



Weekly STR Complaint Report

01/16/2023 - 01/22/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/16/2023	1:01 PM	Complaint Hotline	2457 Independence	Arrowbear	Unpermitted STR	Unpermitted STR	Notice of Violation
01/16/2023	3:38 PM	Complaint Hotline	26591 Sugar Cone Lane	Twin Peaks	CESTRA-2022-02328	Parking	Unconfirmed
01/16/2023	8:37 PM	Complaint Hotline	1344 Malabar Way	Big Bear City	CESTRP-2021-01921	Other	Unconfirmed
01/16/2023	11:49 AM	Complaint Hotline	31474 Oceanview Drive	Running Springs	CESTRP-2022-01035	Call Response	Citation
01/17/2023	12:27 PM	Complaint Hotline	212 Muroc Dr	Big Bear City	CESTRP-2022-00638	Parking	Unconfirmed
01/17/2023	1:08 PM	Complaint Hotline	28470 Altamont Ct	Lake Arrowhead	CESTRP-2021-01293	Parking	Unconfirmed
01/17/2023	7:21 PM	Complaint Hotline	676 Zurich Dr	Lake Arrowhead	CESTRP-2022-00822	Noise	Unconfirmed
01/18/2023	9:01 AM	Complaint Hotline	30184 Enchanted Way	Running Springs	CESTRP-2021-00073	Parking	Action Already Taken
01/18/2023	11:03 AM	Complaint Hotline	1115 W Country Club	Big Bear City	CESTRP-2020-01050	Parking	Under investigation
01/18/2023	12:31 PM	Complaint Hotline	27896 North Bay Rd	Lake Arrowhead	CESTRP-2021-02709	Trash	Unconfirmed
01/18/2023	3:40 PM	Complaint Hotline	1129 Gold Mountain Dr	Big Bear City	CESTRP-2022-00385	Trash	Notice of Violation
01/18/2023	4:55 PM	Complaint Hotline	505 Annandale Drive	Lake Arrowhead	CESTRP-2021-01803	Parking	Unconfirmed
01/19/2023	10:04 AM	Complaint Hotline	28372 Altamont Ct	Lake Arrowhead	CESTRP-2021-01821	Parking	Unconfirmed
01/19/2023	3:56 PM	Complaint Hotline	31474 Ocaen View Dr	Running Springs	CESTRP-2022-01035	Parking	Unconfirmed
01/19/2023	5:03 PM	Complaint Hotline	890 Alpenweg Dr	Big Bear City	CESTRP-2021-01247	Noise	Unconfirmed
01/20/2023	8:47 AM	Complaint Hotline	794 Kern Ave	Sugarloaf	CESTRA-2022-03032	Parking	Action Already Taken
01/20/2023	9:56 AM	Complaint Hotline	794 Kern Ave	Sugarloaf	CESTRA-2022-03032	Parking	Notice of Violation
01/20/2023	12:33 PM	Complaint Hotline	28747 Palisades Dr	Lake Arrowhead	CESTRP-2020-01298	Trash	Notice of Violation

Unconfirmed - Evidence supporting a violaiton was not obtained.

Citation - A citation for a confirmed violation was issued.



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01/20/2023	12:47 PM	Complaint Hotline	508 Merrimack Dr	Lake Arrowhead	CESTRP-2020-00795	Noise	Notice of Violation
01/20/2023	12:56 PM	Complaint Hotline	41544 Summit Dr	Forest Falls	CESTRP-2020-00613	Parking	Unconfirmed
01/20/2023	2:55 PM	Complaint Hotline	930 Sahuaro Way	Big Bear City	CESTRP-2021-01710	Parking	Notice of Violation
01/20/2023	4:22 PM	Complaint Hotline	930 Sahuaro Way	Big Bear City	CESTRP-2021-01710	Trespassing	Action Already Taken
01/20/2023	2:10 PM	Complaint Hotline	39318 Cedar Dell	Fawnskin	CESTRP-2021-00336	Other	Under investigation
01/20/2023	3:15 PM	Complaint Hotline	712 West Country Club	Big Bear City	CESTRP-2022-00387	Parking	Under investigation
01/20/2023	5:22 PM	Complaint Hotline	29729 Katherine Way	Cedar Glen	CESTRP-2022-01314	Parking	Unconfirmed
01/21/2023	7:52 AM	Complaint Hotline	29729 Katherine Way	Cedar Glen	CESTRP-2022-01314	Trespassing	Action Already Taken
01/20/2023	5:33 PM	Complaint Hotline	727 Riverside Ave	Sugarloaf	CESTRP-2022-00847	Parking	Unconfirmed
01/20/2023	8:21 PM	Complaint Hotline	1255 Yukon Dr	Lake Arrowhead	CESTRP-2021-00969	Occupancy	Unconfirmed
01/20/2023	10:57 PM	Complaint Hotline	1255 Yukon Dr	Lake Arrowhead	CESTRP-2021-00969	Noise	Action Already Taken
01/20/2023	9:25 PM	Complaint Hotline	26613 Pinehurst Dr	Lake Arrowhead	CESTRP-2022-01734	Noise	Notice of Violation
01/20/2023	11:46 PM	Complaint Hotline	940 E Barker Blvd	Big Bear City	CESTRP-2019-00013	Noise	Unconfirmed
01/21/2023	12:42 AM	Complaint Hotline	114 S Fairway Dr	Lake Arrowhead	NOT STR	Noise	Unconfirmed
01/21/2023	7:34 AM	Complaint Hotline	1115 W Country Club	Big Bear City	CESTRP-2020-01050	Parking	Notice of Violation
01/21/2023	8:44 AM	Complaint Hotline	27357 Cottonwood Ln	Lake Arrowhead	CESTRP-2022-02934	Parking	Unconfirmed
01/21/2023	8:18 AM	Complaint Hotline	794 Kern Ave	Sugarloaf	CESTRP-2022-03032	Parking	Citation
01/21/2023	8:52 AM	Complaint Hotline	33220 Sierra View Dr	Running Springs	CESTRP-2022-01597	Parking	Unconfirmed
01/21/2023	9:36 AM	Complaint Hotline	564 Pioneer Rd	Lake Arrowhead	CESTRP-2022-00674	Parking	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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01/16/2023 - 01/22/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/21/2023	3:33 PM	Complaint Hotline	1100 Cedar Mountain Rd	Big Bear City	CESTRA-2022-02973	Unpermitted STR	Unconfirmed
01/21/2023	3:55 PM	Complaint Hotline	125 Fremont Rd	Lake Arrowhead	CESTRP-2021-02343	Trespassing	Under investigation
01/21/2023	5:14 PM	Complaint Hotline	794 Kern Ave	Sugarloaf	CESTRA-2022-03032	Parking	Action Already Taken
01/21/2023	6:40 PM	Complaint Hotline	28470 Altamont Court	Lake Arrowhead	CESTRP-2021-01293	Call Response	Notice of Violation
01/21/2023	6:44 PM	Complaint Hotline	28410 Altamont Court	Lake Arrowhead	CESTRP-2022-00885	Parking	Unconfirmed
01/21/2023	6:48 PM	Complaint Hotline	28367 Altamont Court	Lake Arrowhead	CESTRP-2022-00296	Parking	Citation
01/21/2023	6:58 PM	Complaint Hotline	28400 Altamont Court	Lake Arrowhead	CESTRP-2021-00106	Parking	Notice of Violation
01/21/2023	7:05 PM	Complaint Hotline	1343 Evergreen Ln	Lake Arrowhead	CESTRR-2022-00630	Parking	Unconfirmed
01/21/2023	7:26 PM	Complaint Hotline	29729 Katherine Way	Cedar Glen	CESTRP-2022-01314	Trespassing	Action Already Taken
01/21/2023	8:35 PM	Complaint Hotline	26324 Spy Glass Drive	Lake Arrowhead	CESTRA-2022-02267	Parking	Unconfirmed
01/21/2023	9:24 PM	Complaint Hotline	692 Santa Barbara Ave	Sugarloaf	CESTRA-2022-02334	Unpermitted STR	Unconfirmed
01/22/2023	8:00 AM	Complaint Hotline	26415 Fernrock	Twin Peaks	CESTRP-2021-02183	Parking	Notice of Violation
01/22/2023	8:04 AM	Complaint Hotline	329 Summit Drive	Lake Arrowhead	CESTRP-2022-01054	Parking	Citation
01/22/2023	8:52 AM	Complaint Hotline	212 Muroc Dr	Big Bear City	CESTRP-2022-00638	Trash	Notice of Violation
01/22/2023	9:10 AM	Complaint Hotline	504 Rainer Road	Lake Arrowhead	CESTRP-202-01022	Other	Unconfirmed
01/22/2023	9:41 AM	Complaint Hotline	26965 Golf Course Ln	Lake Arrowhead	CESTRP-2020-00550	Parking	Unconfirmed
01/22/2023	10:33 AM	Complaint Hotline	272 Arrow Wood Dr	Lake Arrowhead	CESTRP-2022-00903	Other	Under investigation
01/22/2023	12:27 PM	Complaint Hotline	1066 Rocky Mountain Rd	Big Bear City	CESTRP-2022-00397	Trash	Citation
01/22/2023	1:07 PM	Complaint Hotline	1686 Angels Camp Road	Big Bear City	CESTRP-2021-01880	Trespassing	Unconfirmed
01/22/2023	1:21 PM	Complaint Hotline	27384 Matterhorn Drive	Lake Arrowhead	CESTRP-2023-00113	Parking	Notice of Violation

Unconfirmed - Evidence supporting a violation was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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01/16/2023 - 01/22/2023

Complaint Date	Complaint Time	Complaint Source	Complaint Address	City	STR Permit Number	Type of Complaint	Resolution
01/22/2023	2:44 PM	Complaint Hotline	641 Sugarloaf Blvd	Big Bear City	CESTRP-2021-00153	Parking	Unconfirmed
01/22/2023	3:05 PM	Complaint Hotline	31469 Ocean View Drive	Running Springs	CESTRP-2022-00689	Parking	Under investigation
01/22/2023	3:42 PM	Complaint Hotline	216 Turlock Drive	Big Bear City	CESTRP-2021-01762	Other	Citation
01/22/2023	4:36 PM	Complaint Hotline	578 Creekside Lane	Big Bear City	CESTRA-2022-02330	Other	Unconfirmed
01/22/2023	5:20 PM	Complaint Hotline	42577 Bear Loop	Big Bear City	CESTRP-2020-01457	Parking	Unconfirmed

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Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.