



# Weekly STR Complaint Report

08/01/2023 - 08/06/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
08/01/2023	8:54 AM	Complaint Hotline	1636 Columbine Dr	Big Bear City	CESTRP-2021-01296	Trash	Notice of Violation
08/01/2023	11:01 AM	Email	2071 1st Ln	Big Bear City	CESTRA-2022-00134	Other	Notice of Violation
08/02/2023	6:23 AM	Complaint Hotline	1296 Calgary Rd	Lake Arrowhead	CESTRP-2023-01230	Trash	Action Already Taken
08/02/2023	8:17 AM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRA-2023-00741	Unpermitted STR	Unconfirmed
08/02/2023	9:40 AM	Phone Call	1080 Villa Grove	Big Bear City	CESTRA-2023-00825	Trash	Unconfirmed
08/02/2023	12:05 PM	Complaint Hotline	970 Balfrin Dr	Crestline	CESTRP-2022-01830	Other	Unconfirmed
08/02/2023	1:01 PM	Complaint Hotline	27428 Matterhorn Dr	Lake Arrowhead	CESTRP-2021-00203	Advertising	Citation
08/02/2023	2:23 PM	Complaint Hotline	26460 Augusta Dr	Lake Arrowhead	CSE-2023-13735	Unpermitted STR	Notice of Violation
08/02/2023	4:34 PM	Complaint Hotline	170 Fairway Dr	Lake Arrowhead	CESTRP-2023-00992	Advertising	Notice of Violation
08/02/2023	7:14 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRA-2023-00741	Unpermitted STR	Unconfirmed
08/03/2023	6:04 AM	Complaint Hotline	1296 Calgary Dr	Lake Arrowhead	CESTRP-2023-01230	Trash	Citation
08/03/2023	7:57 AM	Complaint Hotline	1243 Grass Valley Rd	Lake Arrowhead	CESTRP-2023-00584	Trash	Citation
08/03/2023	1:05 PM	Complaint Hotline	24085 Alpine Dr	Crestline	CESTRP-2023-01335	Parking	Unconfirmed
08/03/2023	3:19 PM	Complaint Hotline	373 Zaca Ct	Big bear City	CESTRP-2022-00157	Other	Unconfirmed
08/03/2023	7:45 PM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRA-2023-00741	Unpermitted STR	Unconfirmed
08/03/2023	9:17 PM	Complaint Hotline	1344 Malabar Way	Big Bear City	CESTRP-2021-01921	Other	Under investigation
08/03/2023	10:13 PM	Complaint Hotline	605 W. Aeroplane Blvd	Big Bear City	CESTRP-2021-02960	Call Response	Notice of Violation
08/04/2023	8:01 AM	Complaint Hotline	33452 Weeping Willow Dr	Green Valley Lake	CESTRP-2020-00490	Trash	Unconfirmed
08/04/2023	10:30 AM	Complaint Hotline	480 Wabash Ave	Sugarloaf	CESTRP-2022-00345	Other	Unconfirmed
08/04/2023	10:58 AM	Complaint Hotline	124 Winding Ln	Big Bear City	CESTRP-2023-13512	Advertising	Citation

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



# Weekly STR Complaint Report

08/01/2023 - 08/06/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
08/04/2023	12:29 PM	Phone Call	39487 Clinemiller Pl	Fawnskin	CESTRP-2023-00260	Other	Under investigation
08/04/2023	3:01 PM	Complaint Hotline	444 Woodside Dr	Big Bear City	CESTRP-2020-00828	Parking	Unconfirmed
08/04/2023	6:42 PM	Complaint Hotline	100 Fremont Rd	Lake Arrowhead	CESTRP-2021-00321	Parking	Citation
08/04/2023	9:15 PM	Phone Call	1224 Redwood Dr	Big Bear Lake	CESTRP-2022-01020	Other	Notice of Violation
08/04/2023	10:00 PM	Complaint Hotline	515 Sutter Ln	Lake Arrowhead	CESTRP-2022-01674	Parking	Notice of Violation
08/05/2023	11:11 AM	Complaint Hotline	1308 Sequoia Dr	Lake Arrowhead	CESTRP-2022-00546	Parking	Unconfirmed
08/05/2023	4:10 PM	Email	27331 Matterhorn Dr	Lake Arrowhead	CESTRP-2023-00382	Parking	Notice of Violation
08/05/2023	4:59 PM	Complaint Hotline	28616 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01326	Parking	Unconfirmed
08/05/2023	6:27 PM	Complaint Hotline	1343 Evergreen Ln	Lake Arrowhead	CESTRP-2020-00985	Parking	Unconfirmed
08/05/2023	8:22 PM	Complaint Hotline	1111 Elmwood Pl	Big Bear City	CESTRP-2023-01217	Noise	Unconfirmed
08/05/2023	10:24 PM	Complaint Hotline	1095 Fawnskin Dr	Fawnskin	CSE-2023-13794	Unpermitted STR	Unconfirmed
08/05/2023	11:10 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Citation
08/06/2023	8:47 AM	Complaint Hotline	349 Castlegate Rd	Lake Arrowhead	CESTRP-2023-00593	Trash	Notice of Violation
08/06/2023	10:11 AM	Complaint Hotline	1308 Sequia Dr	Lake Arrowhead	CESTRP-2022-00546	Parking	Unconfirmed
08/06/2023	11:19 AM	Complaint Hotline	625 Arth Dr	Crestline	CESTRP-2021-01489	Call Response	Notice of Violation
08/06/2023	2:02 PM	Complaint Hotline	300 Castlegate Rd	Lake Arrowhead	CESTRP-2021-02309	Call Response	Citation
08/06/2023	4:32 PM	Complaint Hotline	42577 Bear Loop	Big Bear City	CESTRP-2023-01288	Parking	Notice of Violation
08/06/2023	4:50 PM	Complaint Hotline	31849 Wagon Wheel Dr	Running Springs	CESTRP-2021-02711	Parking	Under investigation

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.