



Weekly STR Complaint Report

08/07/2023 - 08/13/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
08/07/2023	4:19 PM	Complaint Hotline	179 D Ln	Lake Arrowhead	CESTRP-2022-01580	Other	Unconfirmed
08/07/2023	8:21 PM	Complaint Hotline	179 D Ln	Lake Arrowhead	CESTRP-2022-01580	Trespassing	Unconfirmed
08/08/2023	8:32 AM	Complaint Hotline	27937 West Shore Rd	Lake Arrowhead	CESTRP-2023-00775	Trash	Unconfirmed
08/08/2023	9:54 AM	Complaint Hotline	27357 Cottonwood Ln	Lake Arrowhead	CESTRP-2023-00557	Parking	Unconfirmed
08/08/2023	4:28 PM	Complaint Hotline	1195 Oak Dr	Big Bear City	CESTRP-2022-01821	Parking	Unconfirmed
08/08/2023	4:34 PM	Complaint Hotline	212 W Mojave Blvd	Big Bear City	CESTRA-2023-00999	Advertising	Unconfirmed
08/08/2023	5:04 PM	Complaint Hotline	1394 Calgary Dr	Lake Arrowhead	CESTRP-2022-00424	Advertising	Unconfirmed
08/08/2023	9:58 PM	Complaint Hotline	26125 Augusta Dr	Lake Arrowhead	CESTRP-2022-01184	Noise	Unconfirmed
08/09/2023	9:45 AM	Complaint Hotline	1394 Flintridge Ave	Big Bear City	CESTRP-2021-00001	Trash	Citation
08/09/2023	1:12 PM	Complaint Hotline	556 Villa Grove	Big Bear City	CESTRP-2021-02058	Trash	Unconfirmed
08/09/2023	7:24 PM	Complaint Hotline	32996 Canyon Dr	Green Valley Lake	CESTRP-2021-02775	Trash	Notice of Violation
08/09/2023	7:28 PM	Complaint Hotline	32986 Spruce Dr	Green Valley Lake	CESTRP-2023-01088	Trash	Notice of Violation
08/09/2023	10:48 PM	Complaint Hotline	750 Los Angeles	Sugarloaf	CESTRP-2022-01499	Noise	Unconfirmed
08/10/2023	4:29 AM	Complaint Hotline	750 Los Angeles	Sugarloaf	CESTRP-2022-01499	Other	Notice of Violation
08/10/2023	6:32 AM	Email	871 San Bernardino Ave	Sugarloaf	CSE-2023-13854	Unpermitted STR	Unconfirmed
08/10/2023	12:07 PM	Complaint Hotline	27307 Matterhorn Dr	Lake Arrowhead	CESTRP-2020-00567	Trash	Notice of Violation
08/10/2023	2:45 PM	Complaint Hotline	570 East Victoria Court	Lake Arrowhead	CESTRP-2021-02359	Trash	Notice of Violation
08/10/2023	9:36 PM	Complaint Hotline	551 Los Angeles Ave	Sugarloaf	CESTRP-2022-00890	Other	Not STR Related
08/10/2023	10:45 PM	Complaint Hotline	578 Creekside Ln	Big Bear City	CESTRP-2023-00337	Noise	Unconfirmed
08/11/2023	1:10 AM	Complaint Hotline	416 Klamath Dr	Big Bear City	CESTRP-2021-01372	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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08/11/2023	2:17 AM	Complaint Hotline	416 Klamath Dr	Big Bear City	CESTRP-2021-01372	Trespassing	Unconfirmed
08/11/2023	2:17 AM	Complaint Hotline	422 Klamath Dr	Big Bear City	CESTRP-2021-00328	Noise	Unconfirmed
08/11/2023	12:06 PM	Complaint Hotline	2475 Elko Dr	Arrowbear Lake	CESTRP-2019-00104	Trash	Notice of Violation
08/11/2023	12:18 PM	Complaint Hotline	252 E Sherwood Blvd	Big Bear City	CESTRP-2021-02491	Other	Action Already Taken
08/11/2023	12:48 PM	Complaint Hotline	28031 N Bay Rd	Lake Arrowhead	CESTRP-2023-01370	Trash	Notice of Violation
08/11/2023	4:12 PM	Complaint Hotline	1195 Oak Dr	Big Bear City	CESTRP-2022-01821	Occupancy	Unconfirmed
08/11/2023	8:28 PM	Complaint Hotline	32938 Lone Pine	Running Springs	CESTRP-2020-01140	Parking	Notice of Violation
08/11/2023	11:30 PM	Complaint Hotline	1023 Butte Ave	Big Bear City	CESTRA-2023-01216	Unpermitted STR	Action Already Taken
08/11/2023	11:58 PM	Complaint Hotline	1023 Butte Ave	Big Bear City	CESTRA-2023-01216	Unpermitted STR	Action Already Taken
08/12/2023	1:19 AM	Complaint Hotline	28344 Larchmont Ln	Lake Arrowhead	CESTRA-2023-00120	Noise	Citation
08/12/2023	1:41 PM	Complaint Hotline	1295 Yellowstone Dr	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Action Already Taken
08/12/2023	2:16 PM	Complaint Hotline	687 Ashlar Dr	Crestline	CESTRP-2023-00631	Trespassing	Unconfirmed
08/12/2023	5:00 PM	Complaint Hotline	124 Winding Ln	Big Bear City	CESTRP-2023-01038	Parking	Citation
08/12/2023	5:55 PM	Complaint Hotline	24326 Wabern Dr	Crestline	CESTRP-2020-00540	Parking	Notice of Violation
08/12/2023	9:23 PM	Complaint Hotline	133 Grizzly Ln	Lake Arrowhead	CESTRP-2022-00452	Noise	Unconfirmed
08/12/2023	9:34 PM	Complaint Hotline	646 Mountain Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
08/12/2023	9:55 PM	Complaint Hotline	137 Grizzly Ln	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Notice of Violation
08/12/2023	9:56 PM	Complaint Hotline	714 Bishorn Dr	Lake Arrowhead	CESTRP-2023-00392	Noise	Unconfirmed
08/12/2023	10:36 PM	Complaint Hotline	27550 North Bay Rd	Lake Arrowhead	CESTRP-2023-00833	Noise	Unconfirmed
08/13/2023	12:46 AM	Complaint Hotline	1023 Butte Ave	Big Bear City	CESTRA-2023-01216	Unpermitted STR	Action Already Taken

Unconfirmed - Evidence supporting a violation was not obtained.

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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
08/13/2023	7:09 AM	Complaint Hotline	28616 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01326	Trash	Notice of Violation
08/13/2023	8:47 AM	Complaint Hotline	441 East Zermatt	Crestline	CESTRP-2021-00314	Parking	Unconfirmed

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