



# Weekly STR Complaint Report

12/01/2023 - 12/03/2023

| Complaint Date | Complaint Time | Complaint Source  | Complaint Address      | City           | STR Permit Number | Type of Complaint | Resolution           |
|----------------|----------------|-------------------|------------------------|----------------|-------------------|-------------------|----------------------|
| 12/01/2023     | 9:05 AM        | Complaint Hotline | 26540 Thunderbird Dr   | Lake Arrowhead | CESTRP-2023-01144 | Trash             | Educational          |
| 12/01/2023     | 4:01 PM        | Complaint Hotline | 106 E. Meadow Ln       | Big Bear City  | CESTRP-2023-00010 | Other             | Unconfirmed          |
| 12/01/2023     | 7:42 PM        | Complaint Hotline | 2066 6th Ln            | Big Bear City  | CESTRP-2023-00793 | Noise             | Unconfirmed          |
| 12/01/2023     | 8:00 PM        | Complaint Hotline | 721 Barrett Way        | Big Bear City  | CESTRP-2022-00920 | Noise             | Unconfirmed          |
| 12/01/2023     | 8:47 PM        | Complaint Hotline | 28616 Shenandoah Drive | Lake Arrowhead | CESTRP-2023-01326 | Parking           | Unconfirmed          |
| 12/01/2023     | 9:09 PM        | Complaint Hotline | 151 Joaquin Miller Rd  | Lake Arrowhead | CESTRP-2022-00317 | Call Response     | Notice of Violation  |
| 12/02/2023     | 4:34 AM        | Complaint Hotline | 721 Barrett Way        | Big Bear City  | CESTRP-2022-00920 | Noise             | Action Already Taken |
| 12/02/2023     | 8:41 AM        | Complaint Hotline | 60691 Onaga Trail      | Joshua Tree    | CESTRP-2023-01794 | Call Response     | Notice of Violation  |
| 12/02/2023     | 11:19 AM       | Complaint Hotline | 26613 Pinehurst Dr     | Lake Arrowhead | CESTRP-2022-01734 | Trash             | Notice of Violation  |
| 12/02/2023     | 12:03 PM       | Complaint Hotline | 625 Cottage Grove Rd   | Lake Arrowhead | CESTRP-2021-00745 | Other             | Unconfirmed          |
| 12/03/2023     | 7:12 AM        | Complaint Hotline | 22905 Redwood Way      | Crestline      | CSE-2021-8407     | Unpermitted STR   | Action Already Taken |
| 12/03/2023     | 8:02 AM        | Complaint Hotline | 28616 Shenandoah Drive | Lake Arrowhead | CESTRP-2023-01326 | Trash             | Unconfirmed          |
| 12/03/2023     | 8:52 AM        | Complaint Hotline | 270 Crest Circle       | Lake Arrowhead | CESTRP-2020-00814 | Open Fire         | Educational          |
| 12/03/2023     | 2:21 PM        | Complaint Hotline | 24761 Basel Dr         | San Moritz     | CESTRP-2023-01623 | Trash             | Citation             |
| 12/03/2023     | 11:12 PM       | Complaint Hotline | 270 Crest Circle       | Lake Arrowhead | CESTRP-2020-00814 | Noise             | Unconfirmed          |

Unconfirmed - Evidence supporting a violation was not obtained.  
 Educational - Responsible party reminded of conditions of operation.  
 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).