



# Weekly STR Complaint Report

01/01/2024 - 01/07/2024

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/01/2024	12:53 AM	Complaint Hotline	42413 Bear Loop	Big Bear City	CSE-2022-9048	Parking	Action Already Taken
01/01/2024	8:26 AM	Complaint Hotline	1103 Mt. Verdi Rd	Big Bear City	CESTRP-2020-00459	Parking	Unconfirmed
01/01/2024	11:14 AM	Complaint Hotline	1232 Aleutian Dr	Lake Arrowhead	CESTRP-2023-01503	Trash	Unconfirmed
01/01/2024	6:04 PM	Complaint Hotline	518 Sunderland Ct	Arrowhead Villas	CESTRP-2021-00670	Open Fire	Unconfirmed
01/02/2024	12:44 AM	Complaint Hotline	518 Sunderland Ct	Arrowhead Villas	CESTRP-2021-00670	Other	Unconfirmed
01/02/2024	9:53 AM	Complaint Hotline	1382 Montreal	Lake Arrowhead	CESTRP-2022-00834	Call Response	Citation
01/02/2024	5:42 PM	Complaint Hotline	820 Holmes Ln	Sugarloaf	CESTRP-2023-00843	Trash	Educational
01/02/2024	8:00 PM	Complaint Hotline	601 BlueBill Dr	Big Bear City	CESTRP-2023-01845	Advertising	Educational
01/02/2024	8:25 PM	Complaint Hotline	24761 Basel Dr	Crestline	CESTRP-2023-01623	Trespassing	Unconfirmed
01/03/2024	10:50 AM	Phone Call	915 Breithorn Dr	Lake Arrowhead	CESTRP-2022-00778	Other	Unconfirmed
01/03/2024	11:37 AM	Complaint Hotline	26330 Agusta Dr	Lake Arrowhead	CESTRP-2022-01798	Trespassing	Unconfirmed
01/03/2024	10:13 PM	Complaint Hotline	687 Ashlar Ln	Crestline	CESTRP-2023-00631	Noise	Unconfirmed
01/04/2024	2:55 PM	Complaint Hotline	621 West Aeroplane Blvd	Big Bear City	CESTRP-2023-01600	Parking	Unconfirmed
01/04/2024	3:18 PM	Complaint Hotline	262 N Fairway Dr	Lake Arrowhead	CESTRP-2022-00887	Parking	Unconfirmed
01/04/2024	4:15 PM	Complaint Hotline	978 Deer Trail	Fawnskin	CESTRP-2024-00018	Unpermitted STR	Action Already Taken
01/05/2024	10:09 AM	Complaint Hotline	31840 Wagon Wheel Dr	Running Spring	CESTRP-2021-02711	Occupancy	Unconfirmed
01/05/2024	10:55 AM	Email	1115 W Country Club Blvd	Big Bear City	CESTRP-2020-01050	Call Response	NOV
01/05/2024	2:48 PM	Phone Call	150 Yosemite	Big Bear City	CESTRP-2021-02331	Noise	Unconfirmed
01/05/2024	3:55 PM	Phone Call	161 Los Angeles Ave	Sugarloaf	Unpermitted STR	Unpermitted STR	Notice of Violation
01/05/2024	3:55 PM	Phone Call	168 Los Angeles Ave	Sugarloaf	CSE-2024-15650	Unpermitted STR	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.  
 Educational - Responsible party reminded of conditions of operation.  
 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).



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01/05/2024	8:03 PM	Complaint Hotline	27452 Alpen Dr	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Unconfirmed
01/06/2024	7:22 AM	Complaint Hotline	780 Raleigh Dr	Big Bear City	CESTRP-2021-00673	Noise	Unconfirmed
01/06/2024	9:04 AM	Complaint Hotline	22905 Redwood Way	Crestline	CSE-2021-8407	Trash	Unconfirmed
01/06/2024	9:06 AM	Complaint Hotline	22905 Redwood Way	Crestline	CSE-2021-8407	Unpermitted STR	Citation
01/06/2024	11:04 AM	Complaint Hotline	621 West Aeroplane Blvd	Big Bear City	CESTRP-2023-01977	Other	Unconfirmed
01/06/2024	8:49 PM	Complaint Hotline	901 Aeroplane Blvd	Big Bear City	CESTRA-2024-00003	Parking	Unconfirmed
01/07/2024	8:38 AM	Complaint Hotline	1053 Nadelhorn Dr	Lake Arrowhead	CESTRP-2023-01118	Parking	Unconfirmed
01/07/2024	12:32 PM	Complaint Hotline	26330 Agusta Dr	Lake Arrowhead	CESTRP-2022-01798	Trespassing	Unconfirmed

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