed
01/14/2024	12:02 PM	Complaint Hotline	496 State 173	Lake Arrowhead	CESTRP-2021-01452	Noise	Unconfirmed
01/14/2024	6:11 PM	Complaint Hotline	163 Grass Valley Ln	Lake Arrowhead	CESTRP-2023-01210	Parking	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.  
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