



Weekly STR Complaint Report

07/03/2023 - 07/09/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/03/2023	9:53 AM	Complaint Hotline	145 San Bernardino	Sugarloaf	CESTRA-2023-00731	Occupancy	Unconfirmed
07/03/2023	9:53 AM	Complaint Hotline	42413 Bear Loop	Big Bear City	CESTRP-2021-01326	Parking	Unconfirmed
07/03/2023	11:30 AM	Complaint Hotline	444 Woodside Dr	Big Bear City	CESTRP-2020-00828	Parking	Notice of Violation
07/03/2023	4:16 PM	Email	1171 Bear Springs Rd	Rim Forest	CESTRP-2022-01168	Other	Revoked
07/03/2023	5:08 PM	Complaint Hotline	1053 Bruin Trl	Fawnskin	CESTRP-2023-01078	Other	Notice of Violation
07/03/2023	8:31 PM	Complaint Hotline	488 Annandale Dr	Lake Arrowhead	CESTRP-2022-01384	Trespassing	Unconfirmed
07/03/2023	8:19 PM	Complaint Hotline	1225 Juniper Dr	Big Bear City	CESTRP-2020-00306	Parking	Unconfirmed
07/03/2023	8:24 PM	Complaint Hotline	900 Angeles Blvd	Big Bear City	CESTRP-2021-02715	Parking	Unconfirmed
07/04/2023	9:09 AM	Complaint Hotline	27937 West Shore Rd	Lake Arrowhead	CESTRP-2023-00775	Parking	Unconfirmed
07/04/2023	9:13 AM	Complaint Hotline	28090 West Shore Rd	Lake Arrowhead	CESTRP-2020-00778	Parking	Citation
07/04/2023	5:58 PM	Complaint Hotline	217 Highland Ave	Sugarloaf	Unpermitted STR	Unpermitted STR	Notice of Violation
07/04/2023	7:51 PM	Complaint Hotline	42413 Bear Loop	Big Bear City	CESTRP-2021-01326	Parking	Unconfirmed
07/05/2023	8:42 AM	Complaint Hotline	838 Fern Rd	Skyforest	CESTRP-2022-00987	Noise	Unconfirmed
07/05/2023	10:45 AM	Complaint Hotline	1050 Carousel Rd	Lake Arrowhead	CESTRP-2023-00981	Trash	Unconfirmed
07/05/2023	10:55 AM	Complaint Hotline	1055 Carousel Rd	Lake Arrowhead	CESTRP-2021-02447	Trash	Unconfirmed
07/05/2023	6:45 PM	Complaint Hotline	1249 Juniper Dr	Big Bear City	CESTRA-2023-00745	Parking	Unconfirmed
07/06/2023	12:09 PM	Complaint Hotline	1246 Portillo Ln	Lake Arrowhead	CESTRP-2022-00293	Trash	Unconfirmed
07/06/2023	2:28 PM	Complaint Hotline	24416 Horst Dr	Crestline	CESTRP-2022-00804	Parking	Revoked
07/06/2023	2:46 PM	Complaint Hotline	629 Golf Rd	Lake Arrowhead	CESTRP-2021-02816	Noise	Unconfirmed
07/06/2023	9:18 PM	Complaint Hotline	28281 Arbon Ln	Lake Arrowhead	CESTRP-2022-00597	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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07/03/2023 - 07/09/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
07/07/2023	3:00 PM	Phone Call	28963 Palisades Dr	Lake Arrowhead	CESTRP-2021-02164	Parking	Citation
07/07/2023	3:07 PM	Complaint Hotline	28888 Cedar Dr	Lake Arrowhead	CESTRP-2022-00523	Parking	Unconfirmed
07/07/2023	8:28 PM	Complaint Hotline	842 Nadel Horn Dr	Lake Arrowhead	CESTRP-2023-01071	Noise	Notice of Violation
07/07/2023	9:33 PM	Complaint Hotline	613 West Rainbow Blvd	Big Bear City	CESTRP-2021-00269	Noise	Unconfirmed
07/07/2023	10:09 PM	Complaint Hotline	1347 Spruce Ln	Big Bear City	CESTRP-2023-00334	Noise	Unconfirmed
07/07/2023	11:04 PM	Complaint Hotline	578 Creekside Ln	Big Bear City	CESTRP-2023-00337	Noise	Notice of Violation
07/08/2023	11:24 AM	Complaint Hotline	27528 Matterhorn Dr	Lake Arrowhead	CESTRP-2020-00694	Trash	Unconfirmed
07/08/2023	9:19 PM	Complaint Hotline	739 Panamint Mountain Dr	Big Bear City	Unpermitted STR	Unpermitted STR	Unconfirmed
07/09/2023	10:05 AM	Complaint Hotline	1195 Oak Dr	Lake Erwin	CESTRP-2022-01821	Other	Citation
07/09/2023	1:47 PM	Complaint Hotline	28994 North Shore Rd	Lake Arrowhead	CESTRP-2020-00087	Trash	Citation
07/09/2023	1:49 PM	Complaint Hotline	623 Pyramid Dr	Crestline	CESTRP-2022-01616	Noise	Unconfirmed
07/09/2023	5:26 AM	Complaint Hotline	1108 Cougar Rd	Big Bear Lake	CESTRP-2020-01107	Other	Unconfirmed
07/09/2023	6:47 PM	Complaint Hotline	29094 Banff Dr	Lake Arrowhead	CESTRP-2022-00275	Parking	Unconfirmed
07/09/2023	8:22 PM	Complaint Hotline	2745 Deer Creek Dr	Running Springs	CESTRP-2021-00650	Advertising	Notice of Violation
07/09/2023	8:50 PM	Complaint Hotline	24416 Horst Dr	Crestline	Unpermitted STR	Unpermitted STR	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.