



Weekly STR Complaint Report

09/04/2023 - 09/10/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
09/04/2023	7:10 PM	Email	265 Oak Dr	Lake Arrowhead	CESTRP-2023-01402	Parking	Unconfirmed
09/04/2023	10:12 PM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
09/05/2023	5:59 AM	Complaint Hotline	1010 Mountain Lane	Big Bear City	CESTRP-2021-02303	Other	Unconfirmed
09/05/2023	10:08 AM	Complaint Hotline	32986 Spruce Drive	Green Valley Lake	CESTRP-2023-01088	Parking	Unconfirmed
09/05/2023	10:38 AM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Other	Under investigation
09/05/2023	1:29 PM	Complaint Hotline	762 Zurich Drive	Lake Arrowhead	CESTRP-2023-01466	Trash	Unconfirmed
09/05/2023	11:14 PM	Complaint Hotline	252 E Sherwood Blvd	Big Bear City	CESTRP-2021-02491	Other	Unconfirmed
09/06/2023	8:14 AM	Complaint Hotline	553 Villa Grove Ave	Big Bear City	CESTRP-2021-02085	Other	Notice of Violation
09/06/2023	8:27 AM	Complaint Hotline	409 Emerald Dr	Cedar Glen	CESTRP-2021-01631	Trash	Notice of Violation
09/06/2023	9:11 AM	Complaint Hotline	409 Emerald Dr	Cedar Glen	CESTRP-2021-01631	Trash	Notice of Violation
09/06/2023	1:45 PM	Complaint Hotline	5744 Heath Creek Dr	Wrightwood	Unpermitted STR	Unpermitted STR	Notice of Violation
09/06/2023	8:11 AM	Complaint Hotline	27307 Matterhorn Dr	Lake Arrowhead	CESTRP-2020-00567	Trash	Citation
09/07/2023	3:26 PM	Complaint Hotline	28963 North Shore Rd	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Notice of Violation
09/07/2023	3:21 PM	Complaint Hotline	28961 North Shore Rd	Lake Arrowhead	CESTRP-2020-00228	Advertising	Unconfirmed
09/08/2023	8:11 AM	Complaint Hotline	807 Cedar Lane	Sugarloaf	CESTRP-2021-02485	Parking	Unconfirmed
09/08/2023	10:13 AM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Other	Unconfirmed
09/08/2023	11:49 AM	Complaint Hotline	39737 Flicker Rd	Fawnskin	CESTRP-2023-00590	Trash	Unconfirmed
09/08/2023	11:57 AM	Complaint Hotline	27625 Alpen Dr	Lake Arrowhead	CESTRP-2020-01085	Occupancy	Notice of Violation
09/08/2023	12:28 PM	Complaint Hotline	481 Helio Trope Dr	Lake Arrowhead	CESTRP-2022-01638	Parking	Unconfirmed
09/08/2023	4:31 PM	Complaint Hotline	1111 Elmwood Pl	Big Bear City	CESTRP-2023-01217	Other	Educational

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).



Weekly STR Complaint Report

09/04/2023 - 09/10/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
09/08/2023	6:10 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Unconfirmed
09/08/2023	7:37 PM	Complaint Hotline	2463 Independence lane	Running Springs	CESTRP-2022-01439	Parking	Unconfirmed
09/08/2023	7:55 PM	Complaint Hotline	743 Bishorn Drive	Lake Arrowhead	CESTRP-2023-01381	Parking	Unconfirmed
09/08/2023	8:52 PM	Complaint Hotline	2463 Independence lane	Running Springs	CESTRP-2022-01439	Noise	Unconfirmed
09/08/2023	9:32 PM	Complaint Hotline	2475 Elko Dr	Running Springs	CESTRP-2019-00104	Trash	Unconfirmed
09/08/2023	10:45 PM	Phone Call	735 Bishorn Drive	Lake Arrowhead	CESTRP-2022-01767	Parking	Unconfirmed
09/08/2023	11:30 PM	Complaint Hotline	1346 St Aston Dr.	Lake Arrowhead	CESTRP-2023-01191	Noise	Unconfirmed
09/09/2023	9:34 AM	Complaint Hotline	100 Fremont Rd	Lake Arrowhead	CESTRP-2021-00321	Parking	Unconfirmed
09/09/2023	5:08 PM	Complaint Hotline	412 E Sheridan Dr	Big Bear City	CESTRP-2021-01889	Other	Educational
09/09/2023	5:21 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRP-2023-01370	Noise	Unconfirmed
09/09/2023	5:46 PM	Email	1601 Malabar Way	Big Bear City	CESTRP-2022-01127	Parking	Unconfirmed
09/09/2023	9:16 PM	Complaint Hotline	1262 Yukon Ct	Lake Arrowhead	CESTRP-2022-00518	Noise	Unconfirmed
09/09/2023	9:43 PM	Complaint Hotline	275 Mittry Ln	Lake Arrowhead	CESTRP-2021-00491	Noise	Notice of Violation
09/09/2023	10:10 PM	Complaint Hotline	957 Michael Ave	Big Bear City	CESTRP-2021-01519	Noise	Citation
09/10/2023	7:30 PM	Complaint Hotline	28410 Altamont Court	Lake Arrowhead	CESTRP-2023-01185	Trash	Educational

Unconfirmed - Evidence supporting a violation was not obtained.
 Educational - Responsible party reminded of conditions of operation.
 Notice of Violation - Courtesy notice issued for violation(s).
 Citation - Issued for violation(s).