



Weekly STR Complaint Report

07/24/2023 - 07/30/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/24/2023	3:33 AM	Complaint Hotline	29092 Mammoth Dr	Lake Arrowhead	CESTRA-2022-02619	Unpermitted STR	Notice of Violation
07/24/2023	8:27 AM	Complaint Hotline	31849 Wagon Wheel Dr	Running Springs	CESTRP-2021-02711	Call Response	Notice of Violation
07/24/2023	8:41 AM	Complaint Hotline	27463 Alpen Dr	Lake Arrowhead	CESTRP-2020-01467	Trash	Unconfirmed
07/25/2023	8:37 AM	Complaint Hotline	483 Villa Grove Ave	Big Bear City	CESTRP-2021-00813	Trash	Unconfirmed
07/25/2023	10:20 AM	Complaint Hotline	28616 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01326	Parking	Unconfirmed
07/25/2023	8:39 PM	Complaint Hotline	865 Holmes Ln	Sugarloaf	CESTRA-2023-00778	Unpermitted STR	Unconfirmed
07/25/2023	11:06 PM	Complaint Hotline	32906 Canyon Dr	Green Valley Lake	CESTRA-2023-01104	Advertising	Notice of Violation
07/26/2023	11:20 AM	Email	1070 Mountain Ln	Big Bear City	CESTRP-2022-01542	Noise	Unconfirmed
07/26/2023	11:39 AM	Complaint Hotline	31304 Marcella Dr	Running Springs	CESTRP-2022-01801	Parking	Unconfirmed
07/26/2023	4:22 PM	Email	368 Old Toll Rd	Lake Arrowhead	CESTRP-2022-00724	Other	Unconfirmed
07/26/2023	9:14 PM	Complaint Hotline	1056 Sierra Ave	Big Bear City	CESTRA-2023-00719	Other	Unconfirmed
07/26/2023	2:15 PM	Complaint Hotline	508 Merrimack Dr	Lake Arrowhead	CESTRP-2020-00795	Occupancy	Unconfirmed
07/27/2023	1:40 AM	Complaint Hotline	1373 Laura Str	Wrightwood	CESTRP-2021-02636	Trespassing	Unconfirmed
07/27/2023	6:49 AM	Email	28616 Shenandoah Dr	Lake Arrowhead	CESTRP-2023-01326	Trash	Unconfirmed
07/27/2023	9:18 AM	Phone Call	1736 Columbine Dr	Big Bear City	CESTRP-2021-01475	Trash	Notice of Violation
07/27/2023	9:32 AM	Complaint Hotline	1736 Columbine Dr	Big Bear City	CESTRP-2021-01475	Trash	Notice of Violation
07/27/2023	10:39 AM	Complaint Hotline	542 W. Long Beach Ave	Cedarpines Park	CESTRP-2022-01089	Trash	Notice of Violation
07/27/2023	1:41 PM	Complaint Hotline	681 West Victoria Court	Lake Arrowhead	CESTRP-2020-01123	Trash	Unconfirmed
07/27/2023	5:37 PM	Complaint Hotline	2409 Spring Oak Dr	Running Springs	CESTRP-2023-00316	Call Response	Notice of Violation
07/28/2023	2:00 AM	Complaint Hotline	1056 Sierra Ave	Big bear City	CESTRA-2023-00719	Other	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/28/2023	10:14 AM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRA-2023-00741	Unpermitted STR	Unconfirmed
07/28/2023	11:14 AM	Complaint Hotline	24283 Bernard Dr	Crestline	CESTRP-2021-00431	Parking	Unconfirmed
07/28/2023	3:47 PM	Phone Call	27384 Matterhorn Dr	Lake Arrowhead	CESTRP-2023-00113	Parking	Unconfirmed
07/28/2023	5:29 PM	Complaint Hotline	423 State Hwy 173	Lake Arrowhead	CESTRP-2021-01571	Noise	Unconfirmed
07/28/2023	6:44 PM	Complaint Hotline	9287 Corral Rd	Forest Falls	CESTRP-2021-00284	Advertising	Unconfirmed
07/28/2023	7:23 PM	Complaint Hotline	391 Castle Gate Rd	Lake Arrowhead	CESTRP-2022-01666	Occupancy	Unconfirmed
07/28/2023	7:55 PM	Complaint Hotline	692 Santa Barbara Ave	Sugarloaf	CESTRP- 2023-00173	Advertising	Citation
07/28/2023	8:50 PM	Complaint Hotline	109 Old Toll Rd	Lake Arrowhead	CESTRP-2021-01799	Unpermitted STR	Citation
07/28/2023	11:43 PM	Complaint Hotline	531 Sunderland Ct	Arrowhead Villas	CESTRP-2020-01060	Noise	Notice of Violation
07/29/2023	2:48 AM	Complaint Hotline	422 Klamth Dr	Lake Arrowhead	CESTRP-2021-00328	Noise	Unconfirmed
07/29/2023	7:21 AM	Complaint Hotline	27463 Alpen Dr	Lake Arrowhead	CESTRP-2020-01467	Parking	Notice of Violation
07/29/2023	7:21 AM	Complaint Hotline	27585 Alpen Dr	Lake Arrowhead	CESTRP-2022-00183	Parking	Unconfirmed
07/29/2023	11:40 AM	Complaint Hotline	1242 Minton Ave	Big Bear City	CESTRP-2023-00265	Trash	Notice of Violation
07/29/2023	3:40 PM	Complaint Hotline	28344 Larchmont	Lake Arrowhead	CESTRP-2023-00874	Parking	Notice of Violation
07/29/2023	4:09 PM	Complaint Hotline	629 Golf Course Rd	Lake Arrowhead	CESTRP-2021-02816	Trash	Citation
07/29/2023	6:28 PM	Complaint Hotline	26125 Augusta Dr	Lake Arrowhead	CESTRP-2022-01184	Occupancy	Citation
07/29/2023	9:11 PM	Complaint Hotline	654 E. Victoria Ct	Arrowhead Villas	CESTRP-2023-00106	Noise	Notice of Violation
07/29/2023	11:39 PM	Complaint Hotline	578 Creekside Ln	Big Bear City	CESTRP-2023-00337	Noise	Unconfirmed
07/29/2023	11:37 PM	Complaint Hotline	544 Rainier Rd	Lake Arrowhead	CESTRP-2023-01039	Other	Notice of Violation
07/30/2023	12:08 AM	Complaint Hotline	1255 Yukon Dr	Lake Arrowhead	CESTRP-2021-00969	Call Response	Notice of Violation

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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/30/2023	6:44 AM	Complaint Hotline	426 E. Meadow Ln	Big Bear City	CESTRP-2021-02772	Call Response	Notice of Violation
07/30/2023	8:05 AM	Complaint Hotline	28281 Arbon Ln	Lake Arrowhead	CESTRP-2022-00597	Noise	Unconfirmed
07/30/2023	9:28 AM	Complaint Hotline	2409 Spring Oak Dr	Running Springs	CESTRP-2023-00316	Trash	Citation
07/30/2023	10:31 AM	Complaint Hotline	31849 Wagon Wheel Dr	Running Springs	CESTRP-2021-02711	Parking	Notice of Violation
07/30/2023	5:35 PM	Complaint Hotline	629 Golf Course Rd	Lake Arrowhead	CESTRP-2021-02816	Trash	Action Already Taken
07/30/2023	7:06 PM	Complaint Hotline	698 W Victoria	Arrowhead Villas	CESTRP-2023-01112	Trash	Unconfirmed
07/30/2023	7:56 PM	Complaint Hotline	1008 Fenway Dr	Big Bear City	Unpermitted STR	Unpermitted STR	Notice of Violation
07/30/2023	8:25 PM	Complaint Hotline	1224 Redwood Dr	Big Bear City	CESTRP-2022-01020	Other	Notice of Violation
07/30/2023	10:51 PM	Complaint Hotline	764 Fern Rd	Skyforest	CESTRP-2023-01143	Noise	Unconfirmed
07/30/2023	11:38 PM	Complaint Hotline	943 Nadelhorn Dr	Lake Arrowhead	CESTRP-2021-00742	Other	Notice of Violation

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