



Weekly STR Complaint Report

05/22/2023 - 05/28/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
05/22/2023	7:28 AM	Complaint Hotline	2411 Spruce Dr	Arrow Bear Pk	CESTRP-2021-02648	Other	Notice of Violation
05/22/2023	12:22 PM	Complaint Hotline	27661 Greenway Dr	Lake Arrowhead	CESTRP-2021-01567	Trash	Notice of Violation
05/23/2023	8:06 AM	Complaint Hotline	28400 Altamont Court	Arrowhead Villas	CESTRP-2019-00074	Noise	Unconfirmed
05/24/2023	11:36 AM	Complaint Hotline	629 Golf Course Rd	Lake Arrowhead	CESTRP-2021-02816	Call Response	Notice of Violation
05/24/2023	9:09 AM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
05/25/2023	7:57 AM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
05/25/2023	9:32 AM	Complaint Hotline	109 Old Toll Rd	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Action Already Taken
05/25/2023	9:51 AM	Complaint Hotline	900 E angeles blvd	Big Bear City	CESTRP-2021-02715	Unpermitted STR	Notice of Violation
05/25/2023	12:04 PM	Complaint Hotline	270 Crest Cir	Lake Arrowhead	CESTRP-2020-00814	Parking	Unconfirmed
05/25/2023	12:50 PM	Phone Call	137 John Muir	Lake Arrowhead	CESTRP-2022-01251	Other	Unconfirmed
05/25/2023	2:14 PM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Trash	Unconfirmed
05/25/2023	3:21 PM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Other	Unconfirmed
05/25/2023	3:35 PM	Complaint Hotline	109 Old Toll Rd	Lake Arrowhead	Unpermitted STR	Unpermitted STR	Unconfirmed
05/25/2023	7:17 PM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed
05/26/2023	7:47 AM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Trash	Unconfirmed
05/26/2023	9:15 AM	Complaint Hotline	60377 Puelo Trail A&B	Joshua Tree	CESTRP-2023-00886	Trash	Unconfirmed
05/26/2023	12:29 PM	Email	8762 California	Joshua Tree	CESTRP-2022-01075	Other	Notice of Violation
05/26/2023	4:46 PM	Complaint Hotline	27315 Matterhorn Dr	Lake Arrowhead	CESTRP-2020-01323	Trash	Notice of Violation
05/27/2023	1:41 PM	Complaint Hotline	135 Fairway Drive	Lake Arrowhead	CESTRP-2021-02213	Parking	Citation
05/27/2023	3:41 PM	Complaint Hotline	42413 Bear Loop	Big Bear City	CESTRP-2021-01326	Unpermitted STR	Citation

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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05/22/2023 - 05/28/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
05/27/2023	3:55 PM	Complaint Hotline	42577 Bear Loop	Big Bear City	Unpermitted STR	Unpermitted STR	Citation
05/27/2023	5:25 PM	Complaint Hotline	9491 Rock Dr	Forest Falls	Unpermitted STR	Unpermitted STR	Notice of Violation
05/27/2023	6:39 PM	Complaint Hotline	957 Michael Ave	Big Bear City	CESTRP-2021-01519	Noise	Suspended
05/27/2023	8:48 PM	Complaint Hotline	456 E. Barker Blvd	Big Bear City	CESTRP-2022-00462	Open Fire	Unconfirmed
05/27/2023	10:16 PM	Complaint Hotline	27512 Matterhorn Drive	Lake Arrowhead	CESTRP-2023-00805	Noise	Notice of Violation
05/27/2023	10:22 PM	Complaint Hotline	392 Pioneer Rd	Lake Arrowhead	CESTRP-2023-00190	Noise	Unconfirmed
05/28/2023	3:15 AM	Complaint Hotline	409 Adams Dr	Big Bear City	CESTRP-2020-01274	Noise	Notice of Violation
05/28/2023	3:25 PM	Complaint Hotline	1055 Carousel Rd	Lake Arrowhead	CESTRP-2021-02447	Parking	Unconfirmed
05/28/2023	6:18 PM	Complaint Hotline	42577 Bear Loop	Big Bear City	CESTRA-2023-00619	Unpermitted STR	Action Already Taken
05/28/2023	6:54 PM	Complaint Hotline	42413 Bear Loop	Big Bear City	CESTRP-2021-01326	Unpermitted STR	Action Already Taken
05/28/2023	8:14 PM	Complaint Hotline	131 E. Aeroplane Blvd	Big Bear City	CESTRP-2022-00291	Noise	Unconfirmed
05/28/2023	10:03 PM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.