



# Weekly STR Complaint Report

10/02/2023 - 10/08/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
10/02/2023	4:57 PM	Complaint Hotline	578 Creekside Ln	Big Bear City	CESTRP-2023-00337	Advertising	Citation
10/02/2023	5:09 PM	Complaint Hotline	430 Cedar Ln	Sugarloaf	CESTRP-2023-00351	Advertising	Educational
10/02/2023	5:18 PM	Complaint Hotline	352 Greenspot Blvd	Big Bear City	CESTRP-2021-00565	Advertising	Educational
10/02/2023	5:25 PM	Complaint Hotline	397 San Martin Dr	Big Bear City	CESTRP-2020-00006	Advertising	Notice of Violation
10/02/2023	5:30 PM	Complaint Hotline	44189 Bear Hollow Ave	Sugarloaf	CESTRP-2021-01287	Advertising	Educational
10/03/2023	2:03 AM	Complaint Hotline	508 Merrimack Dr	Lake Arrowhead	CESTRP-2020-00795	Noise	Unconfirmed
10/04/2023	9:52 AM	Email	368 Old Toll Rd	Lake Arrowhead	CESTRP-2022-00724	Other	Unconfirmed
10/04/2023	2:15 PM	Phone Call	722 Rose Ln	Twin Peaks	CESTRP-2021-00533	Other	Unconfirmed
10/04/2023	9:37 PM	Complaint Hotline	807 Apple Ave	Wrightwood	CESTRP-2021-01934	Unpermitted STR	Unconfirmed
10/05/2023	8:00 AM	Complaint Hotline	1017 W Sherwood Blvd	Big Bear City	CESTRA-2023-01040	Unpermitted STR	Unconfirmed
10/05/2023	10:10 PM	Complaint Hotline	337 Terrace Rd	Lake Arrowhead	CESTRP-2020-01327	Parking	Unconfirmed
10/06/2023	10:05 AM	Phone Call	33509 Weeping Willow	Green Valley Lake	CESTRP-2020-01222	Other	Unconfirmed
10/06/2023	12:02 PM	Phone Call	1329 La Crescenta Dr	Big Bear City	CESTRP-2021-01205	Trash	Unconfirmed
10/06/2023	4:54 PM	Complaint Hotline	39651 Flicker Rd	Fawnskin	CESTRA-2023-00813	Unpermitted STR	Unconfirmed
10/06/2023	8:51 PM	Complaint Hotline	42402 Bear Loop	Big Bear City	Unpermitted STR	Unpermitted STR	Unconfirmed
10/07/2023	1:40 AM	Complaint Hotline	710 Villa Grove Ave	Big Bear	CESTRP-2020-00799	Noise	Unconfirmed
10/07/2023	7:50 AM	Complaint Hotline	31627 Inspiration Dr	Running Springs	CESTRP-2023-00841	Parking	Unconfirmed
10/07/2023	7:52 AM	Complaint Hotline	1754 Betty St	Wrightwood	CESTRA-2023-01501	Unpermitted STR	Action Already Taken
10/07/2023	7:55 AM	Complaint Hotline	6040 Cedar St	Wrightwood	CESTRA-2023-01412	Unpermitted STR	Educational
10/07/2023	9:48 AM	Complaint Hotline	807 Apple Ave	Wrightwood	CESTRP-2021-01934	Unpermitted STR	Educational

Unconfirmed - Evidence supporting a violation was not obtained.  
 Educational - Responsible party reminded of conditions of operation.  
 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).



## Weekly STR Complaint Report

10/02/2023 - 10/08/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
10/07/2023	12:40 PM	Complaint Hotline	471 Golf Course Way	Lake Arrowhead	CESTRP-2021-01586	Parking	Not STR Related
10/07/2023	4:17 PM	Complaint Hotline	696 Ivy Ln	Arrowhead Villas	CESTRP-2023-00808	Other	Unconfirmed
10/07/2023	5:02 PM	Complaint Hotline	125 East Sherwood Blvd	Big Bear	CESTRP-2020-01009	Unpermitted STR	Unconfirmed
10/07/2023	6:46 PM	Complaint Hotline	252 East Sherwood Blvd	Big Bear	CESTRP-2021-02491	Other	Unconfirmed
10/07/2023	9:57 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRP-2023-01370	Noise	Unconfirmed
10/08/2023	7:17 AM	Complaint Hotline	125 East Sherwood	Big Bear	Unpermitted	Unpermitted STR	Unconfirmed
10/08/2023	9:51 AM	Complaint Hotline	1742 Highway 2	Wrightwood	CESTRP-2021-02294	Advertising	Educational
10/08/2023	3:53 PM	Complaint Hotline	1253 Golden Rule	Lake Arrowhead	CESTRP-2023-01020	Parking	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.  
 Educational - Responsible party reminded of conditions of operation.  
 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).