



Weekly STR Complaint Report

04/03/2023 - 04/09/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
04/03/2023	9:17 AM	Complaint Hotline	646 Mountain View Ave	Wrightwood	CESTRP-2023-00680	Noise	Notice of Violation
04/03/2023	3:20 PM	Complaint Hotline	173 Hillcrest Ct	Lake Arrowhead	Unpermitted	Unpermitted STR	Under investigation
04/03/2023	3:28 PM	Complaint Hotline	507 Elysian Blvd	Big Bear City	CESTRP-2020-00558	Call Response	Notice of Violation
04/04/2023	9:03 AM	Complaint Hotline	1243 Klondike Dr	Lake Arrowhead	CESTRP-2023-00327	Trash	Notice of Violation
04/04/2023	3:01 PM	Complaint Hotline	533 W Sugarloaf Blvd	Big Bear City	CESTRP-2020-00394	Trash	Notice of Violation
04/05/2023	2:58 PM	Complaint Hotline	603 Pine Ln	Sugarloaf	CESTRP-2022-00391	Trash	Unconfirmed
04/06/2023	10:22 AM	Complaint Hotline	176 Fir Ln	Cedar Glen	CESTRP-2021-01897	Noise	Unconfirmed
04/06/2023	2:28 PM	Complaint Hotline	1189 Grass Valley Rd	Lake Arrowhead	CESTRP-2022-01838	Noise	Unconfirmed
04/07/2023	9:52 AM	Complaint Hotline	231 Crest Cir	Lake Arrowhead	CESTRP-2022-01576	Parking	Notice of Violation
04/07/2023	10:16 AM	Complaint Hotline	29024 Mammoth Dr	Lake Arrowhead	CESTRA-2023-00452	Unpermitted STR	Action Already Taken
04/08/2023	8:30 AM	Complaint Hotline	42413 Bear Loop	Big Bear City	CESTRP-2021-01326	Parking	Citation
04/08/2023	9:45 AM	Complaint Hotline	26364 Thunderbird Dr	Lake Arrowhead	CESTRP-2021-01839	Parking	Notice of Violation
04/08/2023	10:04 AM	Complaint Hotline	1281 Yukon Drive	Lake Arrowhead	CESTRP-2021-00400	Trash	Citation
04/08/2023	10:45 AM	Complaint Hotline	109 Old Toll Rd	Lake Arrowhead	CESTRP-2021-01799	Unpermitted STR	Unconfirmed
04/08/2023	12:07 PM	Email	340 E. Mojave Blvd	Big Bear City	Unpermitted	Unpermitted STR	Under investigation
04/08/2023	3:49 PM	Complaint Hotline	42444 Bear Loop	Big Bear City	CESTRP-2021-01003	Parking	Unconfirmed
04/08/2023	6:22 PM	Complaint Hotline	27597 St. Bernard Ln	Lake Arrowhead	CESTRP-2023-00349	Noise	Unconfirmed
04/08/2023	7:02 PM	Complaint Hotline	42577 Bear Loop	Big Bear City	CSE-2023-11487	Unpermitted STR	Under investigation
04/08/2023	8:46 PM	Complaint Hotline	1107 Elmwood Pl	Big Bear City	CESTRP-2021-00158	Unpermitted STR	Unconfirmed

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
04/09/2023	7:02 AM	Complaint Hotline	42588 Bear Loop	Big Bear City	CESTRP-2021-02055	Call Response	Citation

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.