



Weekly STR Complaint Report

01/02/2023 - 01/08/2023

| Complaint Date | Complaint Time | Complaint Source | Complaint Address | City | STR Permit Number | Type of Complaint | Resolution |
|----------------|----------------|-------------------|----------------------|-----------------|-------------------|-------------------|----------------------|
| 12/26/2022 | 12:48 AM | Complaint Hotline | 128 North Fairway | Lake Arrowhead | CESTRP-2021-00108 | Noise | Notice of Violation |
| 12/26/2022 | 9:10 AM | Complaint Hotline | 26478 Lake Forest | Twin Peaks | CESTRP-2021-02479 | Trash | Notice of Violation |
| 12/26/2022 | 10:12 AM | Complaint Hotline | 596 Villa Grove | Big Bear City | CESTRP-2021-00233 | Trespassing | Unconfirmed |
| 12/26/2022 | 11:04 AM | Complaint Hotline | 410 Los Angeles | Sugarloaf | CESTRP-2022-01034 | Advertising | Action already taken |
| 12/26/2022 | 11:30 AM | Complaint Hotline | 42588 Bear Loop | Big Bear City | CESTRP-2021-8379 | Parking | Citation |
| 12/26/2022 | 12:09 PM | Complaint Hotline | 28046 West Shore Rd | Lake Arrowhead | CESTRP-2020-00253 | Call Response | Citation |
| 12/26/2022 | 12:36 PM | Complaint Hotline | 1266 Montreal Dr | Lake Arrowhead | CESTRP-2020-00680 | Noise | Unconfirmed |
| 12/26/2022 | 2:20 PM | Complaint Hotline | 31404 Panorama Drive | Running Springs | CESTRA-2022-02170 | Unpermitted STR | Unconfirmed |
| 12/26/2022 | 5:19 PM | Complaint Hotline | 2463 Independence Ln | Arrowbear | CESTRP-2022-01439 | Parking | Unconfirmed |
| 12/26/2022 | 5:42 PM | Complaint Hotline | 42588 Bear Loop | Big Bear City | CESTRP-2021-8379 | Parking | Action already taken |
| 12/26/2022 | 6:12 PM | Complaint Hotline | 944 Mecham Dr | Lake Arrowhead | CESTRP-2022-00949 | Noise | Unconfirmed |
| 12/27/2022 | 12:21 AM | Complaint Hotline | 266 Cumberland | Lake Arrowhead | CESTRP-2021-00399 | Noise | Unconfirmed |
| 12/27/2022 | 7:30 AM | Complaint Hotline | 28046 West Shore Rd | Lake Arrowhead | CESTRP-2020-00253 | Trash | Action already taken |
| 12/27/2022 | 9:23 AM | Complaint Hotline | 1290 Brookside Ln | Fawnskin | CESTRA-2022-02908 | Unpermitted STR | Action already taken |
| 12/27/2022 | 10:19 AM | Complaint Hotline | 28224 Larchmont Ln | Lake Arrowhead | CESTRP-2022-00972 | Call Response | Notice of Violation |
| 12/27/2022 | 11:15 AM | Complaint Hotline | 869 Albenweg Dr | Big Bear City | CESTRP-2021-00219 | Call Response | Unconfirmed |
| 12/27/2022 | 11:23 AM | Complaint Hotline | 1086 Heritage Trail | Big Bear City | CESTRP-2020-01348 | Other | Citation |
| 12/27/2022 | 2:18 PM | Complaint Hotline | 26330 Augusta Drive | Lake Arrowhead | CESTRP-2022-01798 | Trespassing | Unconfirmed |

Unconfirmed - Evidence supporting a violaiton was not obtained.

Citation - A citation for a confirmed violation was issued.

Notice of Violation - A notice of violation was issued for a confirmed violation.



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|----------------|----------------|-------------------|---------------------|-----------------|-------------------|-------------------|---------------------|
| 01/02/2023 | 8:48 AM | Complaint Hotline | 476 Annandale Drive | Lake Arrowhead | CESTRP-2020-00043 | Parking | Unconfirmed |
| 01/02/2023 | 10:19 AM | Complaint Hotline | 1260 Yukon Court | Lake Arrowhead | CESTRP-2022-01841 | Unpermitted STR | Unconfirmed |
| 01/02/2023 | 1:05 PM | Complaint Hotline | 42588 Bear Loop | Big Bear City | CESTRP-2021-02055 | Parking | Unconfirmed |
| 01/02/2023 | 3:00 PM | Complaint Hotline | 1315 Sequoia Dr | Lake Arrowhead | CESTRP-2020-01466 | Noise | Unconfirmed |
| 01/02/2023 | 4:38 PM | Complaint Hotline | 235 Old Toll Rd | Lake Arrowhead | CESTRP-2022-01702 | Parking | Notice of Violation |
| 01/03/2023 | 8:28 AM | Complaint Hotline | 978 Deer Trail Lane | Fawnskin | Unpermitted STR | Unpermitted STR | Citation |
| 01/03/2023 | 8:37 AM | Complaint Hotline | 28779 Zion Drive | Lake Arrowhead | CESTRP-2019-00132 | Trash | Citation |
| 01/03/2023 | 9:18 AM | Complaint Hotline | 42589 Bear Loop | Big Bear City | CESTRP-2022-00758 | Parking | Citation |
| 01/03/2023 | 11:57 AM | Complaint Hotline | 28090 West Shore Rd | Lake Arrowhead | CESTRP-2020-00788 | Parking | Notice of Violation |
| 01/03/2023 | 10:31 AM | Complaint Hotline | 878 Cypress Ln | Lake Erwin | CESTRP-2021-01506 | Trash | Unconfirmed |
| 01/03/2023 | 10:40 AM | Complaint Hotline | 27921 West Shore Rd | Lake Arrowhead | CESTRP-2021-01429 | Trash | Citation |
| 01/03/2023 | 10:44 AM | Complaint Hotline | 27905 West Shore Rd | Lake Arrowhead | CESTRP-2021-02954 | Trash | Under investigation |
| 01/03/2023 | 12:38 PM | Complaint Hotline | 2126 5th Ln | Erwin Lake | CESTRP-2021-01624 | Parking | Unconfirmed |
| 01/03/2023 | 3:12 PM | Complaint Hotline | 41544 Summit Dr | Forest Falls | CESTRP-2020-01613 | Parking | Unconfirmed |
| 01/03/2023 | 3:38 PM | Complaint Hotline | 1924 Wilderness Rd | Running Springs | CESTRP-2021-02380 | Parking | Unconfirmed |
| 01/03/2023 | 3:38 PM | Complaint Hotline | 1717 Wilderness Rd | Running Springs | CESTRP-2021-00995 | Parking | Unconfirmed |
| 01/03/2023 | 3:46 PM | Complaint Hotline | 41544 Summit Dr | Forest Falls | CESTRP-2020-00613 | Parking | Unconfirmed |
| 01/03/2023 | 4:13 PM | Complaint Hotline | 650 Imperial Ave | Sugarloaf | CESTRP-2022-01678 | Noise | Unconfirmed |
| 01/03/2023 | 6:44 PM | Complaint Hotline | 1108 Mt. Doble Dr | Big Bear Lake | CESTRP-2021-00173 | Noise | Notice of Violation |

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01/02/2023 - 01/08/2023

| Complaint Date | Complaint Time | Complaint Source | Complaint Address | City | STR Permit Number | Type of Complaint | Resolution |
|----------------|----------------|-------------------|------------------------|------------------|-------------------|-------------------|----------------------|
| 01/04/2023 | 8:21 AM | Complaint Hotline | 26338 Forest Ln | Twin Peaks | CESTRP-2022-00208 | Trash | Notice of Violation |
| 01/04/2023 | 9:43 AM | Complaint Hotline | 1108 Mt. Doble Dr | Big Bear City | CESTRP-2021-00173 | Noise | Action Already Taken |
| 01/04/2023 | 2:34 PM | Complaint Hotline | 27905 West Shore Rd | Lake Arrowhead | CESTRP-2021-02954 | Trash | Under investigation |
| 01/04/2023 | 5:51 PM | Complaint Hotline | 27090 Teakwood Ct | Lake Arrowhead | CESTRP-2021-02642 | Noise | Unconfirmed |
| 01/04/2023 | 6:49 PM | Complaint Hotline | 272 Arrow Wood Dr | Lake Arrowhead | CESTRP-2022-00903 | Trespassing | Unconfirmed |
| 01/05/2023 | 6:28 PM | Complaint Hotline | 1290 Brookside Ln | Fawnskin | CESTRA-2022-02908 | Unpermitted STR | Unconfirmed |
| 01/05/2023 | 8:14 AM | Complaint Hotline | 31867 Wagon Wheel Dr | Running Springs | CESTRP-2022-00407 | Parking | Unconfirmed |
| 01/05/2023 | 11:13 AM | Complaint Hotline | 1066 Rocky Mountain Rd | Big Bear City | CESTRP-2022-00397 | Trash | Notice of Violation |
| 01/05/2023 | 1:51 PM | Complaint Hotline | 201 East Sherwood Blvd | Big Bear City | CESTRA-2022-02929 | Unpermitted STR | Unconfirmed |
| 01/05/2023 | 6:46 PM | Complaint Hotline | 30184 Enchanted Way | Running Springs | CESTRP-2021-00073 | Parking | Citation |
| 01/05/2023 | 9:17 PM | Complaint Hotline | 585 Pine Lane | Big Bear City | CESTRP-2021-02549 | Noise | Unconfirmed |
| 01/06/2023 | 6:58 AM | Complaint Hotline | 1290 Brookside Ln | Fawnskin | CESTRA-2022-02908 | Unpermitted STR | Unconfirmed |
| 01/06/2023 | 10:34 AM | Complaint Hotline | 533 Sunderland Ct | Lake Arrowhead | CESTRP-2022-01377 | Parking | Unconfirmed |
| 01/06/2023 | 11:24 AM | Complaint Hotline | 229 E Aeroplane Blv | Big Bear City | CESTRP-2021-01143 | Noise | Unconfirmed |
| 01/06/2023 | 11:41 AM | Complaint Hotline | 534 Dover Court | Lake Arrowhead | Unpermitted STR | Unpermitted STR | Notice of Violation |
| 01/06/2023 | 11:55 AM | Complaint Hotline | 308 Bluebill Dr | Big Bear City | Unpermitted STR | Unpermitted STR | Notice of Violation |
| 01/06/2023 | 8:54 AM | Complaint Hotline | 282 Fariway Dr | Lake Arrowhead | CESTRP-2021-01689 | Other | Unconfirmed |
| 01/06/2023 | 6:52 PM | Complaint Hotline | 1228 Glacier Dr | Lake Arrowhead | CESTRP-2021-01397 | Parking | Unconfirmed |
| 01/06/2023 | 8:01 PM | Complaint Hotline | 2457 Independence | Arrowbear | Unpermitted STR | Unpermitted STR | Notice of Violation |
| 01/06/2023 | 10:37 PM | Complaint Hotline | 28463 Warner Ct | Arrowhead Villas | CESTRP-2021-02958 | Parking | Unconfirmed |

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| 01/06/2023 | 10:37 PM | Complaint Hotline | 28479 Warner Ct | Arrowhead Villas | CESTRP-2021-01070 | Parking | Notice of Violation |
| 01/06/2023 | 11:17 PM | Complaint Hotline | 1399 Regina Ct | Lake Arrowhead | CESTRP-2022-01159 | Noise | Notice of Violation |
| 01/06/2023 | 11:50 PM | Complaint Hotline | 1195 Minton Ave | Big Bear City | CESTRP-2021-00629 | Noise | Unconfirmed |
| 01/07/2023 | 12:03 AM | Complaint Hotline | 30184 Enchanted Way | Running Springs | CESTRP-2021-00073 | Parking | Unconfirmed |
| 01/07/2023 | 12:24 PM | Complaint Hotline | 1168 Evergreen Ln | Lake Arrowhead | CESTRP-2021-02124 | Noise | Citation |
| 01/07/2023 | 1:04 AM | Complaint Hotline | 608 Kean Way | Big Bear City | CESTRP-2021-02021 | Noise | Notice of Violation |
| 01/07/2023 | 1:38 AM | Complaint Hotline | 762 Bishorn | Lake Arrowhead | CESTRP-2020-00949 | Noise | Unconfirmed |
| 01/07/2023 | 8:52 AM | Complaint Hotline | 730 Maltby Blvd | Big Bear City | CESTRP-2020-01278 | Trash | Notice of Violation |
| 01/07/2023 | 1:29 PM | Complaint Hotline | 1100 Cedar Mountain Rd | Big Bear City | CESTRA-2022-02973 | Unpermitted STR | Unconfirmed |
| 01/07/2023 | 2:41 PM | Complaint Hotline | 280 Fairway Dr | Lake Arrowhead | CESTRP-2021-01580 | Noise | Unconfirmed |
| 01/07/2023 | 2:23 PM | Complaint Hotline | 42588 Bear Loop | Big Bear City | CESTRP-2021-02055 | Parking | Unconfirmed |
| 01/07/2023 | 5:12 PM | Complaint Hotline | 280 Fairway Dr | Lake Arrowhead | CESTRP-2021-01580 | Noise | Unconfirmed |
| 01/07/2023 | 5:25 PM | Complaint Hotline | 39497 Clinemiller Place | Fawnskin | CESTRP-2021-02078 | Parking | Notice of Violation |
| 01/07/2023 | 8:53 PM | Complaint Hotline | 33158 Holcomb Creek Drive | Green Valley Lake | CESTRP-2021-00612 | Call Response | Notice of Violation |
| 01/07/2023 | 10:24 PM | Complaint Hotline | 625 Maple Lane | Sugarloaf | CESTRP-2022-00060 | Parking | Notice of Violation |
| 01/07/2023 | 11:59 PM | Complaint Hotline | 26648 Thunderbird Drive | Lake Arrowhead | CESTRP-2022-01712 | Noise | Notice of Violation |
| 01/08/2023 | 12:26 AM | Complaint Hotline | 866 Holmes Lane | Sugarloaf | CESTRP-2022-01414 | Noise | Unconfirmed |
| 01/08/2023 | 8:24 AM | Complaint Hotline | 878 Cypress Ln | Big Bear City | CESTRP-2021-01506 | Trash | Under investigation |
| 01/08/2023 | 11:01 AM | Complaint Hotline | 42589 Bear Loop | Big Bear City | CESTRP-2022-00758 | Parking | Unconfirmed |
| 01/08/2023 | 11:09 AM | Complaint Hotline | 551 Los Angeles | Sugarloaf | CESTRP-2022-00890 | Other | Unconfirmed |

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| 01/08/2023 | 11:26 AM | Complaint Hotline | 201 Crest Circle | Lake Arrowhead | CESTRP-2022-00319 | Parking | Unconfirmed |
| 01/08/2023 | 3:21 PM | Complaint Hotline | 1290 Brookside Ln | Fawnskin | CESTRA-2022-02908 | Other | Unconfirmed |
| 01/08/2023 | 4:05 PM | Complaint Hotline | 33477 Weeping Willow Drive | Green Valley Lake | CESTRP-2022-00533 | Parking | Unconfirmed |
| 01/08/2023 | 6:26 PM | Complaint Hotline | 272 Arrow Wood Dr | Lake Arrowhead | CESTRP-2022-00903 | Other | Unconfirmed |
| 01/08/2023 | 7:30 PM | Complaint Hotline | 28410 Altamont Court | Arrowhead Villas | CESTRP-2022-00885 | Noise | Unconfirmed |
| 01/08/2023 | 11:50 PM | Complaint Hotline | 950 McCallister Rd | Big Bear City | CESTRP-2021-02688 | Noise | Citation |

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