



# Weekly STR Complaint Report

09/11/2023 - 09/17/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
09/11/2023	7:35 AM	Complaint Hotline	23660 Hillside Dr	Crestline	CESTRP-2022-01232	Noise	Unconfirmed
09/11/2023	9:13 AM	Complaint Hotline	368 Old Toll Rd	Lake Arrowhead	CESTRP-2022-00724	Trash	Notice of Violation
09/11/2023	12:28 PM	Complaint Hotline	28888 Cedar Dr	Lake Arrowhead	CESTRP-2022-00523	Parking	Unconfirmed
09/11/2023	2:14 PM	Complaint Hotline	1094 Mt Whitney Dr	Big Bear City	CESTRP-2022-00316	Trash	Notice of Violation
09/11/2023	7:08 PM	Complaint Hotline	1040 Hugo Ln	Big Bear City	CESTRP-2021-01367	Other	Under investigation
09/11/2023	8:40 PM	Complaint Hotline	743 Grass Valley Rd	Lake Arrowhead	CESTRP-2022-01751	Other	Unconfirmed
09/12/2023	8:47 AM	Complaint Hotline	32920 Lone Pine Dr	Arrow Bear Lake	CESTRP-2023-00360	Trash	Educational
09/12/2023	9:33 AM	Complaint Hotline	32340 Nordic Dr	Running Springs	CESTRP-2022-01847	Other	Unconfirmed
09/12/2023	10:41 AM	Email	28775 Palisades Dr	Lake Arrowhead	CESTRP-2023-00247	Parking	Citation
09/12/2023	4:16 PM	Email	1147 Pinon Ln	Big Bear City	CESTRP-2022-00901	Other	Notice of Violation
09/13/2023	10:31 AM	Complaint Hotline	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2021-00742	Other	Notice of Violation
09/13/2023	3:10 PM	Phone Call	1014 White Mountain Rd	Big Bear City	CESTRP-2023-00597	Trash	Notice of Violation
09/13/2023	8:20 PM	Complaint Hotline	5744 Heath Creek Dr	Wrightwood	Unpermitted STR	Unpermitted STR	Action Already Taken
09/13/2023	8:26 PM	Complaint Hotline	1754 Betty St	Wrightwood	Unpermitted STR	Unpermitted STR	Notice of Violation
09/14/2023	8:33 AM	Complaint Hotline	28616 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01326	Other	Educational
09/14/2023	1:57 PM	Complaint Hotline	28616 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01326	Occupancy	Unconfirmed
09/15/2023	2:14 AM	Complaint Hotline	31822 Panorama Dr	Running Springs	CESTRP-2022-01812	Noise	Revoked
09/15/2023	7:22 AM	Complaint Hotline	407 Dart Canyon Rd	Crestline	CESTRP-2023-00730	Parking	Action Already Taken
09/15/2023	10:15 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRP-2023-01370	Noise	Unconfirmed
09/15/2023	11:25 PM	Complaint Hotline	379 Dorn Dr	Crestline	CESTRP-2023-01264	Noise	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.  
 Educational - Responsible party reminded of conditions of operation.  
 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).



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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
09/16/2023	9:10 AM	Complaint Hotline	1296 Calgary Dr	Lake Arrowhead	CESTRP-2023-01230	Noise	Unconfirmed
09/16/2023	11:16 AM	Complaint Hotline	28224 Larchmont Ln	Lake Arrowhead	CESTRP-2022-00972	Parking	Notice of Violation
09/16/2023	1:14 PM	Complaint Hotline	26609 Valley View Dr	Rim Forest	CESTRP-2023-01261	Parking	Unconfirmed
09/16/2023	1:33 PM	Complaint Hotline	1195 Oak Dr	Big Bear City	CESTRP-2022-01821	Trash	Citation
09/16/2023	3:34 PM	Complaint Hotline	26540 Thunderbird Dr	Lake Arrowhead	CESTRP-2021-01144	Other	Notice of Violation
09/16/2023	4:56 PM	Complaint Hotline	613 W Rainbow Blvd	Big Bear City	CESTRP-2021-00269	Noise	Unconfirmed
09/16/2023	6:18 PM	Complaint Hotline	533 Sunderland Ct	Lake Arrowhead	CESTRP-2022-01377	Parking	Citation
09/16/2023	8:39 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRP-2023-01370	Noise	Unconfirmed
09/16/2023	9:32 PM	Complaint Hotline	646 Mountain View	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
09/16/2023	11:54 PM	Complaint Hotline	1232 Aleutian Dr	Lake Arrowhead	CESTRP-2021-02299	Noise	Educational
09/17/2023	8:04 AM	Complaint Hotline	417 Gold Moutain Dr	Big Bear City	CESTRP-2023-00879	Trash	Notice of Violation

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 Citation - Issued for violation(s).