



# Weekly STR Complaint Report

08/21/2023 - 08/27/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
08/21/2023	1:58 AM	Complaint Hotline	23867 Pioneer Camp Rd	Crestline	CESTRP-2022-01453	Noise	Unconfirmed
08/21/2023	8:13 AM	Complaint Hotline	1736 Columbine Dr	Big Bear City	CESTRP-2021-01475	Trash	Citation
08/21/2023	9:18 PM	Complaint Hotline	6281 Shamrock Dr	Wrightwood	CESTRP-2022-01758	Noise	Unconfirmed
08/21/2023	9:57 PM	Complaint Hotline	551 Los Angeles Ave	Sugarloaf	CESTRP-2022-00890	Other	Unconfirmed
08/22/2023	7:16 AM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
08/22/2023	8:05 AM	Complaint Hotline	556 Villa Grove	Big Bear City	CESTRP-2021-02058	Trash	Unconfirmed
08/22/2023	11:21 AM	Email	28775 Palisade Dr	Lake Arrowhead	CESTRP-2023-00904	Parking	Unconfirmed
08/22/2023	7:33 PM	Complaint Hotline	551 Los Angeles Ave	Sugarloaf	CESTRP-2022-00890	Parking	Unconfirmed
08/22/2023	8:12 PM	Complaint Hotline	221 John Muir Rd	Lake Arrowhead	CESTRP-2022-00701	Open Fire	Unconfirmed
08/22/2023	8:28 PM	Complaint Hotline	151 Joaquin Miller Rd	Lake Arrowhead	CESTRP-2022-00317	Open Fire	Unconfirmed
08/22/2023	11:23 PM	Complaint Hotline	252 East Sherwood Blvd	Big Bear City	CESTRP-2021-02491	Other	Unconfirmed
08/23/2023	7:45 AM	Complaint Hotline	1636 Columbine Dr	Big Bear City	CESTRP-2021-01296	Trash	Educational
08/23/2023	11:11 AM	Phone Call	481 Heliotrope Dr	Lake Arrowhead	CESTRP-2022-01638	Other	Unconfirmed
08/23/2023	11:46 AM	Complaint Hotline	696 Ivy Ln	Lake Arrowhead	CESTRP-2023-00808	Parking	Unconfirmed
08/24/2023	2:16 PM	Complaint Hotline	27681 West Shore Rd	Lake Arrowhead	CESTRP-2020-01123	Trash	Notice of Violation
08/25/2023	9:08 AM	Complaint Hotline	5425 Acorn	Wrightwood	CESTRP-2023-00560	Other	Notice of Violation
08/25/2023	12:12 PM	Complaint Hotline	966 Central Ln	Big Bear	CESTRP-2020-01031	Trash	Unconfirmed
08/25/2023	11:14 PM	Complaint Hotline	1243 Klondike Dr	Lake Arrowhead	CESTRP-2023-00327	Noise	Citation
08/25/2023	11:31 PM	Complaint Hotline	743 Grass Valley Rd	Lake Arrowhead	CESTRP-2022-01751	Other	Notice of Violation
08/26/2023	9:04 AM	Complaint Hotline	25691 Hi Ln	Twin Peaks	CESTRP-2023-01190	Parking	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.  
 Educational - Responsible party reminded of conditions of operation.  
 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).



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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
08/26/2023	3:03 PM	Complaint Hotline	27307 Matterhorn Dr	Lake Arrowhead	CESTRP-2020-00567	Parking	Educational
08/26/2023	3:08 PM	Complaint Hotline	27363 Matterhorn Dr	Lake Arrowhead	CESTRP-2020-00833	Parking	Educational
08/26/2023	7:16 PM	Complaint Hotline	687 Ashlar Ln	Valley of the Moon	CESTRP-2023-00631	Noise	Unconfirmed
08/26/2023	7:44 PM	Complaint Hotline	655 Sutter Ln	Lake Arrowhead	CESTRP-2020-00016	Noise	Unconfirmed
08/26/2023	10:20 PM	Complaint Hotline	420 Zermat Dr	Crestline	CESTRP-2021-00509	Noise	Citation
08/26/2023	10:54 PM	Complaint Hotline	29729 Katherine Way	Cedar Glen	CESTRP-2022-01314	Noise	Unconfirmed
08/26/2023	11:15 PM	Complaint Hotline	252 East Sherwood Blvd	Big Bear City	CESTRP-2021-02491	Other	Notice of Violation
08/27/2023	10:46 AM	Complaint Hotline	866 Holmes Ln	Sugarloaf	CESTRP-2022-01414	Noise	Notice of Violation
08/27/2023	10:58 AM	Complaint Hotline	639 E Virginia Ct	Lake Arrowhead	CESTRP-2021-00532	Other	Notice of Violation
08/27/2023	2:54 PM	Complaint Hotline	27809 North Bay Rd	Lake Arrowhead	CESTRP-2023-00540	Parking	Citation
08/27/2023	8:54 PM	Complaint Hotline	1132 Mt. Shasta	Big Bear City	CESTRP-2022-00932	Other	Educational
08/27/2023	10:26 PM	Complaint Hotline	2350 Lookout Dr	Arrowbear Park	CESTRP-2020-01292	Call Response	Notice of Violation

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 Notice of Violation - Courtesy notice issued for violation(s).  
 Citation - Issued for violation(s).