



Weekly STR Complaint Report

09/25/2023 - 09/30/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
09/25/2023	6:13 AM	Complaint Hotline	716 Barrett Way	Big Bear City	CESTRP-2022-00788	Parking	Unconfirmed
09/25/2023	10:00 AM	Complaint Hotline	450 Merrimack Dr	Lake Arrowhead	CESTRP-2022-00777	Other	Under investigation
09/25/2023	11:30 AM	Complaint Hotline	5744 Heath Creek Dr	Wrightwood	CESTRA-2023-01526	Unpermitted STR	Action Already Taken
09/25/2023	11:32 AM	Complaint Hotline	6040 Cedar St	Wrightwood	CESTRA-2023-01412	Unpermitted STR	Educational
09/25/2023	4:53 PM	Complaint Hotline	2076 8th Ln	Big Bear City	CESTRP-2021-01723	Trash	Unconfirmed
09/26/2023	6:37 PM	Complaint Hotline	969 Oak Dr	Valley View Park	CESTRP-2021-02231	Trash	Citation
09/26/2023	7:35 PM	Complaint Hotline	23829 Zurich Dr	San Moritz	Unpermitted STR	Unpermitted STR	Unconfirmed
09/27/2023	10:34 AM	Complaint Hotline	6040 Cedar St	Wrightwood	CESTRA-2023-01412	Unpermitted STR	Educational
09/27/2023	1:12 PM	Complaint Hotline	807 Apple Ave	Wrightwood	CESTRP-2021-01934	Advertising	Notice of Violation
09/27/2023	1:44 PM	Complaint Hotline	1113 Mt Whitney Dr	Big Bear City	CESTRP-2020-00927	Trash	Educational
09/27/2023	9:28 PM	Complaint Hotline	25691 Hi Ln	Twin peaks	CESTRP-2023-01190	Parking	Unconfirmed
09/28/2023	9:03 AM	Phone Call	393 State Hwy	Lake Arrowhead	CESTRP-2020-01078	Parking	Citation
09/28/2023	11:25 AM	Email	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Other	Notice of Violation
09/28/2023	3:51 PM	Complaint Hotline	1153 Gold Mountain Dr	Big Bear City	CESTRP-2021-02091	Trash	Citation
09/29/2023	12:35 AM	Complaint Hotline	26966 Everest Rd	Lake Arrowhead	CESTRP-2020-01101	Noise	Unconfirmed
09/29/2023	6:33 AM	Email	887 San Bernardino Ave	Sugarloaf	Unpermitted STR	Unpermitted STR	Action Already Taken
09/29/2023	10:06 AM	Email	331 Jasmine Ln	Lake Arrowhead	CESTRP-2021-02719	Other	Unconfirmed
09/29/2023	1:15 PM	Complaint Hotline	799 Evergreen Rd	Wrightwood	CESTRA-2023-01502	Unpermitted STR	Unconfirmed
09/29/2023	6:16 PM	Complaint Hotline	687 Ashlar Dr	Crestline	CESTRP-2023-00631	Other	Unconfirmed
09/30/2023	2:16 PM	Complaint Hotline	687 Ashlar Dr	Crestline	CESTRP-2023-00631	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



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09/30/2023	4:28 PM	Complaint Hotline	25691 Hi Ln	Twin Peaks	CESTRP-2023-01190	Parking	Unconfirmed
09/30/2023	4:51 PM	Complaint Hotline	27809 North Bay Rd	Lake Arrowhead	CESTRP-2023-00540	Parking	Citation
09/30/2023	9:49 PM	Complaint Hotline	944 Mecham Dr	Lake Arrowhead	CESTRP-2022-00949	Parking	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.
Educational - Responsible party reminded of conditions of operation.
Notice of Violation - Courtesy notice issued for violation(s).
Citation - Issued for violation(s).