



Weekly STR Complaint Report

12/25/2023 - 12/31/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
12/25/2023	12:30 PM	Complaint Hotline	28277 Arbon Ln	Lake Arrowhead	CESTRP-2022-01050	Noise	Unconfirmed
12/25/2023	2:31 PM	Complaint Hotline	26400 Augusta Dr	Lake Arrowhead	CESTRP-2021-01443	Parking	Unconfirmed
12/25/2023	10:01 PM	Complaint Hotline	646 Mountain View	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
12/25/2023	10:43 PM	Complaint Hotline	605 W Aeroplane	Big Bear City	CESTRP-2021-02960	Noise	Unconfirmed
12/26/2023	9:25 AM	Complaint Hotline	832 Rhine Rd	Lake Arrowhead	CESTRP-2022-00550	Trash	Unconfirmed
12/26/2023	12:25 PM	Complaint Hotline	780 Raleigh Dr	Big Bear City	CESTRP-2021-00673	Trespassing	Unconfirmed
12/26/2023	5:47 PM	Complaint Hotline	42413 Bear Loop	Big Bear City	CSE-2022-9048	Unpermitted STR	Action Already Taken
12/26/2023	6:56 PM	Complaint Hotline	25048 Boa Dr	Crestline	CESTRP-2022-01231	Unpermitted STR	Unconfirmed
12/26/2023	9:02 PM	Complaint Hotline	1189 Grass Valley Rd	Lake Arrowhead	CESTRP-2022-01838	Other	Educational
12/26/2023	9:45 PM	Complaint Hotline	320 Castle Gate	Lake Arrowhead	CESTRP-2021-02133	Parking	Unconfirmed
12/26/2023	9:45 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRP-2023-01370	Noise	Unconfirmed
12/26/2023	8:30 AM	Complaint Hotline	31871 Wagon Wheel	Running Springs	CSE-2023-15484	Unpermitted STR	Notice of Violation
12/26/2023	9:23 AM	Email	905 Myrtle Ave	Big Bear City	CSE-2023-15483	Unpermitted STR	Notice of Violation
12/27/2023	5:09 PM	Complaint Hotline	1110 Mitchell Ln	Big Bear City	CESTRP-2023-01917	Trash	Unconfirmed
12/27/2023	5:18 PM	Complaint Hotline	409 Adams Dr	Big Bear City	CESTRP-2020-01275	Other	Educational
12/27/2023	8:08 AM	Complaint Hotline	646 Moutain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
12/28/2023	7:32 AM	Complaint Hotline	22905 Redwood Way	Crestline	CSE-2021-8407	Trash	CITE
12/28/2023	9:26 AM	Complaint Hotline	944 Mecham Drive	Crest Park	CESTRP-2022-00949	Parking	Unconfirmed
12/28/2023	12:56 PM	Phone Call	295 Fairway Dr	Lake Arrowhead	CESTRP-2023-00244	Parking	Action Already Taken
12/28/2023	3:55 PM	Complaint Hotline	31036 Valley Oak Dr	Running Springs	CESTRP-2023-01117	Call Response	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
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12/28/2023	3:56 PM	Complaint Hotline	1148 Wendy Ave	Big Bear City	CESTRP-2023-01892	Noise	Unconfirmed
12/28/2023	4:38 PM	Complaint Hotline	5744 Heath Creek Rd	Wrightwood	CESTRP-2023-01969	Parking	Unconfirmed
12/28/2023	9:13 PM	Complaint Hotline	1141 Aleutian Dr	Lake Arrowhead	CESTRP-2020-00950	Noise	Unconfirmed
12/29/2023	9:00 AM	Email	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2021-00742	Parking	Unconfirmed
12/29/2023	1:44 PM	Complaint Hotline	25691 Hi Ln	Twin Peaks	CESTRP-2023-01190	Parking	Unconfirmed
12/29/2023	5:15 PM	Complaint Hotline	515 Sutter Lane	Lake Arrowhead	CESTRP-2022-01674	Parking	CITE
12/29/2023	5:56 PM	Complaint Hotline	25691 Hi Ln	Lake Arrowhead	CESTRP-2023-01190	Parking	Unconfirmed
12/29/2023	6:14 PM	Complaint Hotline	955 Teakwood Dr	Lake Arrowhead	CESTRP-2021-02752	Open Fire	Unconfirmed
12/29/2023	6:55 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Unconfirmed
12/30/2023	7:27 AM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Parking	Unconfirmed
12/30/2023	9:41 AM	Complaint Hotline	495 E Barker Blvd	Big Bear City	CESTRP-2022-00462	Occupancy	Unconfirmed
12/30/2023	9:44 AM	Complaint Hotline	26966 Everest Rd	Lake Arrowhead	CESTRP-2020-01101	Parking	Unconfirmed
12/30/2023	2:24 PM	Complaint Hotline	687 Ashlar Dr	Valley of the Moon	CESTRP-2023-00631	Noise	Unconfirmed
12/30/2023	3:59 PM	Complaint Hotline	262 N Fairway Dr	Lake Arrowhead	CESTRP-2022-00887	Parking	Unconfirmed
12/30/2023	4:56 PM	Complaint Hotline	2761 Mahogany	Big Bear City	CESTRP-2022-01536	Trash	Unconfirmed
12/30/2023	6:04 PM	Complaint Hotline	470 Wylerhorn Dr	Crestline	CESTRP-2023-00633	Parking	Unconfirmed
12/30/2023	9:16 PM	Complaint Hotline	1329 La Crescenta Dr	Big Bear City	CESTRP-2021-01205	Parking	Educational
12/30/2023	9:34 PM	Complaint Hotline	143 State Highway 173	Lake Arrowhead	CESTRP-2023-01530	Call Response	Notice of Violation
12/31/2023	11:15 AM	Complaint Hotline	719 Arth Dr	San Moritz	CESTRP-2023-01616	Parking	Unconfirmed
12/31/2023	1:25 PM	Complaint Hotline	28476 North Shore Dr	Lake Arrowhead	CESTRP-2023-01028	Parking	Unconfirmed

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12/31/2023	1:56 PM	Complaint Hotline	518 Sunderland Ct	Arrowhead Villas	CESTRP-2021-00670	Parking	Notice of Violation
12/31/2023	3:37 PM	Complaint Hotline	518 Spring Lane	Green Valley Lake	CSE-2023-15528	Unpermitted STR	Notice of Violation
12/31/2023	4:46 PM	Complaint Hotline	978 Deer Trail Lane	Fawnskin	CSE-2023-15545	Unpermitted STR	Notice of Violation
12/31/2023	5:28 PM	Complaint Hotline	42573 Bear Loop	Big Bear	CESTRP-2023-01630	Parking	Notice of Violation
12/31/2023	5:31 PM	Complaint Hotline	32985 Spruce Drive	Green Valley Lake	CESTRP-2023-01088	Unpermitted STR	Notice of Violation
12/31/2023	9:39 PM	Complaint Hotline	220 W Mojave Blvd	Big Bear	CESTRP-2023-01013	Advertising	Unconfirmed
12/31/2023	11:31 PM	Complaint Hotline	913 Anita Ave	Big Bear City	CESTRP-2022-00771	Other	Notice of Violation
12/31/2023	11:39 PM	Complaint Hotline	687 Ashlar Dr	Valley of the Moon	CESTRP-2023-00631	Noise	Unconfirmed

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