



Weekly STR Complaint Report

07/10/2023 - 07/16/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/10/2023	10:49 AM	Phone Call	131 E. Aeroplane Blvd	Big Bear City	CESTRP-2023-00771	Parking	Unconfirmed
07/10/2023	11:15 AM	Complaint Hotline	125 E Sherwood Blvd	Big Bear City	Unpermitted STR	Unpermitted STR	Unconfirmed
07/10/2023	11:16 AM	Email	1055 Carousel Rd	Lake Arrowhead	CESTRP-2021-02447	Other	Unconfirmed
07/10/2023	5:25 PM	Complaint Hotline	1174 Alameda Rd	Big Bear City	CESTRP-2023-00944	Other	Unconfirmed
07/10/2023	11:06 PM	Complaint Hotline	143 Cumberland Dr	Lake Arrowhead	CESTRP-2020-01109	Call Response	Notice of Violation
07/11/2023	8:08 AM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRA-2023-00741	Unpermitted STR	Unconfirmed
07/11/2023	8:40 AM	Complaint Hotline	389 Spruce Lane	Sugarloaf	CESTRP-2022-00167	Trash	Unconfirmed
07/11/2023	10:04 AM	Complaint Hotline	515 Sutter Lane	Lake Arrowhead	CESTRP-2022-01674	Trash	Unconfirmed
07/11/2023	10:21 AM	Complaint Hotline	1348 Manzanita Way	Lake Arrowhead	CESTRP-2022-01529	Trash	Unconfirmed
07/11/2023	11:51 AM	Complaint Hotline	27347 Matterhorn Dr	Lake Arrowhead	CESTRP-2023-01235	Other	Unconfirmed
07/11/2023	2:07 PM	Phone Call	28367 Altamont Dr	Arrowhead Villas	CESTRP-2022-00296	Other	Citation
07/11/2023	9:08 PM	Complaint Hotline	2350 Lookout Dr	Running Springs	CESTRP-2020-01292	Open Fire	Unconfirmed
07/12/2023	12:15 PM	Complaint Hotline	1308 Sequoia Dr	Lake Arrowhead	CESTRP-2022-00546	Noise	Unconfirmed
07/12/2023	12:30 PM	Complaint Hotline	1382 Montreal Dr	Lake Arrowhead	CESTRP-2022-00834	Trash	Notice of Violation
07/12/2023	3:35 PM	Complaint Hotline	1064 Heritage Trail	Big Bear City	CESTRP-2020-01453	Advertising	Notice of Violation
07/12/2023	4:24 PM	Phone Call	27482 Meadow Dr	Crest Park	CESTRP-2020-00873	Call Response	Notice of Violation
07/12/2023	4:48 PM	Complaint Hotline	597 Cedar Lane	Sugarloaf	CESTRP-2021-01148	Unpermitted STR	Notice of Violation
07/12/2023	5:56 PM	Complaint Hotline	710 Villa Grove Ave	Big Bear City	CESTRP-2020-00799	Noise	Unconfirmed
07/12/2023	7:58 PM	Complaint Hotline	27809 North Bay Road	Lake Arrowhead	CESTRP-2023-00540	Trash	Notice of Violation
07/13/2023	8:04 AM	Complaint Hotline	1246 Portillo Lane	Lake Arrowhead	CESTRP-202-00293	Trash	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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07/10/2023 - 07/16/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/13/2023	6:03 PM	Complaint Hotline	28994 North Shore Rd.	Lake Arrowhead	CESTRP-2020-00087	Trash	Notice of Violation
07/14/2023	1:15 PM	Complaint Hotline	27701 Saint Bernard Lane	Lake Arrowhead	CESTRP-2023-00755	Trash	Unconfirmed
07/14/2023	8:51 PM	Complaint Hotline	26125 Augusta Drive	Lake Arrowhead	CESTRP-2022-01184	Noise	Citation
07/14/2023	9:34 PM	Complaint Hotline	625 Arth Drive	Crestline	CESTRP-2021-01489	Parking	Unconfirmed
07/14/2023	11:08 PM	Complaint Hotline	1111 Elmwood Pl	Big Bear City	CESTRP-2023-01217	Noise	Unconfirmed
07/15/2023	10:43 AM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRA-2023-00741	Unpermitted STR	Unconfirmed
07/15/2023	11:06 AM	Complaint Hotline	1066 Cedar Mountain Ave	Big Bear City	CESTRP-2021-01849	Noise	Unconfirmed
07/15/2023	11:15 AM	Complaint Hotline	28031 North Bay Rd	Lake Arrowhead	CESTRA-2023-00741	Unpermitted STR	Unconfirmed
07/15/2023	1:21 PM	Complaint Hotline	27921 West Shore Rd	Lake Arrowhead	CESTRP-2021-01429	Parking	Unconfirmed
07/15/2023	7:20 PM	Complaint Hotline	24699 Valle Drive	Lake Arrowhead	CESTRP-2022-01804	Parking	Notice of Violation
07/15/2023	7:21 PM	Complaint Hotline	24719 Valle Drive	Lake Arrowhead	CESTRP-2021-01625	Parking	Notice of Violation
07/15/2023	7:32 PM	Complaint Hotline	124 Winding Ln	Big Bear City	CESTRP-2023-01038	Parking	Notice of Violation
07/15/2023	8:10 PM	Complaint Hotline	313 Moreno Ln	Sugarloaf	CESTRP-2021-00603	Noise	Unconfirmed
07/15/2023	8:49 PM	Complaint Hotline	1111 Elmwood Pl	Big Bear City	CESTRP-2023-01217	Noise	Unconfirmed
07/15/2023	11:28 PM	Complaint Hotline	580 Villa Grove Ave	Big Bear City	CESTRP-2020-01227	Noise	Citation
07/16/2023	7:38 AM	Complaint Hotline	109 Old Toll Rd	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Under Investigation
07/16/2023	9:07 AM	Complaint Hotline	27969 West Shore Rd	Lake Arrowhead	CESTRP-2019-00065	Trash	Under investigation
07/16/2023	10:41 AM	Complaint Hotline	26625 Pinehurst Drive	Lake Arrowhead	CESTRP-2023-01058	Noise	Unconfirmed
07/16/2023	12:00 PM	Complaint Hotline	39651 Flicker Road	Fawnskin	CESTRA-2023-00813	Trash	Unconfirmed
07/16/2023	5:13 PM	Complaint Hotline	1195 Minton Ave	Big Bear City	CESTRP-2021-00629	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.